

Software Systems

Reference Number: F4764
Date of Response: 08/09/2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

Please can you provide information relating to the types of software (and suppliers) you may be using for:

- o FMS System
- o Budgeting System
- o Online procurement System
- o Contract & Supplier Management Software

In addition to this please include details relating to contract renewal dates and information regarding the support and maintenance of each product

Please see table on page 2, and additional information below the table for response. Please note:-

*** section 43(2) – were indicated on the table:- The information is being withheld under section 43 (2) of the Freedom of Information Act. This information is commercially sensitive, and its release would or would be likely to prejudice the commercial interests of the Trust.**

In applying the exemption under section 43(2) the Trust has had to balance the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and has reached the conclusion that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested, as a result of the prejudices and losses that would potentially affect the Trust and patients. The release could jeopardise the company's future positions, which would cause a detrimental knock on effect on the market place, and would potentially limit the choices available to public authorities, including the Trust. This would potentially threaten the quality of products and services available to the Trust. The Trust considers that it is not in the public interest to do anything to undermine the competitive nature of the procurement process, and the disclosure of key information, as has been requested, could have that affect. The Trust believes that the consequences of releasing the information are serious and the likelihood of this occurring is high.

Type of Application	Supplier Name	Software Name & version / release	Contract Expiry Date	Contract extensions available, if any?	Contract Value	Annual Fees (Software Support and Maintenance, or SaaS)	Cloud Solution? (Y/N)
Financial Management System	Unit4 Business Software Ltd	Unit4 Business World V5.7.1(6)	31/03/2023	nil	* section 43(2)	* section 43(2)	No
Budgeting & Forecasting System	Unit4 Business Software Ltd	Unit4 Business World V5.7.1(6)	31/03/2023	nil	* section 43(2)	* section 43(2)	No
Business Intelligence & Reporting system(s)	* See below	* See below	* See below	* See below	* section 43(2)	* section 43(2)	No
Procurement system (Catalogues/market place)	One Advanced	EROS	31/3/2023	None	* section 43(2)	* section 43(2)	No
Supplier Invoice Processing	* See below	*See below	*See below	* See below	* section 43(2)	* section 43(2)	No
Contract Management system	Civica	Civica SLAM for Providers (V1.3.19.8)	31/03/2023	Annual contract	*section 43(2)	*section 43(2)	No
Tender Management System	Mercell	CTM	30/03/2023	G Cloud 12 applies	* section 43(2)	* section 43(2)	yes

Business Intelligence & Reporting system(s) –

Since moving to EPIC the Trust does not have any additional “Business Intelligence & Reporting system(s)” as they are integrated within EPIC and development is currently undertaken through the EPIC Hyperspace interface and or EPIC provided databases.

***Supplier Invoice Processing - The Trust does not have a system for this. It is a manual process within Unit4 Business World.**

Are any of the applications above provided through/part of a shared service?
None is provided via a shared service.

In addition, could I please receive the overall software spend and non-pay spend from your organisation?

Non-Pay - £270,914k

Software spend - £6,199k