

Title

Hysteroscopy Inpatient & Outpatient Pathways

Reference Number: RDF1877-23

Date of Response: 20/10/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Questions:

Under the Freedom of Information Act (2000) please may I have answers to the following:

1. Does your Trust currently have both an inpatient (day-case) pathway and an outpatient pathway for hysteroscopy? Yes

2. Currently, roughly what percentage of your Trust's hysteroscopies are done with an anaesthetist

a) diagnostic?

YEAR	%
2021	16%
2022	27%
2023	10%

b) operative (e.g. polypectomy, myomectomy, endometrial ablation)?

YEAR	%
2021	7%
2022	6%
2023	26%

3. What is the current approximate waiting time in weeks for a patient who asks for a general anaesthetic, spinal anaesthetic or IV sedation with analgesia for hysteroscopy:

a) under the 2 weeks wait as an urgent referral for suspected womb cancer. There are no current 2 week patient's on this list.

b) not under the 2 weeks wait. 13 weeks.

4. Has your Trust adopted, or is your Trust adopting the NHS Getting It Right First Time (Maternity & Gynaecology Report) targets of

a) 90% diagnostic hysteroscopies to be done in outpatients?

YEAR	OP %
2021	83%
2022	71%
2023	90%

b) 50% operative hysteroscopies to be done in outpatients?

YEAR	OP %
2021	92%
2022	94%
2023	73%

5. May I have a copy of the full range of pain scores obtained by your Trust in the BSGE 2019 outpatient hysteroscopy benchmarking survey? This information is not held by the Trust. Participation was voluntary and the Trust did not take part.

6. Is Entonox or pentrox routinely available to all your outpatient hysteroscopy patients? Entonox is provided, pentrox is not used.

7. Are local anaesthetic paracervical blocks routinely available in outpatients? Yes

8. Please may I see any audits of hysteroscopic procedures during the last 5 years? Please see presentation attached.

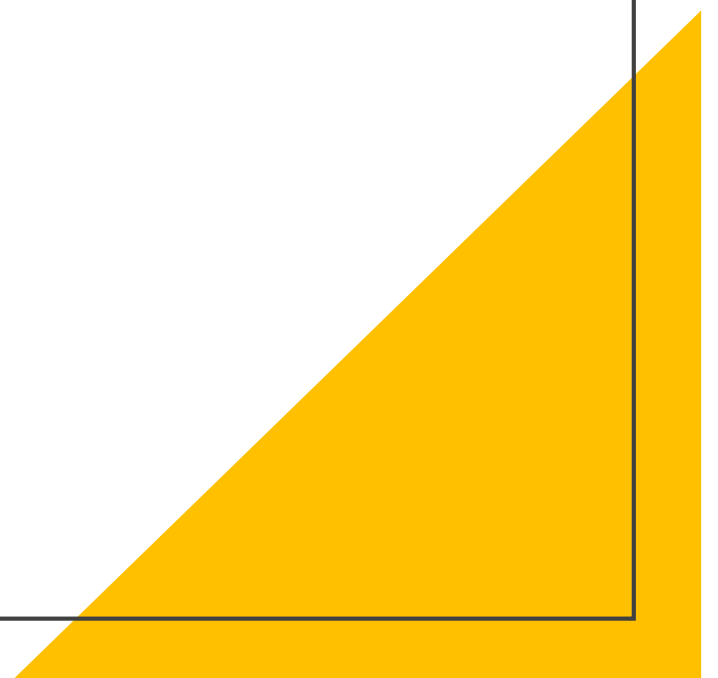
9. Are pain scores taken at all your outpatient hysteroscopy clinics? Formal pain scores are not recorded but there is constant communication with the patient to check pain and levels of discomfort, permission to proceed confirmed. Please see presentation attached which shows the outcome of a previous patient satisfaction survey. This was completed annually, and provides information about pain scores

10. Does your Trust have a Procedural Sedation Analgesia clinic for 'minor gynae' including hysteroscopy? No

Hysteroscopy satisfaction

Outpatient hysteroscopy audit data

Data from November 2022



What did we want
to know?

Pre consultation info given regarding
the procedure and pain relief

Opinions of waiting area and staff

How patients felt during the
consultation

How informed patients felt about the
process/recovery of the procedure

Background

- Received 25 responses
- 25 questions asked covering:
 - Pre consultation info given regarding the procedure and pain relief
 - Opinions of waiting area and staff
 - How patients felt during the consultation
 - Pain/distress levels of patients during the procedure/consultation
 - How informed patients felt about the process/recovery of the procedure

Pre consultation information



Did you receive written information?

