

EASTERN LOCAL CARE PARTNERSHIP



NHS
Devon

Eastern Local
Care Partnership



CONFERENCE 2022 REPORT

INTRODUCTION

Everyone at the Conference and throughout all the key organisations in the locality works hard every day to make a difference to the people we serve in a system that has its fair share of challenges. We all know, whether you work in healthcare, social care, or the voluntary sector, everybody is spending all the hours of the day, day in and day out, caring for the individuals whom they look after. This means we just don't often get the headspace we need to gather together, to really share ideas, and compare notes about what we're currently offering and what we could offer together in the future.

Our 2nd ELCP Conference provides just such an opportunity to engage with each other, understand our shared perspectives as well as differences, and build on the work already underway. To make the most of this opportunity we need to draw on the experience and insights of our very many valuable community organisations, collaborate on tackling issues of most relevance to the population, and integrate and improve local services.

For me, the key thing we all need to do more is to really listen more: listen to our communities, listen to our organisations that we're working with, and really team up to make our communities right across the locality as resilient as possible so that every one of our citizens understands that we're here to support them, that we want them to succeed and to live long and happy lives. We also need to be brave, take risks, and work together as a single team. At the same time we need to be agile, fleet of foot and focus on some of the smaller things that can make a difference to people's lives.

Our voluntary sector colleagues are key to achieving this and our intention is to build on the work we are already doing with a wide range of organisations throughout the locality as equal partners. This is vital because the VCSE sector brings with it a deep understanding of community need as well as its strengths, real experience of delivering at grassroots level, innovative practice, and a determination to improve the lives of people in the locality.

The Conference underlines the central importance of the VCSE sector and the contributions they make and will continue to make into the future as fully fledged and influential partners as we strive, together, to improve the aspirations and outcomes for all of our citizens right across the Eastern locality.

Dr Barry Coakley, Exmouth GP and Chair of the Eastern Local Care Partnership

BACKGROUND

Around 80 key stakeholders representing the NHS, local authorities, and the VCSE sector came together in November 2022 for the second Eastern Local Care Partnership (ELCP) Conference. The purpose of the Conference was to continue to develop the evolving partnership in order to improve the health and well-being of the population across Eastern Devon.

The ELCP was established formally in July 2022 as one of five place-based partnerships that form part of the One Devon Integrated Care System. Place-based partnerships are collaborative arrangements between organisations responsible for arranging and delivering health and care services and others with a role in improving health and wellbeing. They are a key building block of the integrated care systems (ICSs) and play an important role in coordinating local services and driving improvements in population health. The partnership covers a large area in Devon stretching from Axminster in the East to Okehampton in the West and includes the city of Exeter. The total population in this area is around 400,000 people.

