

Digital Test Results Access for Patients

Reference Number: RDF1884-23

Date of Response: 06/10/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Please can you answer the following questions regarding the sharing of test results with patients.

- 1. Does your trust share test results digitally with patients? - Yes*
- 2. What system do patients use to access their test results digitally? (e.g. PKB, EPIC My chart, Other - please state) – Epic MyChart (named locally as MY CARE)*
- 3. Please list which hospital departments are sharing tests results digitally? – all departments.*
- 4. Which results (if any) are not automatically shared digitally with patients? – Certain sensitive results.*
- 5. Do you delay sharing digital test results? Please state how long this delay is (7 days, 14 days, 21 days, 28 days, or longer): Yes – blood results delayed by 14 days and Radiology reports by 6 weeks, before being automatically released. Results can be released earlier than these timeframes by clinicians themselves.*