

Telephony & Storage

Reference Number: F4872
Date of Response: 08/09/2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

1. Telephony and UC/ Collaboration –
 - a. Please confirm the manufacturer of your telephony system(s) that are currently in place **Unify Openscape and Alcatel**
 - b. When is your contract renewal date? **Unify Openscape - 16/11/2022, Alcatel - 31/07/2024**
 - c. Who maintains your telephony system(s)? **Unify Openscape - Maintel, Alcatel - SWComms**
 - d. Do you use Unified Communications or Collaboration tools , if so which ones? **– MS Teams**
2. Microsoft
 - a) What Microsoft 365 licence do you have across the business e.g. E3, E5 – **NHS E3**
 - b) Which partner looks after your Microsoft tenant? – **NHS Tennent**
 - c) Where do you host your applications? Do you have on-premise infrastructure –
or do you host your applications in public or private cloud? Which? **On Premise.**
3. Storage
 - a. Does your organisation use on-premise or cloud storage or both? - **On Premise**
 - b. Please confirm the on-premise hardware manufacturer -**Pure**
 - c. Please confirm your cloud storage provider – **N/A**
 - d. What is your annual spend on cloud storage? - **N/A**
 - e. How do you back up your data and with who e.g. Backup as a Service - **On Prem.**



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