40+

VSCE ORGANISATIONS

86

PEOPLE ATTENDED

14

STATUTORY BODY
ORGANISATIONS



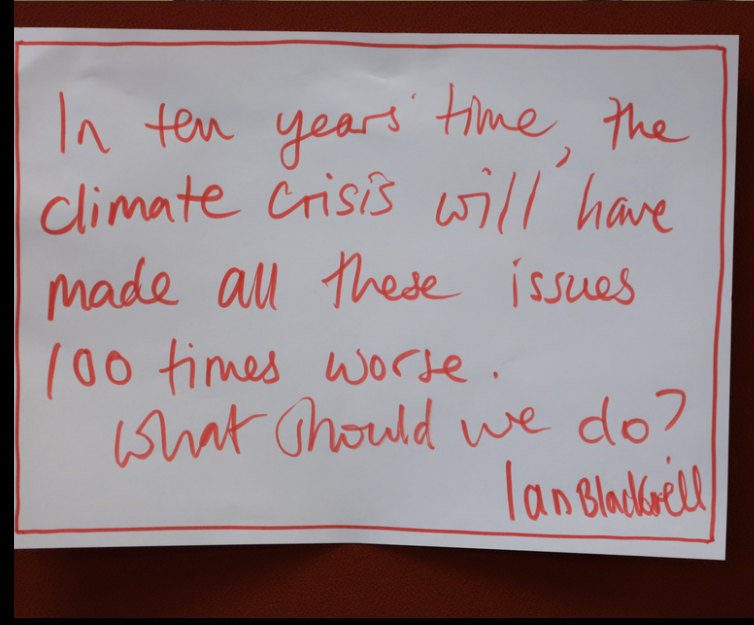
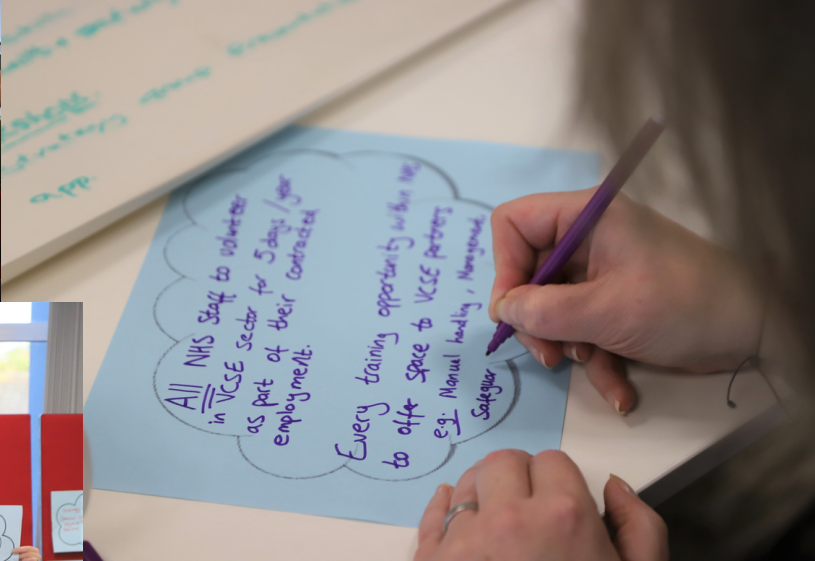
FOCUS ON THE DAY

The purpose of the conference was:



- to refresh and renew the vision and principles which guide the ELCP's priorities and work programme
- to establish, rekindle, and deepen positive relations between all key stakeholders engaged in the ELCP and to extend the partnership to a wider group of key players
- to promote improved understanding and awareness of the changing landscape around the integrated care system and the role of place-based partnerships as a key opportunity to work together to address health inequalities and prevention
- to reinforce the strength and depth of the VCSE community in the locality and the key role they play in the evolving partnership
- to update attendees on the progress made since the previous conference
- to give a platform for different perspectives and voices to influence the development of the ELCP.

By working together, the aim was to ensure that partners across the locality felt motivated to take advantage of this new opportunity to tackle some of the health issues which are of particular relevance to the people and communities in the locality and see the benefits of making progress towards a common purpose using the strengths and assets of all relevant stakeholders.



CONFERENCE STRUCTURE

THE STORY SO FAR...

Following the introduction, participants considered the progress made in relation to the three prevention priorities that were identified at the 2021 ELCP Conference:

- Loneliness & Social Isolation
- Children and Young People Mental Health
- Unpaid Carers

The steering groups for each priority are jointly chaired by a VCSE and a statutory sector representative and seek to turn the dial on those issues which the data and community insights team have demonstrated as being of importance to the population in Eastern Devon.

WHERE ARE WE STARTING FROM?

Lou Higgins, locality director for East and North Devon and LCP representative for both NHS Devon and Devon County Council, presented a current structural view of the Eastern Local Care Partnership landscape. Please see the [conference PowerPoint slides](#) for further information.

WHERE DO WE WANT TO GET AS A PARTNERSHIP?

Chris Tidman, Deputy CEO at the Royal Devon, summarised the opportunities that the partnership offered to make a significant difference to the health and well-being of the population.

VISIONING

The participants took part in a visioning exercise sharing thoughts and ideas on how well-placed the ELCP is in achieving the outcomes needed, and what aims can be achieved by working in partnership to improve the health and well-being of citizens across Eastern Devon. The conference participants heard from three key ambassadors on their perception of the ELCP, in line with their roles and lived experience as either a community engager, unpaid carer, or member of the VCSE community.

CREATIVE CONVERSATIONS

Following the sessions on reviewing the progress on the prevention priorities, the evolution of the ELCP over the previous year, and the opportunities provided by place-based working, participants moved into a structured, yet informal series of open conversations to enable them to get to know each other better and form stronger working relationships. The conversations focused on how, as partners, they can come together to pursue a common cause.

