

Royal Devon & Exeter NHS Foundation Trust
Data Protection Impact Assessment Toolkit

DPIA Reference	<i>DPIA1365</i>
DPIA Title	DORA Ufonia Telemedicine Service
Summary of Proposal <p>This is provided to Information Governance Steering Group and Safety and Risk as an overview of the project. It is also published on the website and should provide the public with an understanding of the information asset and how data is protected as a standalone statement.</p>	<p>Ufonia run an automated telemedicine service called Dora. The Dora system is preset with a list of questions, and calls patients to receive responses, which are then logged. As a pilot, the patient information will be collated in Epic using orders, which will then be exported as a csv file. This will be transferred via secure email to Ufonia, and the responses returned by the same method. Responses will be returned as a csv and individual patient pdfs, which will be uploaded to each patient's record.</p> <p>The Dora system may be integrated with Epic in the future depending on the outcomes of the pilot, so results of the phone calls will be directly transferred into Epic for clinical or admin staff to view. An updated DPIA submission would be submitted for this.</p> <p>This service is being implemented for the cataract surgery pathway to reduce the need for clinical assessments to be undertaken by a member of nursing staff prior to surgery.</p>
Date Ratified	27 March 2023