

Title:  
Admission avoidance and discharge Pathways

---

Reference Number: RDF2273-24

Date of Response: 19/02/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

*Please answer the following:*

*Note: Discharge to assess is a service that supports people leaving hospital while continuing their care and assessment out of hospital at their home or their place of home.*

1. *Do you work with a commercial partner who provides the following services:*

- *Hospital at Home*
- *Early Supported Discharge and Discharge to Assess Pathways*
- *Virtual Ward Pathways*
- *Reablement Pathways*
- *Admission Avoidance Pathways*
- *Intermediate Care at Home Service*

For the following pathways/services The Trust provides the majority of the service inhouse.

- *Hospital at Home*
- *Early Supported Discharge and Discharge to Assess Pathways*
- *Virtual Ward Pathways*
- *Reablement Pathways*
- *Admission Avoidance Pathways*
- *Intermediate Care at Home Service*
- *If so, what is the name of this/these provider/s?*

*The Integrated Care Board (commissioners) do commission some additional capacity to support the service to meet the patient demand.*

*The name of this/these provider/s are as follows:*

- *Agincare (Live in Carer) – commissioned by the Integrated Care Board (not the Trust)*
- *Network Healthcare (1:1 support in care homes) - commissioned by the Integrated Care Board (not the Trust)*

2. *What was the contract start date?*

3. *When is this/are these contracts due for renewal?*

*The Integrated Care Board (commissioners) do commission some additional capacity to support the service to meet the patient demand. Name of this/these provider/s are as follows:*

- *Bluebird (night sits Eastern) – contract has been in place for 3-4 years and contract end date is 30/06/2024.*
  - *Ark (night sits Northern) – 01/10/2023 – 31/03/2024.*
4. *Please provide the name of the decision-making contact for the above, with a contact email address?*  
*Integrated Care Board – Louise Higgins Locality Director*  
*Royal Devon – Zoe Harris Divisional Director*

The Trust only releases the names of Heads of departments under Section 40 (2) of the Freedom of Information Act 2000. Staff are contactable via our main switchboard numbers 01392 411611 / 01271 322577 or via the Trust Contact us link:

Where contact details are given for Trust staff in this response, notice is hereby given, under Section 11 of the Data Protection Act 2018, on behalf of the individual or individuals that this personal information may not be used for the purposes of direct marketing.