

Cleaning Audit Surveys

Reference Number: RDF2324-24

Date of Response: 01/03/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Dear Royal Devon University Healthcare NHS Foundation Trust,

1. *Who is responsible for your cleaning audit surveys?*
2. *Can you outline how cleaning audit surveys are completed?*
3. *What software, if any, is used to complete and report on cleaning surveys?*
4. *If you use software to complete cleaning audits, what was the original contract start and end date?*
5. *If you use software to complete cleaning audits, what was the contract cost per year?*
6. *If you use software to complete cleaning audits, how was this procured (Direct award/tender etc).*

Answer: Please see table below.

Question		Royal Devon Eastern Services	Royal Devon Northern Services
1	<i>Who is responsible for your cleaning audit surveys?</i>	Ward Housekeepers and Audit Team	Sodexo and the Trust
2	<i>Can you outline how cleaning audit surveys are completed?</i>	Completed via an online auditing module which is part of an Estates operating system	They are completed in line with National Standards of cleanliness, Patient Led Assessments of the Care Environment inspections and Aesthetics monitoring
3	<i>What software, if any, is used to complete and report on cleaning surveys?</i>	Micad	Innvoice, NHS Digital PLACE, Microsoft Excel
4	<i>If you use software to complete cleaning audits, what was the original contract start and end date?</i>	Annual licenses are purchased for the cleaning audit system.	September 2013 to September 2025

5	<i>If you use software to complete cleaning audits, what was the contract cost per year?</i>	*Commercially sensitive	
6	<i>If you use software to complete cleaning audits, how was this procured (Direct award/tender etc).</i>	Direct award	Through the soft FM contractor

* The Trust holds this information. This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).