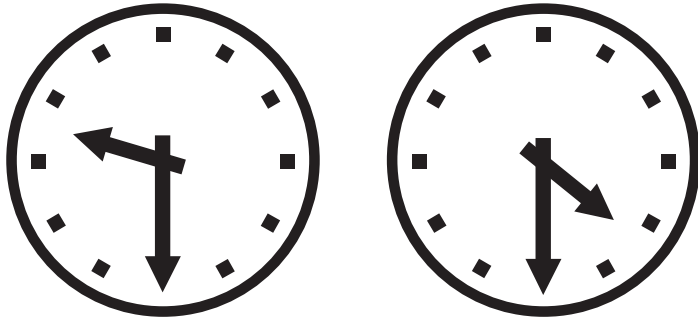


When is PALS open?

We are open between 9.30am and 4.30am Monday to Friday. We are not open in the evening or on Saturday and Sunday.

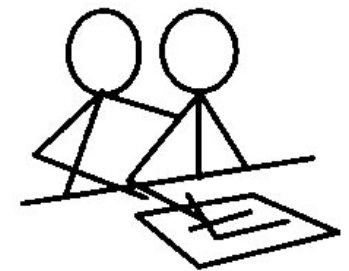
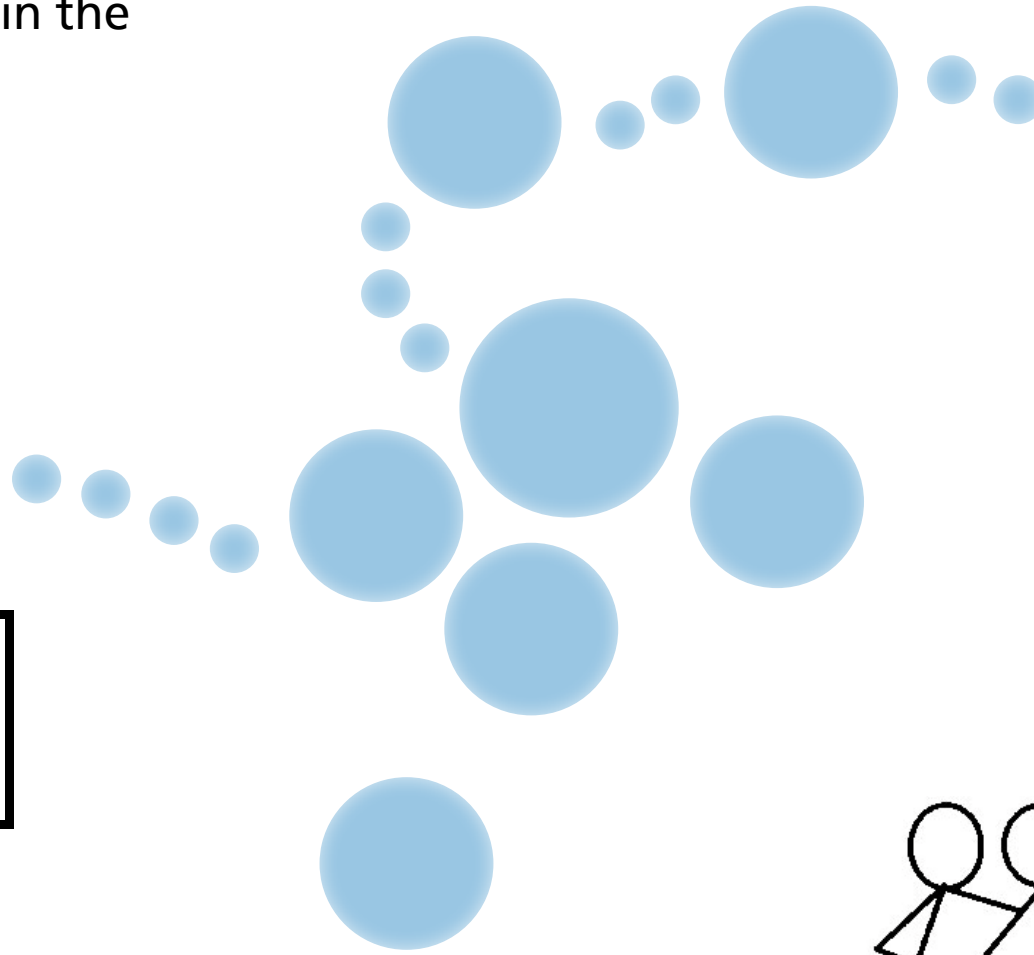


✓	✓	✓	✓	✓	X	X
M	Tu	W	Th	F	Sa	Su

Visit our website
www.northdevonhealth.nhs.uk

PALS, April 2013

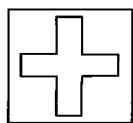
Review due April 2015



PALS

Patient Advice & Liaison Service

We can help you:



To find out about services run by the Northern Devon Healthcare NHS Trust



With any problems you have with services in the Northern Devon Healthcare NHS Trust



If you are worried about the care staff have given you



To find support groups to help you

Who can PALS help?



People who use or have used services run by the Northern Devon Healthcare NHS Trust



Their families and carers

How do I get help?



Call in person to the PALS office on Level 2 in the main foyer – ask a member of staff where it is.



Or you can telephone PALS for help. Our number is **01271 314090**



Or you can write to us at: PALS
North Devon District Hospital
Raleigh Park
Barnstaple
Devon EX39 4JB



Or you can send us an email. Our email address is: **ndht.pals@nhs.net**