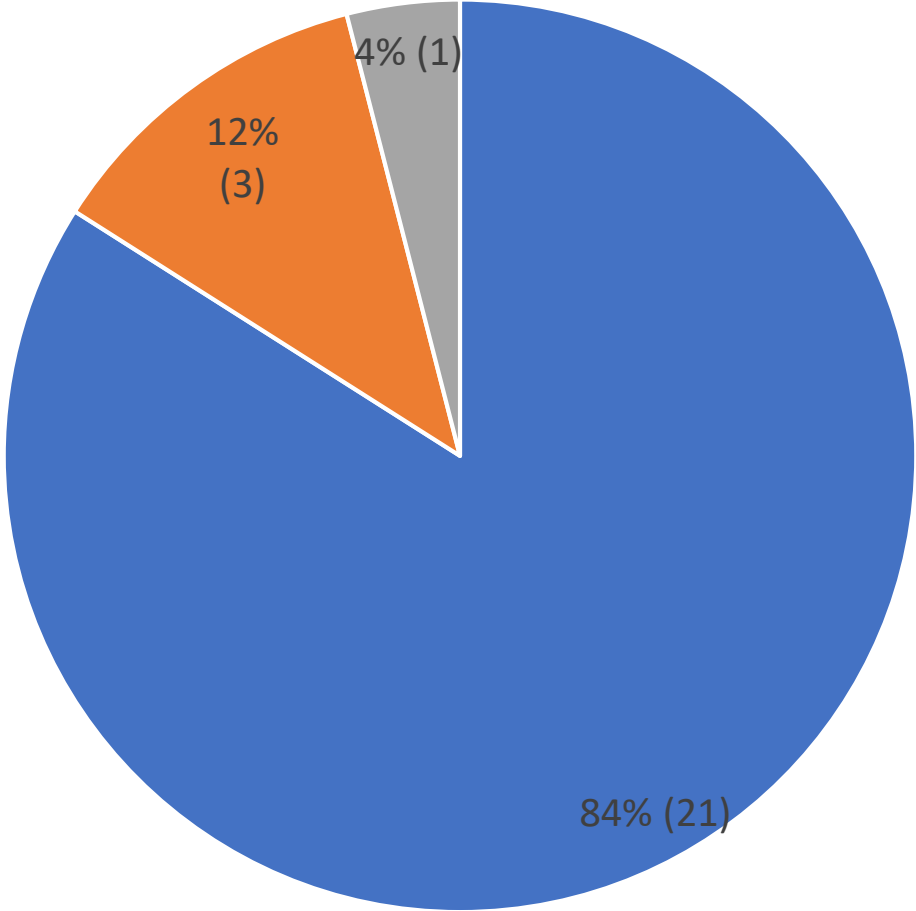


Did you receive advice on analgesia?



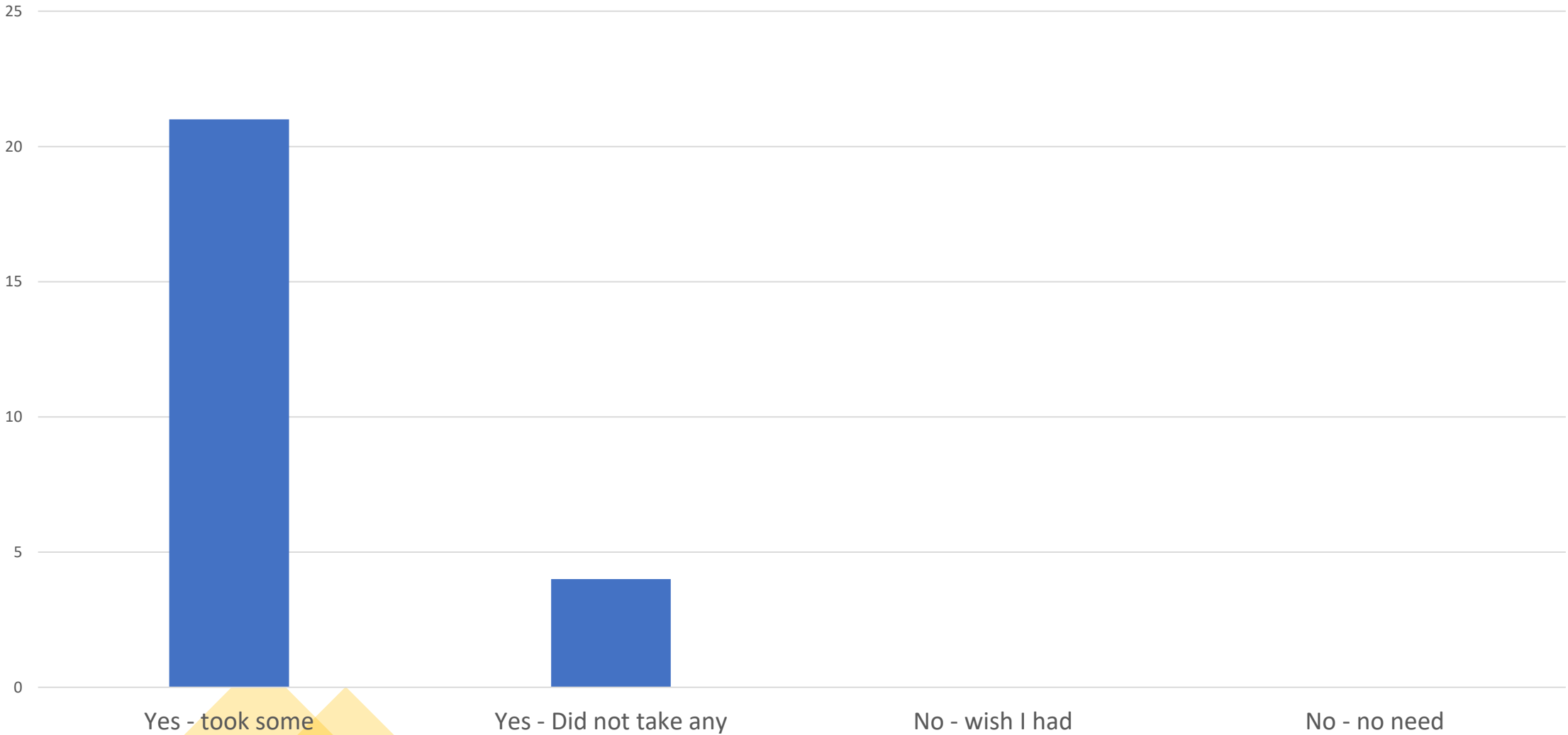
What did you think of the waiting area, reception and facilities?

Did you receive written information?

