

NHS E-Rostering Capabilities

Reference Number: RDF1518-23

Date of Response: 12/06/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Under the Freedom of Information Act 2000, I would like to know:

- 1. When were staff at your Trust granted access to e-rostering capabilities? Confirm specific month and year.*

Answer:

Eastern Services: Implementation commenced from April 2009.

- 2. What attainment level is your NHS Trust at, as per Appendix 1 the 2020 e-rostering guidance, for the following staff:*

- a. Nurses – Level 0, Level 1, Level 2, Level 3 or Level 4*

Answer: Level 2.

- b. Doctors – Level 0, Level 1, Level 2, Level 3 or Level 4*

Answer: Level 0.

- 3. What were the average planned hours versus delivered hours between December 2021 – March 2023 for each NHS England Trust?*

- a. Percentage of planned contracted hours*

Answer: Please see link to the minutes of the meeting in public of the 'Board of Directors Royal Devon' section 'Safe Staffing Report' (page 166) publication on our Trust Website -

<https://www.royaldevon.nhs.uk/media/wuwiartc/meeting-book-board-of-directors-public-meeting-31-may-2023-for-public-website.pdf>

- b. Percentage of actual delivered hours per WTE per roster period (excluding doctors in training)*

Answer: The Trust has considered your request, however to provide you with the information requested would require the manual extraction and manipulation of information from various sources. To carry out this work it is estimated this would take 3-4 days of staff time and would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply

with a request for information if it estimates the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving and extracting that information.

4. *What percentage of shifts at your trust were filled by system-generated e-roster capabilities between December 2021 – March 2023?*

Answer: An average of 41.38% shifts were roster system-generated.

5. *Between December 2021 – March 2023, how much did your trust spend on agency staff?*

Answer: £31,094,810.