Title:

EPRR Patient Care and Support Services

Reference Number: RDF1370-23
Date of Response: 05/04/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Questions:

Patient care and support services

Continuity of essential clinical support services

1. Any record of whether procedures exist to ensure operational continuity of essential clinical support or ancillary services (e.g. laboratory, radiology, pharmacy) during emergencies and disasters. (Can be answered yes / no.) Yes.

2. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.) Yes.

3. Any record of whether resources to implement the above procedures can always be mobilized. (Can be answered yes / no.) Yes

Expansion of usable space for mass casualty incidents

4. Any record of whether procedures and resources exist to expand space and provide access to extra beds in mass casualty incidents. (Can be answered yes / no.) Yes.

5. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.) Yes.

6. The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)
Eastern Service Response: - Annual training for on call and ED teams – sessions run monthly.
Northern Service response: The most recent mass casualty tabletop exercise was on 9th March 2023.

Triage for major emergencies and disasters

7. Any record of whether space has been designated and procedures exist to carry out triage during emergencies and disasters. (Can be answered yes / no.) Yes.

8. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.) Yes.

9. The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)
Eastern Service response: Addressed as part of annual Training for ED teams – sessions run monthly.
Northern Service response: Addressed during training with the ED team on the 3rd April 2023.

Triage tags for mass casualty incidents

10. Any record the existence of triage tags for mass casualty incidents. (Can be answered yes / no.)
 We are unsure on the meaning of tags. However, Cruciform cards from ambulance service and triage are held on the Trust electronic system.

System for referral, transfer, and reception of patients

11. Any record of whether procedures exist for the reception, referral, and transfer of patients to and from other health facilities within and outside the geographical area where the hospital is located during emergencies and disasters. (Can be answered yes / no.) Yes

12. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.) Some of the processes are part of the BAU process, and staff are aware.

13. The date(s) of the most recent test(s) of the above procedures. (Can be answered with a date or dates.)
Eastern Service response: Included as part of the trust staff Induction processes and monthly sessions.
Northern Service response: Exercised during the mass casualty exercise on the 9th March 2023.

Infection surveillance, prevention, and control procedures

14. Any record of whether procedures exist for infection prevention and control during emergencies and disasters. (Can be answered yes / no.) Yes.

15. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.) Yes

16. Any record of whether resources are available for implementation of the above procedures. (Can be answered yes / no.) Yes.

Psychosocial services

17. Any record of whether procedures exist for provision of psychosocial support, assessment and treatment services to patients, families and staff during emergencies and disasters. (Can be answered yes / no.) Yes.

18. Any record of whether staff have been trained in the above procedures. (Can be answered yes / no.) Yes.

19. Any record of whether resources are available for implementation of the above procedures. (Can be answered yes / no.) Yes.