Discussion flowed around creating a vision for the partnership around which everyone can align, and encouraged participants to express their views and share their respective experiences, insights, and needs. A picture of respective starting points was built and what could be achieved together and how it could be build on the strengths, assets, and goals within our networks.

For most of the rest of the day, participants were encouraged to take place in creative conversations based on the principles of Open Space Technology. Ideas on what issues to discuss were invited from participants: issues that would lend themselves to partnership working and tackling some of the key issues and opportunities in the locality as well as addressing some of the most pressing health and wellbeing problems impacting the community.

These groups began to converge conversations and bring collective ideas together, creating momentum by considering a road map or common cause around which a rough timetable of workable actions could be created.

Initially, sixteen separate issues were identified through these open conversations, around which groups of delegates congregated, exploring in more detail and working through what could be achieved together to help unlock a collective

approach to better health and well-being in Eastern Devon over the next three years.

These conversations allowed for a diversity of views, inviting people to consider what their networks and organisations could "bring to the table". The groups were encouraged to identify some initial actions, alongside considering newly revitalised networks and relationships through which they could happen.

Out of the sixteen conversations on the day, nine are currently in the pipeline to be thought through further:

- Cost of living crisis on mental health
- Creating a new funding model that supports the taking of risk and genuine innovation
- Removing obstacles for community projects to happen
- Increasing citizen engagement without a weight-focus
- Compulsory volunteering from ALL NHS staff and sharing of training opportunities with the VCSE as either a free VCSE place on NHS courses
- Facilitating the smallest of VCSE organisations being included & communicated with?
- How to fund preventative work when commissioners pay by results
- Providing support for VCSE preventative services
- Linking work on CYP Wellbeing in Mid Devon

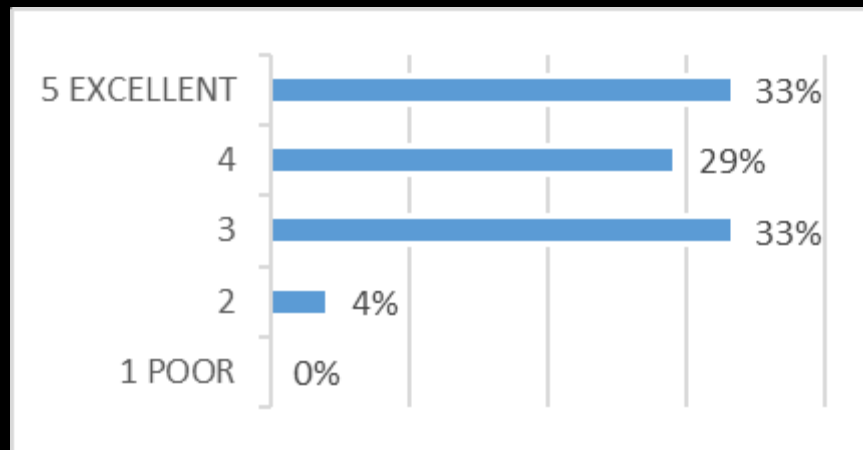
In March, a follow-up meeting will be convened with the leads from these conversations to work through a range of plans which will consider next steps, provide greater clarity regarding the contribution and support needed, as well as work through whether there is a need to amalgamate / signpost activity to current work already being undertaken across the locality.

If you'd like to be included in that meeting, please let us know by contacting natalie.archer4@nhs.net direct.

