

## Title

# Pharmacy Patients/staff and Safety Incidents

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Reference Number: RDF2033-23

Date of Response: 01/12/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*Under the freedom of information act 2000 I'm requesting the following information on NHS hospital pharmacy services at your trust:*

- How many patient safety incidents, related to medication errors, were reported through your local risk management system in the past five financial years as follows: 2022/23, 2021/22, 2020/21, 2019/20, 2018/19.*

Trust totals:

	North	East	Trust wide	Total:
2018/19	623	1643		2266
2019/20	620	1655		2275
2020/21	564	1287		1851
2021/22	680	1516		2196
2022/23	122	286	1571	1979
Total	2609	6387	1571	10567

- What percentage of inpatients at your trust received a reconciled list of medications within 24 hours of admission, in line with NICE guidance, in each of the following years: 2022/23, 2021/22, 2020/21, 2019/20, 2018/19*

The Trust applies \*Section 12 for the above question.

The Trust is unable to respond to this question. We are not able to currently collect the data. We would need to run reports and manipulate and filter on the report's data which considering the volume of admissions, to carry out this work would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt. Please see full Exemption on page 2.

- Please can you provide the number of full-time equivalent pharmacists and pharmacy technicians per 100 beds in your trust, and the vacancy rate for each, in the past five financial years as follows: 2022/23, 21/22 2020/21, 2019/20, 2018/19.*

Please note, we do not hold the information per 100 beds. We are also unable to respond for vacancy rate information.

Please see below for Trust total count:

Pharmacist	Head count	FTE
2019	57	57
2020	72	72
2021	77	77
2022	76	76
2023	83	83

Pharmacy Technician	Head count	FTE
2019	16	16
2020	11	11
2021	10	10
2022	11	11
2023	18	18

4. *What percentage of inpatient beds at your trust were visited daily by pharmacists and pharmacy technicians in the past five financial years as follows:*

a) 63%

The Trust applies \*Section 12 for the following:

b) 2021/22

c) 2020/21

d) 2019/20

e) 2018/19

\*Section 12

The Trust is unable to respond to this question. We are not able to currently collect this data. We would need to run reports and manipulate and filter on the report's data. Considering the volume of admissions to carry out this work would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply with a request for information if it estimates that the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving, and extracting that information.