

## Clinical Staff with Musculoskeletal Disorders

Reference Number: F4981  
Date of Response: 11/11/2022

Clinical staff who have sustained a workforce musculoskeletal disorder (MSD) – 2018 to 2022 whilst undertaking patient handling activities in each NHS England healthcare organisation

1) **Number of workplace patient handling MSD's / injuries per 1000 clinical staff?**

Eastern response:-

2018 – 76  
2019 – 84  
2020 – 70  
2021 – 62  
2022 – 73

Northern Response:-

2018 – 34  
2019 – 49  
2020 – 33  
2021 – 41  
2022 – 27

2) **Body locations for the reported workplace patient handling MSD's / injury? For example neck, arms, back, hip, legs, other .**

Please note for Eastern and Northern responses to question 2:-

The Trust hold this information. However, In accordance with Section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients/staff is less than or equal to five and could risk the identification of staff concerned and breach Caldicott principles.

In these cases ≤5 is used to indicate that a figure between 1 and 5 is being suppressed.

Eastern Response:-

|          | Chest | Face | Finger | Left Arm<br>(from<br>shoulder) | Left<br>Foot | Left<br>Hand | Left<br>Hip | Left<br>Knee | Left<br>Leg | Left<br>Shoulder | Left<br>Wrist |    |    |
|----------|-------|------|--------|--------------------------------|--------------|--------------|-------------|--------------|-------------|------------------|---------------|----|----|
| 2018     | 0     | 0    | 0      | <5                             | 0            | <5           | 0           | <5           | 0           | <5               | 38            | <5 |    |
| 2019     | 0     | <5   | <5     | <5                             | 0            | 0            | 0           | <5           | <5          | <5               | 0             | 33 | <5 |
| 2020     | <5    | 0    | 0      | <5                             | <5           | 0            | <5          | <5           | 0           | <5               | <5            | 27 | <5 |
| 2021     | <5    | 0    | 0      | 0                              | 0            | 0            | 0           | <5           | <5          | <5               | <5            | 23 | 0  |
| 2022     | 0     | 0    | <5     | <5                             | 0            | 0            | 0           | 0            | 0           | <5               | 0             | 11 | 0  |
| No value | 0     | 0    | 0      | 0                              | 0            | 0            | 0           | 0            | 0           | 0                | 0             | <5 | 0  |

| Lower Back | Neck | Other | Ribs | Right Ankle | Right Arm (from shoulder) | Right Foot | Right Hand | Right Hip | Right Knee | Right Leg |
|------------|------|-------|------|-------------|---------------------------|------------|------------|-----------|------------|-----------|
| 38         | <5   | 0     | 0    | 0           | <5                        | <5         | 0          | 0         | 0          | <5        |
| 33         | <5   | <5    | <5   | 0           | <5                        | 0          | <5         | <5        | 0          | <5        |
| 27         | <5   | <5    | <5   | <5          | <5                        | <5         | <5         | 0         | <5         | 0         |
| 23         | 0    | 0     | <5   | 0           | <5                        | 0          | 0          | 0         | <5         | 0         |
| 11         | 0    | 0     | <5   | 0           | <5                        | 0          | 0          | 0         | 0          | 0         |
| <5         | 0    | 0     | 0    | 0           | 0                         | 0          | 0          | 0         | 0          | 0         |

| Right Shoulder | Right Wrist | Spine | Torso | Upper Back | No value – not stated |
|----------------|-------------|-------|-------|------------|-----------------------|
| <5             | <5          | <5    | 0     | 5          | 16                    |
| <5             | <5          | <5    | 0     | <5         | 19                    |
| <5             | <5          | 0     | 0     | <5         | 13                    |
| 9              | <5          | <5    | 0     | <5         | 12                    |
| 0              | <5          | <5    | <5    | <5         | 22                    |
| 0              | 0           | 0     | 0     | 0          | 0                     |

Northern response :- Please see crosstab attached. Please do note that not all of these sections have been completed on the incident form and that some staff members could have multiple injuries.

3) **Number of moving and handling / safe patient handling leads for each healthcare organisation?.**

Eastern Services:- we have the following, in the central Moving & Handling Team;  
Substantive  
x1 Moving & Handling Advisor (Lead) (Full Time)  
x1 Moving & Handling Trainer (Full Time).