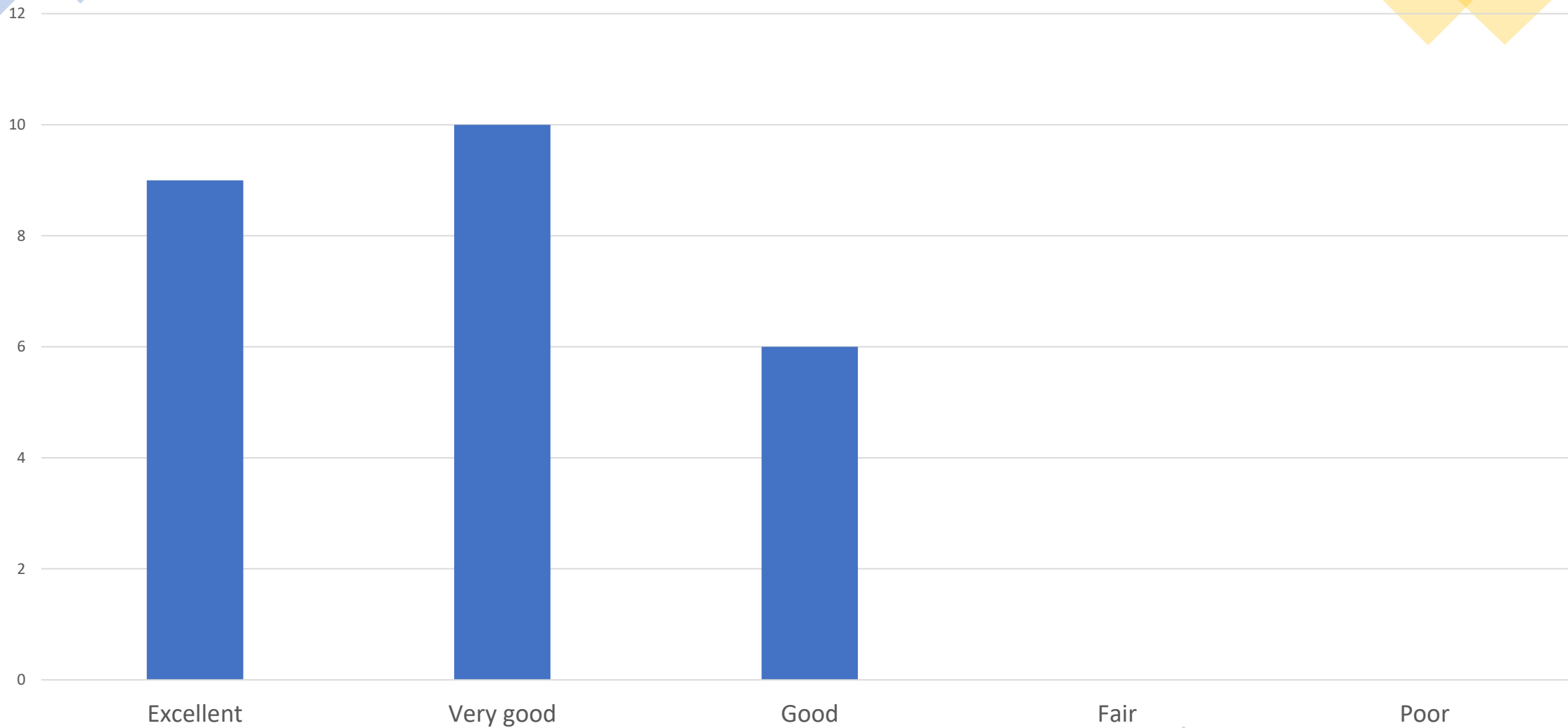


■ Yes ■ No ■ not answered

Did you receive advice on analgesia?



What did you think of the waiting area, reception, and facilities?



