

Stage 1: Project Overview

DPIA Reference	DPIA1299
DPIA Title	NetSupport Notify (Pillar Alert Software)
<p>Executive Summary of Proposal</p> <p>This is provided to Information Governance Steering Group and Safety and Risk as an overview of the project. It is also published on the website and should provide the public with an understanding of the information asset and how data is protected as a standalone statement.</p> <p>1) What data is being processed?</p> <p>2) What is the data being used for? What are you trying to achieve?</p> <p>3) Who will be involved? <i>(Please reference job titles, not named individuals)</i></p> <p>4) Why do we need a DPIA?</p> <p>5) Does it relate to a current information asset?</p> <p>Please explain the proposed project in such a way that someone without a clinical background can understand.</p> <p>Please define all acronyms.</p>	<p>An upgrade to our Pillar Alerting System will be commencing. NetSupport Notify is for messaging and alerting across the Trust LAN or WAN network. Its dedicated local notification gateways allow seamless message delivery across multiple network segments or dispersed sites without the need for network modifications or switch configuration. It is a mass notification system with fast and reliable alerts, NetSupport Notify's alerts can carry varying priorities, customisations and delivery options. The Trust use this alerting system for rapid dissemination of information to a large number of staff across the Trust during a major incident, service interruption, or to inform of Opel 4 status. Messages are delivered to active endpoints (PCs/Laptops) and require the staff member to acknowledge the pop up message window.</p> <p>Key features include:</p> <ul style="list-style-type: none"> • Multi-platform support • Send "full screen" messages • Mobile Console for Android and iOS • Send targeted alerts to selected groups • Send alerts to unlimited number of users • Customised alerts with Trust branding • Includes alert sounds • Flexible delivery options and scheduling • Full reporting and tracking
Date Ratified	27 March 2023