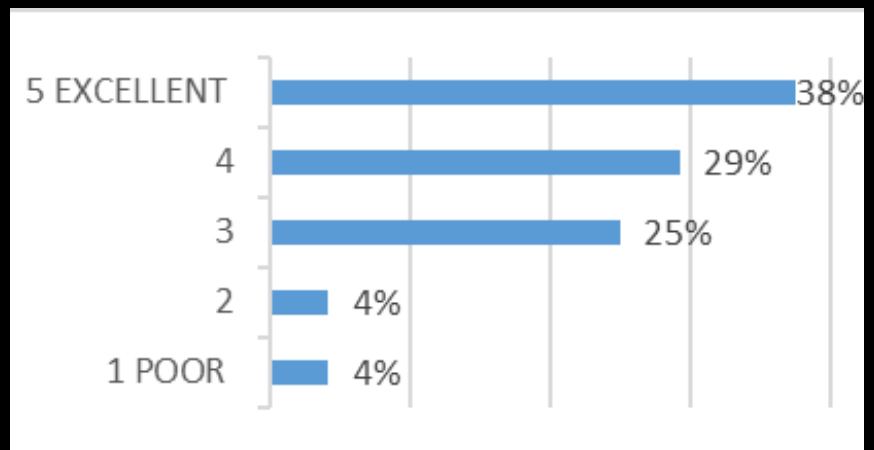
FEEDBACK ON THE DAY

It was important to ensure we received feedback on the conference so that we could learn what we need to improve for next time. The feedback form was anonymised and shared via the Involvement platform. 24 responses were received, however not every question was answered by everyone.

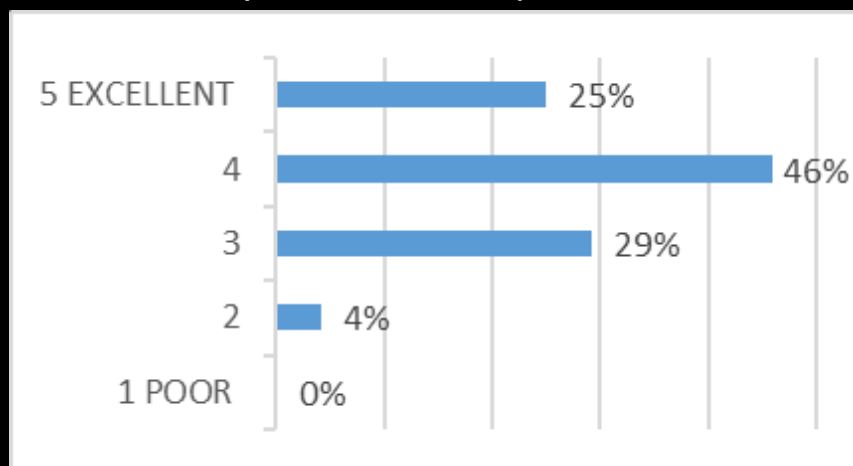
How satisfied were you with the conference?



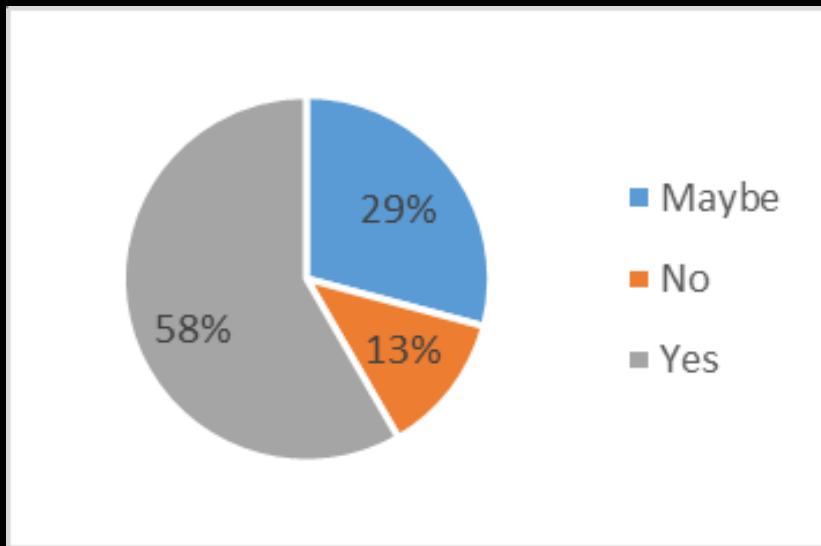
How relevant was the agenda?



