

Orthopaedic Follow Up

Reference Number: F4718
Date of Response: 19/08/2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

What is your hospital's policy for patients (adult and paediatric) who live in your area who need ongoing care and/or follow up having sustained an orthopaedic injury elsewhere and having received the appropriate initial management at the hospital where they first attended.

- **The Trust fracture clinic would require a referral from the hospital that the patient attended.**
- **If the patient calls in asking for an appointment, we would ask if they have any paperwork regarding their injury and ensure the Trust Electronic Patient Records system (EPIC) is up to date with all of their details.**
- **We would also contact the hospital where the patient attended (if applicable), and ask them to scan any paperwork into us via our fracture clinic email address (this email is a secure email and is open everyday and cleared daily).**
- **On IEP we would request any x-rays from the hospital that the patient attended after injury and they would be uploaded to the RD&E.**
- **Once the patient confidential paperwork is received from another Trust, it would upload to EPIC and the consultant of the day would grade to the appropriate clinic that day.**
- **We would contact the patient via telephone with the appropriate date and time of the appointment. A letter of the appointment is also sent out to all patients unless the appointment is imminent.**