

## Title: Wheelchair Products & Services

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Reference Number: RDF1329-23

Date of Response: 23/03/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

- 1. I am currently trying to get information regarding wheelchair and wheelchair associated services in your trust. I would really appreciate if you could fill in the attached excel with the information I need?*

Answer: Please see below.

### Question

### Answer field

<b>1. Does your Trust provide wheelchair services?</b>	Yes	
<b>2. Are these services outsourced?</b>	Partially	
<b>3. If yes, which company provide the following Today and which provided the service 5 years ago?</b>	Today	5 years ago
<i>Wheelchairs (the product)</i>	NHS	NHS
<i>Wheelchairs services (e.g maintenance)</i>	Invacare	Invacare
<i>Specialist seating</i>	NHS	NHS
<b>4. When did the contract start and when does it expired?</b>	2016 - 31 May 2023	
<b>5. Can the current contract be extended? For how long?</b>	Not being extended	

<b>6. <u>TOTAL</u> Amount spent on the following products per Financial Year (April to March included), £</b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Non-electric wheelchairs</i>	532,176	575,832	689,623	470,249	628,216	665,322
<i>Electric wheelchairs</i>	663,956	789,051	718,892	704,958	831,078	830,582
<i>Scooters</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>Specialist seating</i>	216,548	301,919	144,673	204,642	254,613	262,578
<i>Other mobility products</i>	152,784	131,915	113,436	135,466	163,682	152,882

<b>6 a). Amount spent on <u>OUTSOURCING</u> the following products per Financial Year (April to March included), £</b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Non-electric wheelchairs</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>Electric wheelchairs</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>Scooters</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>Specialist seating</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>Other mobility products</i>	Nil	Nil	Nil	Nil	Nil	Nil

<b>7. Number of patients received demanding the following products per Financial Year (April to March included), #</b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Non-electric wheelchairs</i>	**	**	**	**	**	**
<i>Electric wheelchairs</i>	**	**	**	**	**	**
<i>Scooters</i>	**	**	**	**	**	**
<i>Specialist seating</i>	**	**	**	**	**	**
<i>Other mobility products</i>	**	**	**	**	**	**

<b>8. Amount spent on the following services per FY (April to March included)</b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Wheelchair services (maintenance)</i>	*	*	*	*	*	*
<i>Other wheelchair associated services</i>	349,421	440,491	759,645	656,584	654,526	349,421

<b>9. a) Number of patients who received a product per Financial Year (FY) (April to March included) by category of patient: <u>NON-ELECTRIC WHEELCHAIRS</u></b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Low need</i>	**	**	**	**	**	**
<i>Medium need</i>	**	**	**	**	**	**
<i>High need</i>	**	**	**	**	**	**
<i>Specialty need</i>	**	**	**	**	**	**

<b>9. b) Number of patients who received a product per Financial Year (FY) (April to March included) by category of patient: <u>ELECTRIC WHEELCHAIRS</u></b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Low need</i>	**	**	**	**	**	**
<i>Medium need</i>	**	**	**	**	**	**
<i>High need</i>	**	**	**	**	**	**
<i>Specialty need</i>	**	**	**	**	**	**

<b>9. c) Number of patients who received a product per Financial Year (FY) (April to March included) by category of patient: <u>SCOOTERS</u></b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Low need</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>Medium need</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>High need</i>	Nil	Nil	Nil	Nil	Nil	Nil
<i>Specialty need</i>	Nil	Nil	Nil	Nil	Nil	Nil

<b>9. d) Number of patients who received a product per Financial Year (FY) (April to March included) by category of patient: <u>SPECIALIST SEATING</u></b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Low need</i>	**	**	**	**	**	**
<i>Medium need</i>	**	**	**	**	**	**
<i>High need</i>	**	**	**	**	**	**
<i>Specialty need</i>	**	**	**	**	**	**

<b>9. e) Number of patients who received a product per Financial Year (FY) (April to March included) by category of patient: <u>OTHER MOBILITY PRODUCTS</u></b>	<i>FY 2017-18</i>	<i>FY 2018-19</i>	<i>FY 2019-20</i>	<i>FY 2020-21</i>	<i>FY 2021-22</i>	<i>FY 2022-23E</i>
<i>Low need</i>	**	**	**	**	**	**
<i>Medium need</i>	**	**	**	**	**	**
<i>High need</i>	**	**	**	**	**	**
<i>Specialty need</i>	**	**	**	**	**	**

\*This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

\*\* The Trust has considered your request, however to provide you with the information requested would require the manual extraction and manipulation of information from various sources. To carry out this work would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply with a request for information if it estimates the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving and extracting that information.