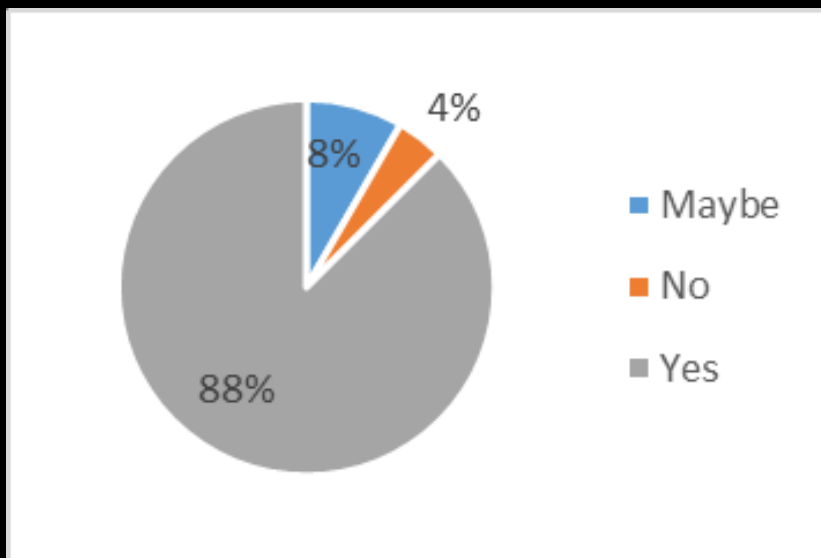
How would you rate the speakers?



Did the event meet your expectations?

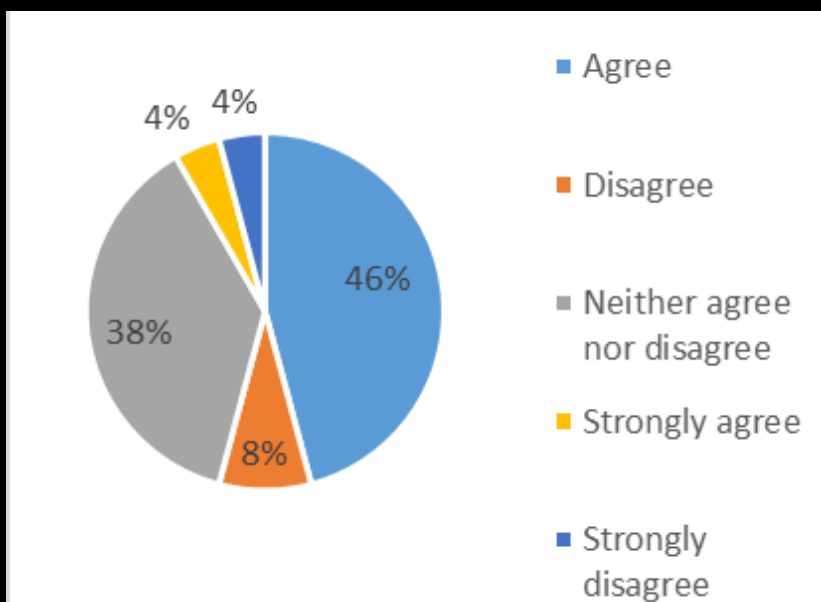


Would you like to see another conference next year?

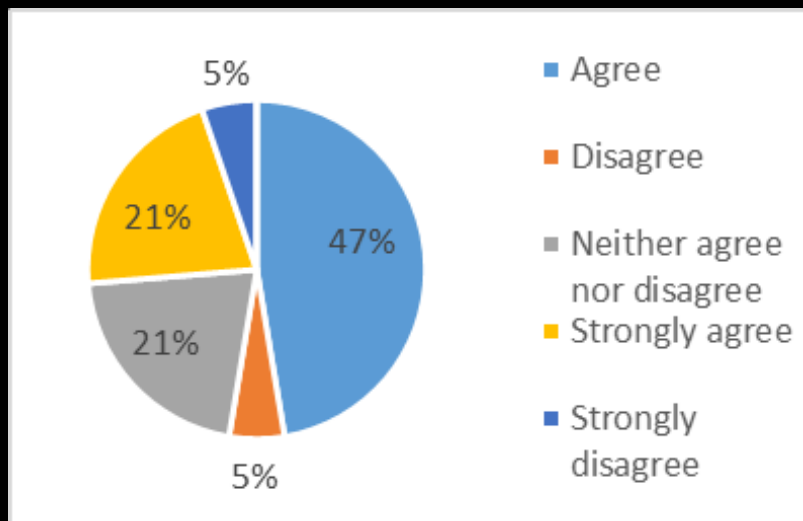


Did the conference meet its six objectives?

