



Speech and Language Therapy Adult Learning Disability Service North Devon



Because of the 'coronavirus'
we will be 'social distancing'

Who are we?

- Lead Speech and Language Therapist
- Speech and Language Therapist
- Speech and Language Therapy Assistant

What we do



We can help if it is difficult for you to understand things.



We can help you say what you want, or to make choices. This may mean using objects, symbols, photos or signing as well as talking.



We can help if you have eating and drinking difficulties.

We can talk to you or a carer over the phone, to find out what makes it hard when eating or drinking.



We can video call you. Or we may ask that your carers take a video of you so we can see you eat and drink.



At the moment we are not training anyone in our office. But we can talk to you or the people who support you over the phone, or by video call.

What to expect when you see a Speech and Language Therapist



We will ring to speak with you or the people who support you.

This will be to find out more about you. At this time we will not be meeting with you in person unless it is urgent.



An urgent visit may include you being at risk of going to hospital because of a swallowing problem. We want to keep you safe in your own home.

Communication work:



We will talk to you and other people who help you over the phone.

Because of rules around social distancing, we will not meet you in person. We can speak with you on the phone or over a video call.



We have information to give to you and the people who support you, that may help make communication aids.

Eating and drinking:



We will speak to you and your carers over a phone or video call. We can support you with some easy-read information.



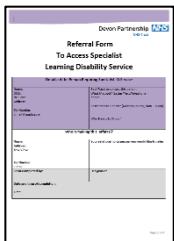
If it is urgent we may need to come and watch you have your lunch and then offer advice to help you eat and drink safely.



We will write a report. You will get a copy of this report with symbols and pictures if you find this easier to understand.

How to refer

Anybody can ask to be seen by a Speech and Language Therapist. To make a referral please fill out a referral form and **email it to:**



dpt.specialistldservicesnorthandmid@nhs.net

Telephone:



Specialist Learning Disability Team on: 01271 443188

Write to:

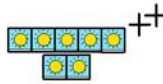


Speech and Language Therapy
Specialist Learning Disability Team
Taw View
North Walk
Barnstaple
EX31 1EE

Waiting times



18



Communication referrals:

We aim to see you in 18 weeks. However we may have to put you on a waiting list to be seen after social distancing has stopped.



Eating and drinking referrals:

We aim to see you within 5 working days if you are having lots of difficulty.

Where do we work?



Normally we work at Taw View in Barnstaple.

The Speech and Language therapy Team at the moment are working from our own home but we still are able to speak with you Monday – Friday. We don't work at the weekends.

Further information

Speech and Language Therapy
Specialist Learning Disability Team
Taw View
North Walk
Barnstaple
EX31 1EE

Emails:

anne.kershaw3@nhs.net

natasha.trickey@nhs.net

pauljellicoe@nhs.net

Useful links

Devon County Council: adultsc.adultcarehealthcovid19-mailbox@devon.gov.uk

Link for advice and information in adult social care via PinPoint:
www.pinpointdevon.co.uk

Devon Carers 'What if... plan': devoncarers.org.uk/planning-for-an-emergency-what-if

devoncarers.org.uk

References

RCSLT Adult Learning Disability Position Paper, RCSLT (2003) www.rcslt.org

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email ndht.PALS@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

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www.northdevonhealth.nhs.uk

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This leaflet was designed by the Communications Department.
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