About the consultation



Explained things in a way I could understand

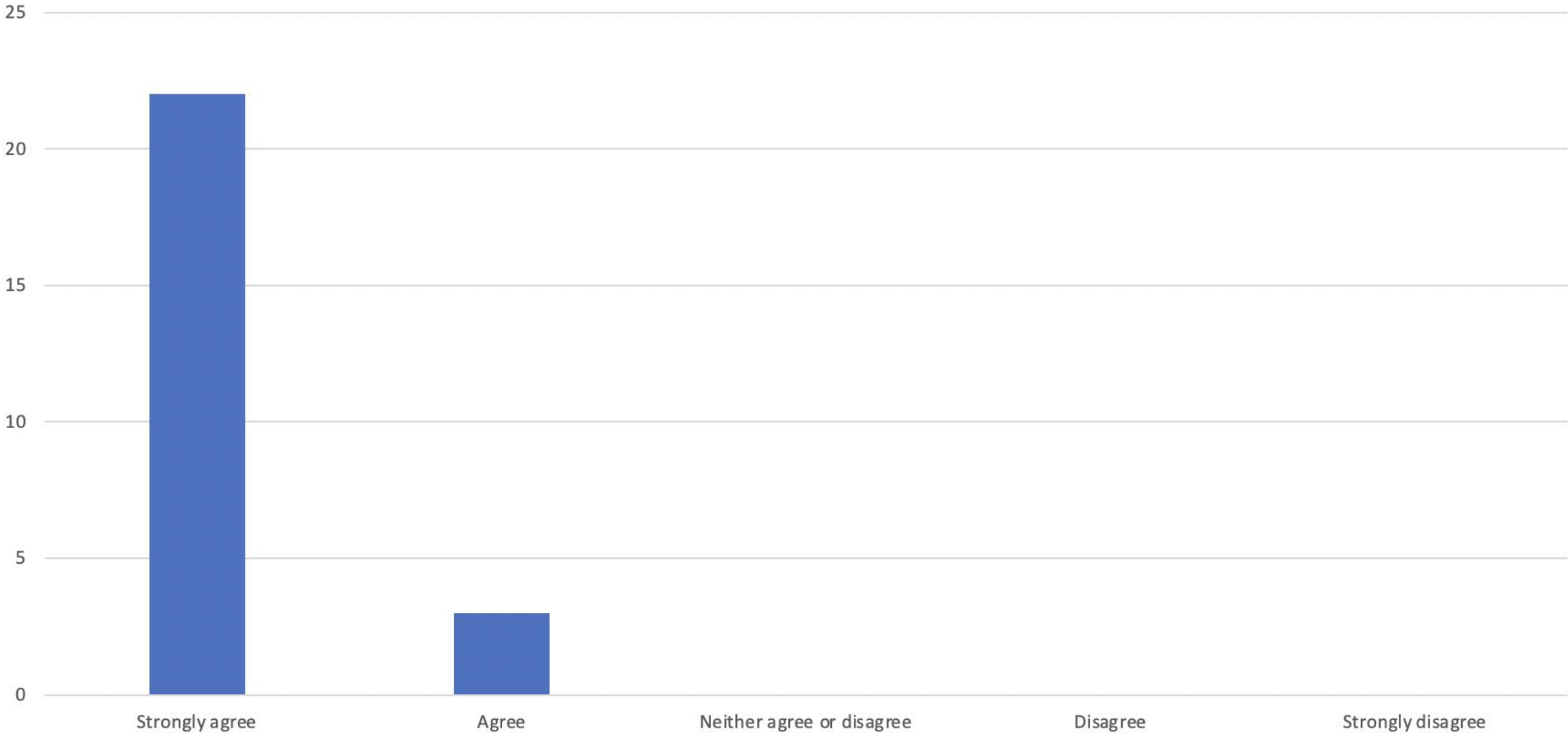


Treated with dignity and respect

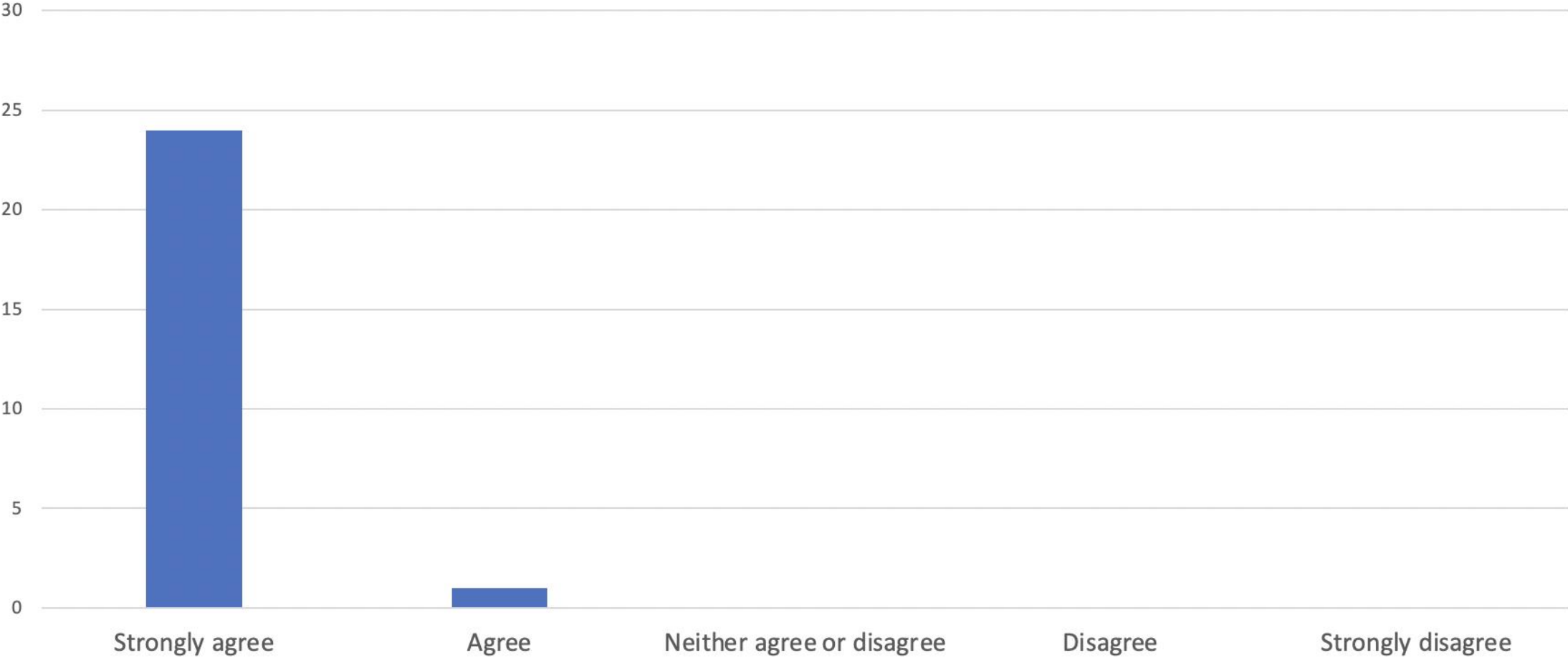


