

Title: Outsourcing Image Reporting Services

Reference Number: RDF1117-22

Date of Response: 10/01/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Image reporting refers to the reading and interpretation of scans, mainly for diagnostic purposes.

Tele-radiology refers to the practice of a radiologist interpreting medical images whilst not physically present in the location where the image generation has taken place

- 1. Please could you supply the name, job title, email address and telephone number of the senior officer responsible for outsourced image reporting contracts.*

Answer: Eastern Services: Sarah Hodder, Cluster Manager.

Northern Services: Jane Martin, Head of Radiology.

The Trust only releases the names of Heads of departments under Section 40 (2) of the Freedom of Information Act 2000. Where contact details are given for Trust staff in this response, notice is hereby given, under Section 11 of the Data Protection Act 2018, on behalf of the individual or individuals that this personal information may not be used for the purposes of direct marketing.

For questions 2 through 7, please supply the following information for the financial years 2018/19 to 2021/22, and where possible, projected figures for 2022/23

- 2. If the Trust makes use of tele-radiology reporting services, please provide the names of the providers of each service (on-call and routine reporting separately)?*

Answer: Medica Reporting Ltd and 4 Ways Healthcare Limited.

- 3. If the Trust makes use of tele-radiology reporting services, please provide the annual volumes for the above years sent to each provider, split into the following:*

- a) Overnight on-call (8pm-9am)*
- b) Elective reporting (MRI, CT)*
- c) Plain film reporting*

Answer: Please see table below.

	<i>Hospital</i>	<i>Year</i>	<i>Annual Volume</i>	<i>Provider</i>	<i>Comment</i>
<i>Overnight on-call</i>	North Devon District	2018-2023	Nil	-	-
	Royal Devon & Exeter	2018-2023	Nil	-	-
<i>Elective Reporting (MRI, CT)</i>	Royal Devon & Exeter	2021/22	18608	Medica	-
	Royal Devon & Exeter	2022/23 YTD	23964	Medica	M1-9
	Royal Devon & Exeter	2022/23 YTD	4514	4ways	M1-9
	North Devon District	2018/19	5,599	Medica	-
	North Devon District	2019/20	2,762	Medica	-
	North Devon District	2020/21	2,067	Medica	-
	North Devon District	2021/22	7,603	Medica	-
	North Devon District	2022/23 to October 2022	5,320	Medica	-
	North Devon District	2019/20	1,087	4ways	-
	North Devon District	2020/21	2,297	4ways	-
	North Devon District	2021/22	2,229	4ways	-
	North Devon District	2022/23 to October 2022	1,060	4ways	-
	Royal Devon & Exeter	2021/22	5,754	Medica	-
	Royal Devon & Exeter	2022/23 YTD	17,463	Medica	M1-9
	Royal Devon & Exeter	2022/23 YTD	1	4ways	M1-9
	North Devon District	2018/19	18,178	Medica	-
	North Devon District	2019/20	18,987	Medica	-
	North Devon District	2020/21	17,591	Medica	-
	North Devon District	2021/22	30,138	Medica	-
	North Devon District	2022/23 to October 2022	18,347	Medica	-
North Devon District	2019/20	72	4ways	-	
North Devon District	2020/21	362	4ways	-	
North Devon District	2021/22	1,768	4ways	-	
North Devon District	2022/23 to October 2022	3,833	4ways	-	

4. *Were each of the Trust's current contracts procured via a framework (direct award, which framework?), mini-tender, or ITT procurement process?*

Answer: Procured via NOECPC (North of England Commercial Procurement Collaborative), Framework/Direct award.

5. *During each year, how much did the Trust spend with each of the following suppliers for the image reporting of radiology cases:*

- a) *Medica*
- b) *Everlight*
- c) *4ways*
- d) *TMC, Telemedicine Clinic, or Unilabs*
- e) *DMC, Dulwich Medical Centre*
- f) *Other providers*

Answer: This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust. In accordance with section 43(2) of the Freedom of Information Act 2000, I

am writing to advise you that the Trust holds the information you have requested. However, the Trust is refusing your request for this information.

6. *Please provide contract values for each framework/contract?*

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7. *Please provide the start date and duration of the framework?*

Answer: Eastern Services: Medica Reporting Ltd, 01st October 2020 to 30th April 2023. 4 Ways Healthcare Limited, 9th June 2022 to 30th June 2025.

Northern Services: Medica Reporting Ltd, 31st March 2021 to 31st March 2023, 4Ways Healthcare Ltd, 01st October to 30th June 2025.

8. *What is the Trust's average cost per scan of outsourcing to private providers, split into the following:*

- a) *Overnight on-call (8pm-9am)*
- b) *Elective reporting (MRI, CT)*
- c) *Plain film reporting*

Answer: This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust. In accordance with section 43(2) of the Freedom of Information Act 2000, I am writing to advise you that the Trust holds the information you have requested. However, the Trust is refusing your request for this information.