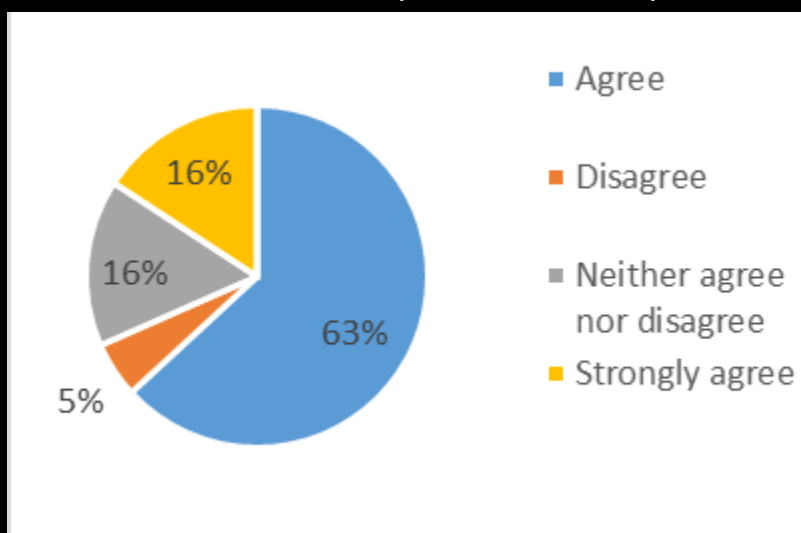
- The conference refreshed and renewed the vision and principles which guide the ELCP's priorities and work programme (1 of 6):



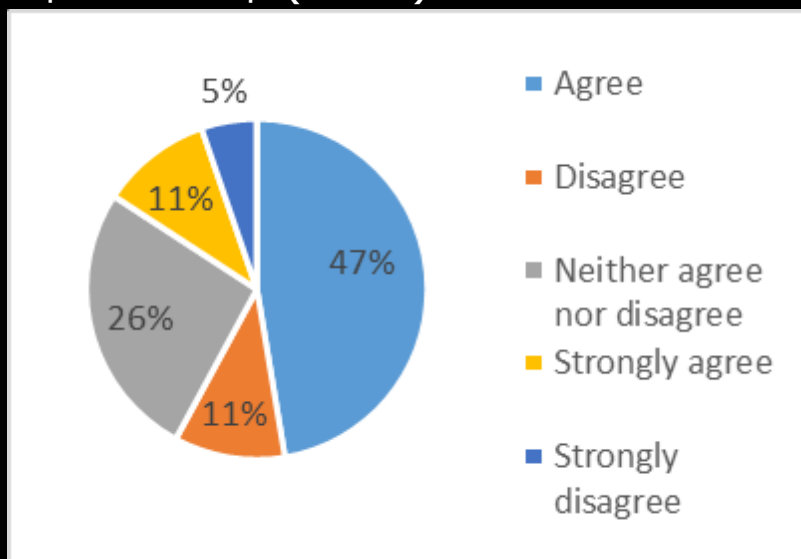
- The conference established, rekindled and deepened positive relations between all key stakeholders engaged in the ELCP, extending the partnership to a wider group of key players (2 of 6):



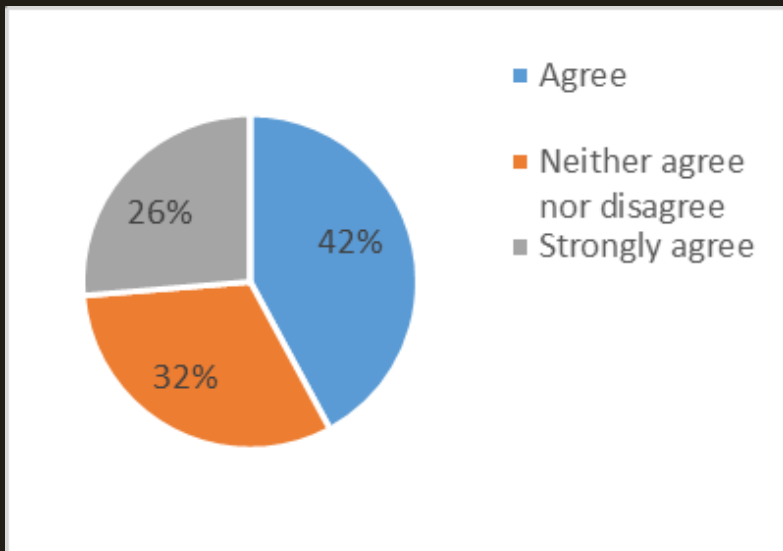
- The conference promoted improved understanding and awareness of the changing landscape around the integrated care system and the role of place-based partnerships as a key opportunity to work together to address health inequalities and prevention (3 of 6):