Given advice regarding recovery and management plan

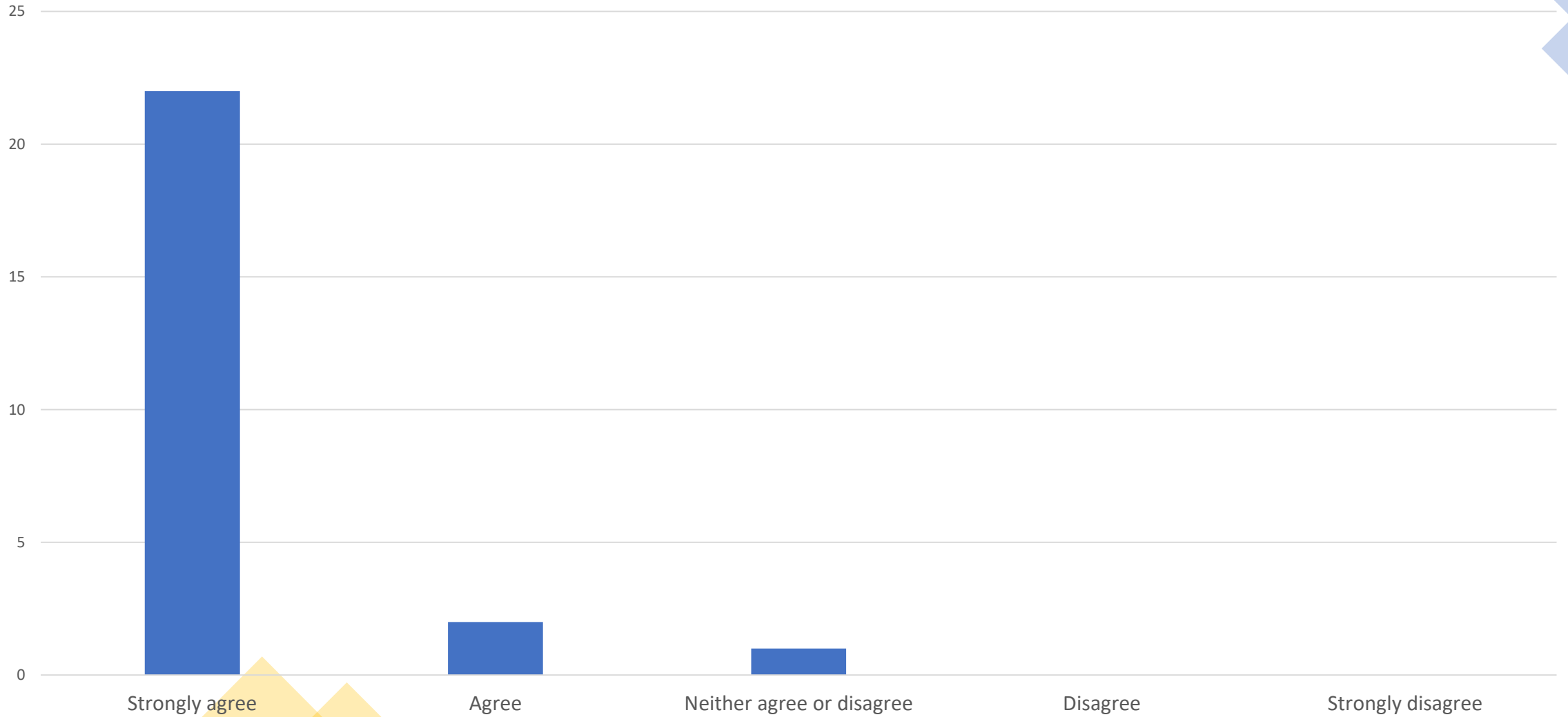
Things were explained in a way that I could understand



