

## Patient Level Costing System

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Reference Number: RDF1549-23

Date of Response: 08/06/2023

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

I am interested in certain information held by your organisation regarding your Patient Level Costing system (PLICS).

*Patient-Level Information and Costing Systems (PLICS) are data collection and cost information tools used to collect and analyse patient data that will help measure and manage costs. They help NHS organisations make sense of the costs of delivering specific services to patients and find out where costs can be reduced, or efficiencies can be maximised.*

*They are commonly used to submit the National Cost Collection return in the autumn. Typical vendors are LOGEX, Iqvia and Civica.*

As part of your response, please can you include the following information:

1. Who is your current system supplier for your Patient Level Costing system?.
2. When does that contract expire (not including optional extensions)?
3. Is it a cloud-hosted or on-premises (hosted on trust servers) solution?
4. If it is on-premises, do you have a dedicated costing server and how what is the estimated annual cost of this including IT support, resilience etc.
5. Do you use the system to produce internal PLICS/SLR reporting as well as National Cost Collection?
6. What is the frequency of any internal PLICS/SLR reporting? e.g., Quarterly
7. Does your PLICS system include in-built analytics and dashboarding tools? If so, are these your primary tool for analysing and presenting PLICS information?
8. Does your PLICS system require a third-party reporting/BI tool? If so, which one do you use?
9. Does this tool incur an additional cost on top of the PLICS software. Is there a limit on additional users and/or do additional users incur additional licence costs?

Northern Service response:

1. IQVIA
2. 31<sup>st</sup> December 2023
3. Hosted on a Trust server
4. The software is hosted on a virtual server in the Trust

5. Yes, it is used for PLICS/SLR and NCC
6. PLICS/SLR produced monthly
7. Yes, using Qlikview as the platform for the reports out of IQVIA
8. Software uses Qlikview
9. Yes, there is an addition charge for Qlikview ,we currently have 200 licences.

Eastern Service response:

1. CIVICA
2. 28<sup>th</sup> February 2024
3. Hosted on Trust server
4. Dedicated costing server
5. Yes, internal PLICS/SLR and National Cost Collection
6. Quarterly in the past, monthly going forward
7. No
8. N/A
9. N/A