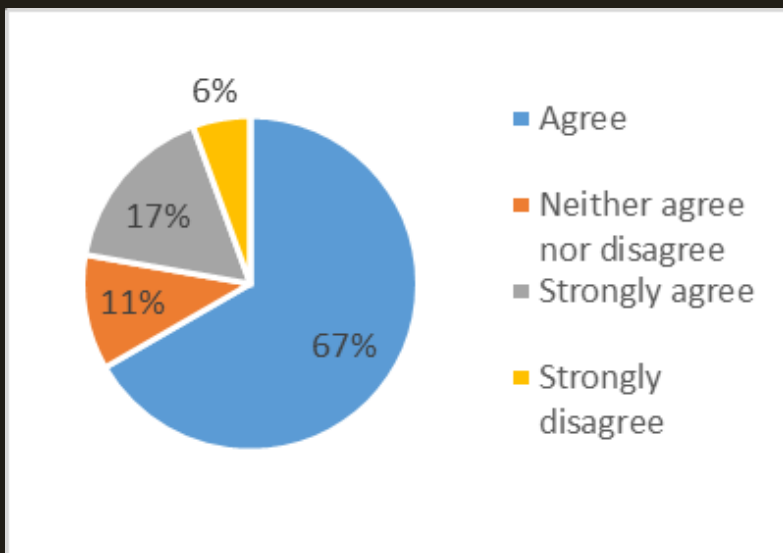
- The conference reinforced the strength and depth of the VCSE community in the locality and the key role they play in the evolving partnership (4 of 6):



- The conference updated attendees on the progress made since the previous conference (5 of 6):



- The conference gave a platform for different perspectives and voices to influence the development of the ELCP (6 of 6):





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A GOODPLACE 2 24.11.22

POSITIVE TAKEAWAYS...

- We are beginning to develop a dynamic and evolving working partnership
- There is recognition of the value of the VCSE community and this is translating to working with the sector in a new way
- The three prevention priorities work is a tangible way of demonstrating how we can work together on issues of locality importance based on a solid evidence base
- There is a good degree of enthusiasm in us working together in multiple ways to make a step change in supporting people's health and wellbeing
- Face-to-face conversations and working together have helped to cement trust-based relationships
- There was broad consensus that the existing vision is good enough to align around a common purpose.

ISSUES WE NEED TO ADDRESS...

- Greater recognition and acknowledgment of the VCSE sector as independent entities who have their own agendas, funding streams, expertise and insights; considered as equals and not as sub-contractors
 - The VCSE sector is diverse and the vast majority were not represented at the Conference – issues around communications and broader involvement
 - The cost of living crisis, funding cuts, and a lack of volunteers is impacting on the strength and capacity of the VCSE sector – which cannot be ignored by public sector bodies
 - Funding for VCSE organisations is lumpy, can be difficult to access, and is insufficient particularly in regard to core infrastructure/costs
 - Issues around the geography of the LCP – large, diverse - and whether all areas are represented
 - Questions about whether the right infrastructure/arrangements are in place to ensure a strong VCSE voice
 - Issues about how LCPs engage with PCNs in a joined-up way
 - Promoting citizen/community led approaches to health and wellbeing.
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FOR CONSIDERATION GOING FORWARD...

- Issues of mutual interest were explored in the open conversations. This raises the question of how best to work with and alongside the VCSE sector and communities at 'place' – practically speaking, how to progress the identified issues?
- Implications for how the ELCP is organised – reference group; ELF; prevention priority groups - and contend with the challenging geography
- How to engage better across the whole sector in a more inclusive way?
- How to more clearly define the role of the LCP in nurturing community-led work to address health inequalities, work on the wider determinants of health, and promote civic action?
- How to improve the partnership with key actors – education, local authorities at all levels; business; other statutory services; etc?
- Better comms and engagement

THANK YOU EVERYONE



DATE FOR YOUR DIAIRIES:
ELCP CONFERENCE 2023
NOVEMBER

[HTTPS://INVOLVE.ONEDEVON.CO.UK/EASTERNLCP](https://involve.onedevon.co.uk/easternlcp)