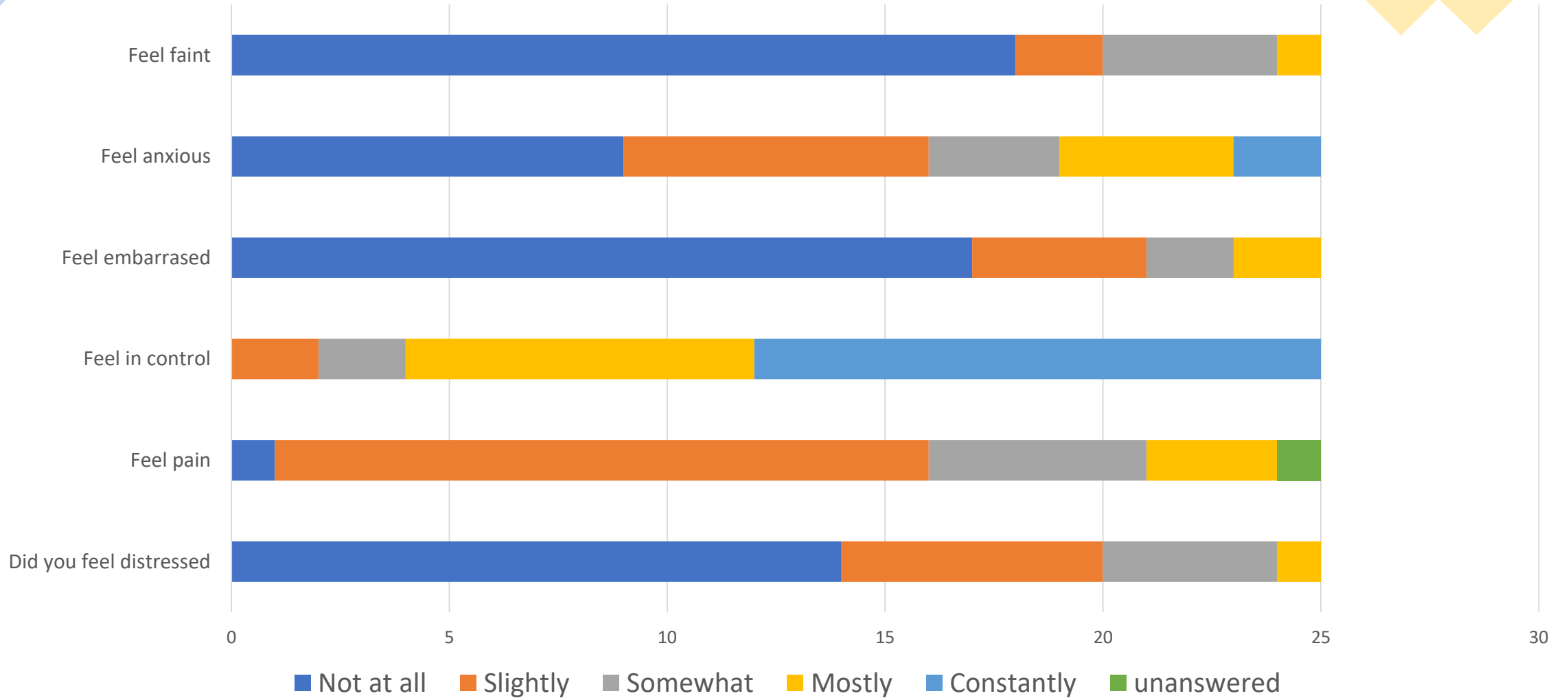
I was treated with dignity and respect



I was given advice regarding my recovery and management plan



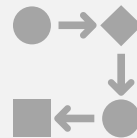
How did you feel?



Overall experience



Experience of service

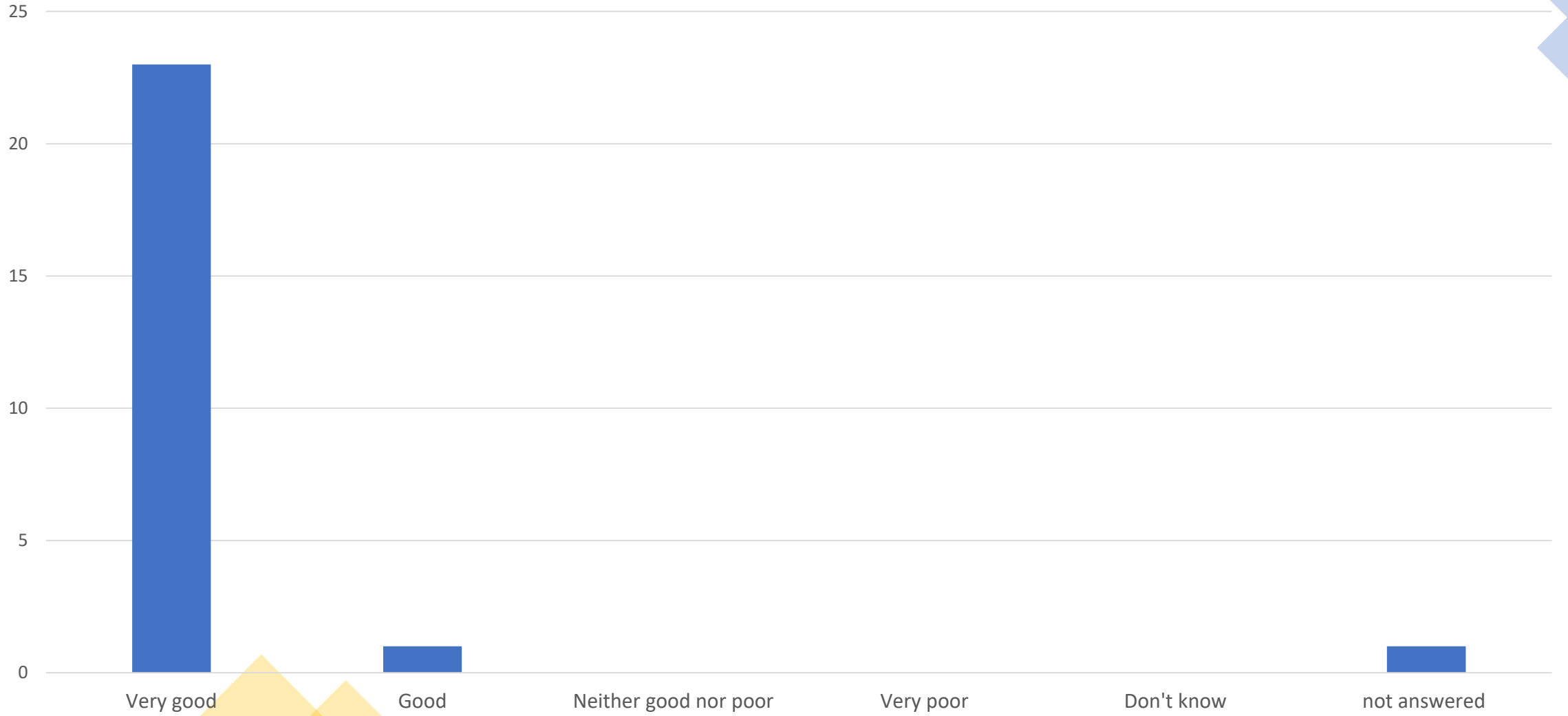


Would you choose to have this
procedure again?

