

## Title PACS and RIS system

Reference Number: RDF2278-24

Date of Response: 21/02/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.*

*Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:*

System type – PACS	Answers – Eastern service	Answers – Northern service
Supplier name	Insignia	Insignia Medical Systems
System name	Insight	Insight PACS
Date installed	2013	2013
Contract expiration	2024	2028
Is this contract annually renewed? Yes/No	No	No
Procurement framework	Yes	Yes, QE Gateshead IT Systems Framework
Total value of contract (£)	*Section 43	*Section 43
Do you currently have plans to replace this system? - Yes/No	No	No
Other systems it integrates with?	Multiple: EPIC (Patient Electronic record system) CRIS, Viewpoint, Butterfly Bonexpert, Teamplay	CRIS (Radiology Information System), Epic (Patient Administration System), other regional Insignia Medical Systems PACS systems, many 3rd party DICOM modalities (Including diagnostic imaging equipment, external reporting services & image sharing services).
Notes - e.g. we are currently out to tender	We have finalised procurement, and the new contract is going to be signed in the near future.	Contract awarded 1 January 2024 for 5 years

System type – RIS- Radiology Information System	Answers – Eastern service	Answers – Northern service
Supplier name	Magentus	Magentus
System name	CRIS	CRIS
Date installed	2018	2018
Contract expiration	2026	2026
Is this contract annually renewed? Yes/No	No	No
Procurement framework	Yes	Yes. QE Gateshead IT Systems Framework
Total value of contract (£)	*Section 43	*Section 43
Do you currently have plans to replace this system? - Yes/No	No	No
Other systems it integrates with?	EPIC, PACS	EPIC, PACS
Notes - e.g., we are currently out to tender	N/A	An extension of a further 2 years is available

**Total value of contract (£) \*section 43 – Commercial Exemption:**

The Trust holds this information. This information is commercially sensitive, and its release would or would be likely to prejudice the commercial interests of the Trust.

**Public Interest Test (PIT) – For non - Disclosure**

Excluded under Section 43 because releasing the costs of contracts would give potential suppliers an unfair advantage over other bidders when bidding for future work. That advantage would contravene the principle of fairness required from the Trust in Regulation 18 of the Public Contracts Regulations 2015. The release of contract values would undermine the Trust's suppliers' competitiveness in the market and breach the Trust's contracts with suppliers, which typically require contract values to be kept confidential.

**Public Interest Test (PIT) – For Disclosure**

The Trust understand the need for openness and accountability for tender processes and price, and it recognises the need for value of money.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested because of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).