Secondment – Until 31st March 2023  
x2 Moving & Handling Trainer (Both Full Time)

Northern:- 1.

4) **Number of moving and handling / safe patient handling facilitators for each clinical environment?.**

Eastern Services:- we have a total of 127 Key Trainers / Facilitators.  
These are spread across different departments with some departments having more than 1 and some departments are currently without one.

Northern Services:- 48. Please note this is an approximate figure as some staff members may have left their posts, moved to another Trust etc.

5) **Number of RIDDOR reportable workplace patient handling MSD's / injury reported?.**

Please note for Eastern and Northern responses to question 5.:-

The Trust hold this information. However, In accordance with Section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients/staff is less than or equal to five and could risk the identification of those patients/staff and breach Caldicott principles.

In these cases  $\leq 5$  is used to indicate that a figure between 1 and 5 is being suppressed.

Eastern Services:-

- 2018 – 8
- 2019 – 8
- 2020 – 7
- 2021 - <5

Northern Services :- RIDDORs by calendar year,– Staff accident, moving and handling (involving a patient):

- 2018 – <5
- 2019 – 7
- 2020 – 6
- 2021 – 6
- 1st Jan 2022 to 4th Nov 2022 – <5

6) **Average sickness absence cost including replacement staff?**

Eastern and Northern joint response:-

The Trust can confirm they hold the information requested under question 6.

The Trust has considered your request, however to provide you with the information requested would require the manual extraction and manipulation of information from various sources. To carry out this work would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

The basic cost of sickness would be based on each employee's hourly pay so would cover a wide range of rates. We would not easily be able to report on replacement staff as in addition to bank and agency staff covering sickness departments may pay overtime to existing staff or just make adjustments in the roster to cover. None of these elements could be reported on.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply with a request for information if it estimates that the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving and extracting that information.

7) **Number of litigation cases made per year?.**

Eastern and Northern joint response:-

The Trust can confirm that it holds information that you have requested.

This information is exempt under Section 21 of the Freedom of Information Act because it is reasonably accessible to you. The information you requested can be accessed via the following link: The Trust directs you to [nhsr.foi@nhs.net](mailto:nhsr.foi@nhs.net).

The details requested will have been collected as part of the individual NHS claim record which is held by NHSR.

We refer all FOI requests for information on claims to NHS Resolution as they are the NHS body who are ultimately responsible for claims and are able to run reports on individual or multiple Trusts from across their database.

8) **The legal costs to the NHS of defending workplace patient handling caregiver injury claims per year.**

Joint response - Please see answer to question 7.

9) **The amount of money paid out in compensation / settlement costs to claimants per year.**

Joint response - Please see answer to question 7.

10) **How many claims were settled out of court per year**

Joint response - Please see answer to question 7.

|   | Back | Chest | Face | Head | Knees | Left arm | Left foot | Left Hip | Left shoulder | Neck | Right arm | Right foot | Right hand | Right knee | Right leg | Right shoulder | Right wrist |
|---|------|-------|------|------|-------|----------|-----------|----------|---------------|------|-----------|------------|------------|------------|-----------|----------------|-------------|
| Personal discomfort                       | 23   | 0     | <5   | 0    | 0     | <5       | 0         | <5       | 0             | 0    | 0         | <5         | <5         | 0          | <5        | <5             | 0           |
| Injury to skin /tissue (abrasion /sharps) | 0    | 0     | 0    | 0    | 0     | <5       | 0         | 0        | 0             | 0    | 0         | 0          | 0          | 0          | 0         | 0              | 0           |
| Musculoskeletal injury                    | 46   | <5    | 0    | <5   | 1     | <5       | <5        | <5       | 5             | <5   | 5         | <5         | <5         | <5         | 0         | 9              | 0           |
| Neurological effect                       | 0    | 0     | 0    | 0    | 0     | 0        | 0         | 0        | 0             | 0    | <5        | 0          | 0          | 0          | 0         | 0              | 0           |
| Other physical                            | <5   | 0     | 0    | 0    | 0     | 0        | 0         | 0        | 0             | 0    | 0         | 0          | <5         | 0          | 0         | <5             | 0           |
| Sprain                                    | <5   | 0     | 0    | 0    | 0     | 0        | 0         | 0        | 0             | 0    | 0         | 0          | 0          | 0          | 0         | <5             | <5          |