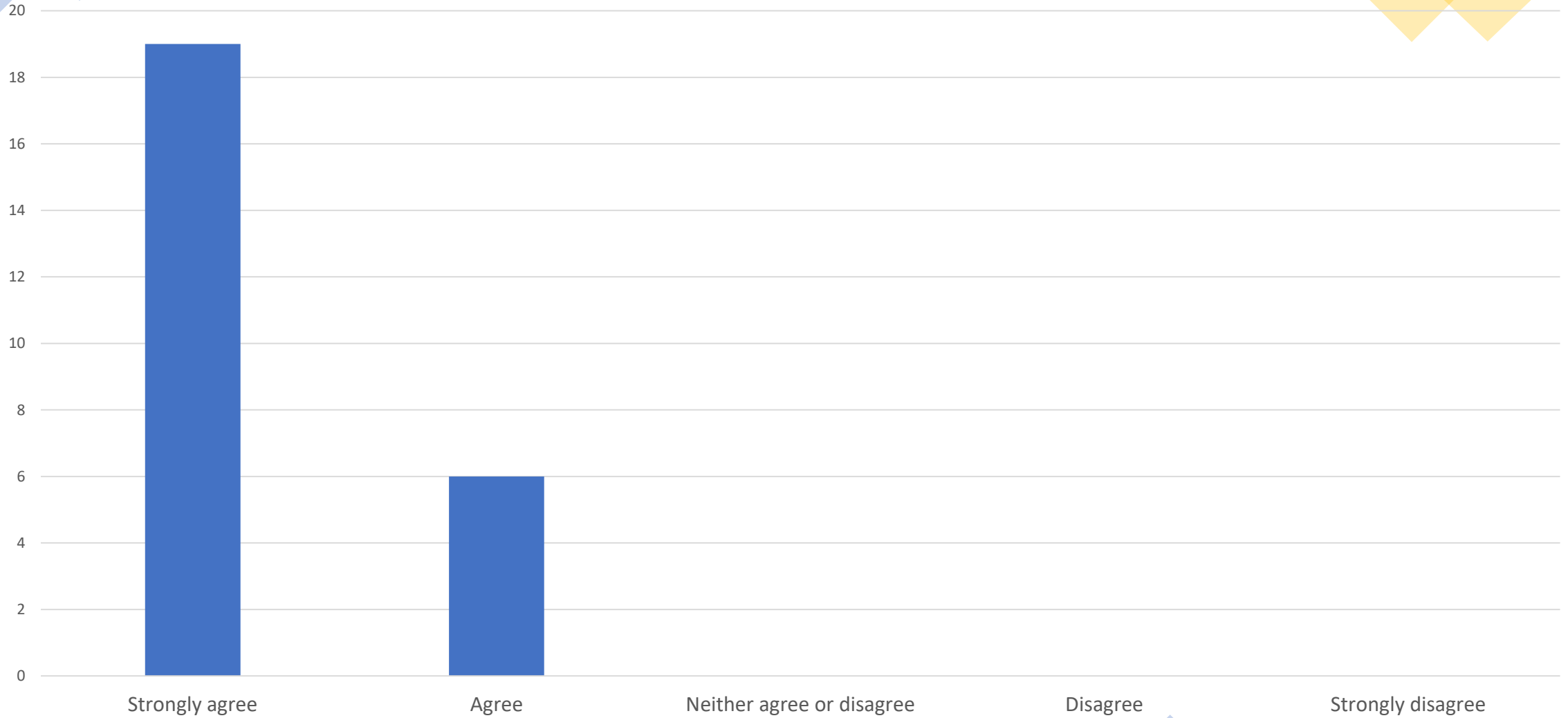


Rate the care

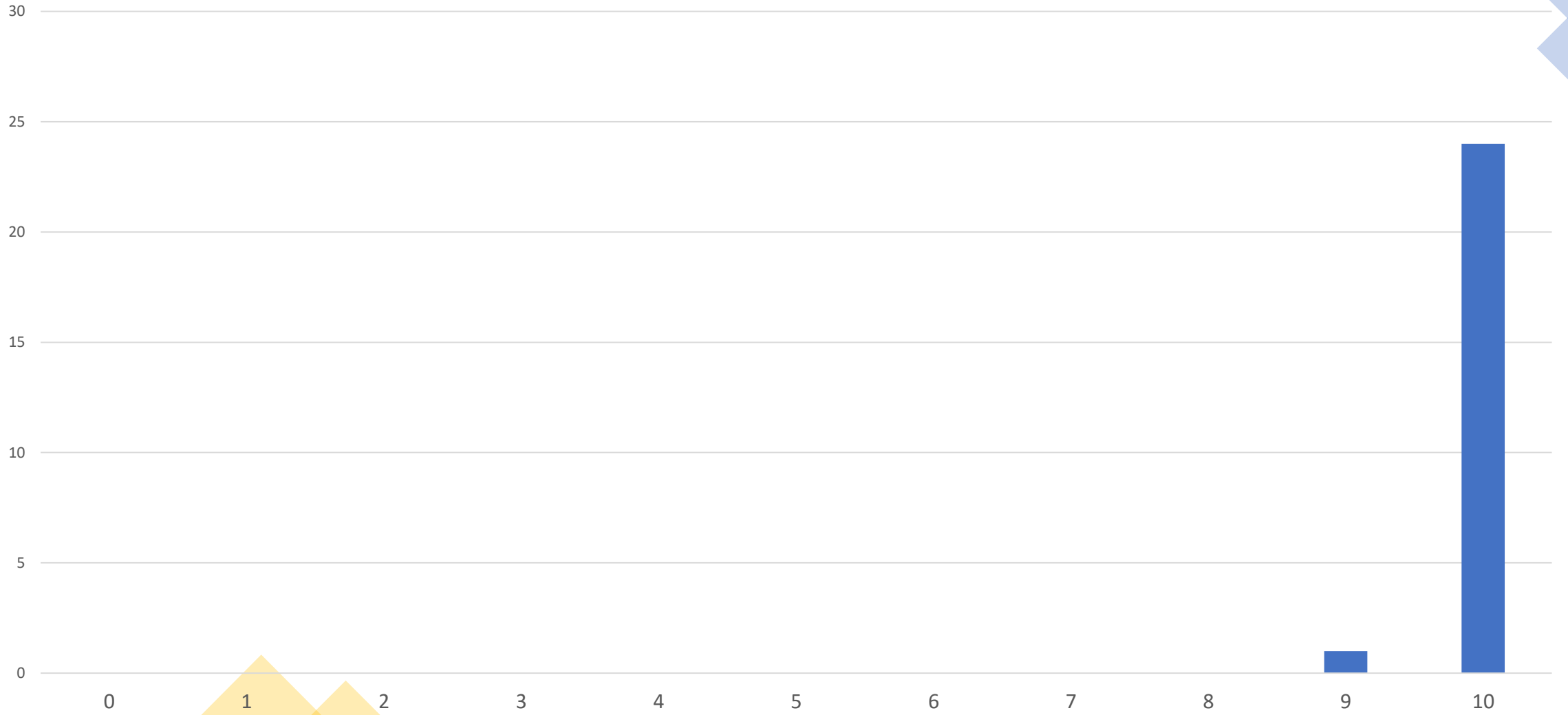
Rate the Experience



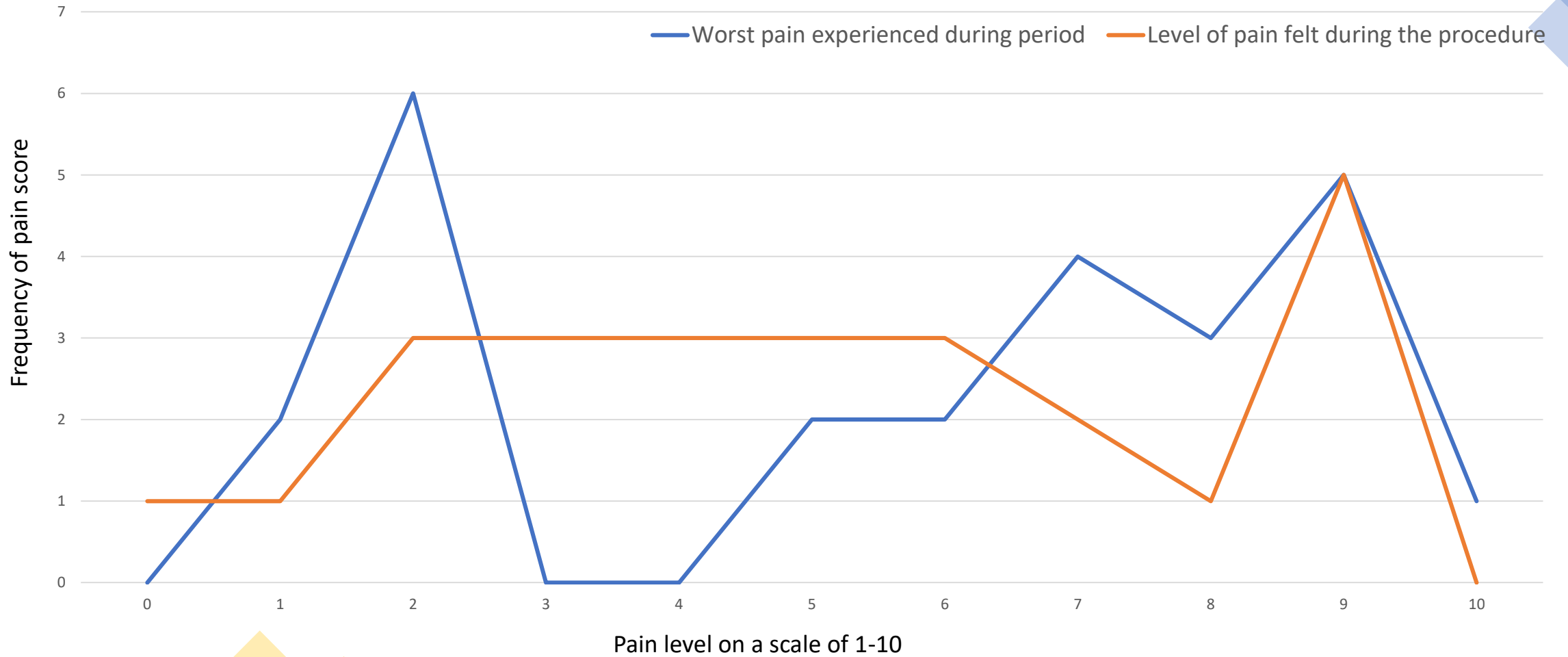
If needed, would you choose to have this procedure again?



Rate the care you received



Comparative Pain Levels



Additional comments

Thankyou for you time, skills and kindness

Staff were lovely

Really nice and made me feel better about the procedure - thankyou

I am very grateful to the staff who attended my procedure, they made me very comfortable and are friendly. Thankyou so much

The team were very comforting, friendly and supportive. I appreciated the time they took to make me feel at ease. Thankyou.

Great team, made me feel at ease from start to finish. Very satisfied with the service provided

Super kind and as gentle as they could be. Thankyou.

Any changes to be made/conclusion

- Patients feel well informed before a hysteroscopy
- They feel comfortable, respected and in control during the appointment and procedure
- Pain levels are managed
- Make sure everyone gets active regarding management plan/recovery
- Improve waiting area?

