

Welcome to the X-ray Department at Ottery St Mary Hospital

(Information for patients)

This leaflet provides additional important information when attending your appointment in the X-Ray Department at Ottery St Mary Hospital.

Please ensure you follow the instructions on your letter which will take you to the correct area for your appointment.

Can I bring a friend/relative?

Yes, however, they will not normally be able to accompany you into the examination room and we would ask that you limit the number of people you bring with you due to limited waiting area space.

Chaperones. Where examinations of an intimate nature are carried out you may choose to have a chaperone. Please speak with the Radiographer who will arrange one for you.

What will happen to the results?

We **aim** to report examinations as soon as possible. The results will be sent to your referring clinician.

You will **NOT** be told the results of your examination at the time of your appointment.

Valuables

Patients are encouraged to leave their valuables at home. It is the patient's responsibility to ensure all valuables are on their person before leaving the X-Ray Department.

Cancelling your appointment

If you are unable to attend your appointment, we would be grateful if you could contact us on the number listed on the top of your appointment letter, as soon as possible. We can then offer your original appointment to another patient. A further date and time will then be arranged for you. Please be advised that if you fail to attend your appointment, it may be necessary to remove you from the X-Ray waiting list.

Please note: If you have had D&V (diarrhoea and vomiting) you will need to contact us to rebook your appointment unless you have been clear of symptoms for the past 48 hours.

Contact us

If you found reading your leaflet difficult, you do not understand what it means for you, if you have any queries or concerns, you can contact us on the number listed on the top of your appointment letter and we can talk it through.

How to get to Ottery St Mary Hospital

Ottery St Mary Hospital is located at Keegan Close in Ottery St Mary, EX11 1DN.

If possible, we encourage people to use public transport and other sustainable means of travel.

We are easily accessible by local bus routes.

For help planning your journey please see the following websites:

■ www.stagecoachbus.com

■ www.travelinesw.com

■ www.traveldevon.info

Limited car parking is available.

For more information on Medical Imaging, please visit our website:

www.rdehospital.nhs.uk/patients/services/medical-imaging

The Trust cannot accept any responsibility for the accuracy of the information given if the leaflet is not used by Royal Devon staff undertaking procedures at the Royal Devon hospitals.

© Royal Devon University Healthcare NHS Foundation Trust

Designed by Graphics (Print & Design), RD&E (Heavitree)