

Assaults/Security/AFC/Training

Reference Number: RDF1008-22

Date of Response: 23/11/2022

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Q1: Number of total Physical staff assaults for the following periods:

The Trust holds this information. Please see table below:-

Area	Year	Amount
Eastern	1st January 2017 - 31st December 2017	191
North	1st January 2017 - 31st December 2017	94
Eastern	1st January 2018- 31st December 2018	254
North	1st January 2018- 31st December 2018	117
Eastern	1st January 2019 - 31st December 2019	281
North	1st January 2019 - 31st December 2019	144
Eastern	1st January 2020- 31st December 2020	245
North	1st January 2020- 31st December 2020	170
Eastern	1st January 2021 - 31st December 2021	305
North	1st January 2021 - 31st December 2021	177

Q2: Number of staff Physical assaults by department for the following periods:

- 1st January 2017 - 31st December 2017
- 1st January 2018- 31st December 2018
- 1st January 2019 - 31st December 2019
- 1st January 2020- 31st December 2020
- 1st January 2021 - 31st December 2021

The Trust holds this information for the Eastern service. Please see attached spread sheets for the Eastern Service response.

Please note that Northern Services do hold information regarding physical assaults in the format requested by 'department'. However, we can provide you with data regarding physical assaults from 2017-2021. Please see attached spreadsheets.

Please note >5 were indicated:-

In accordance with Section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients/staff is less than or equal to five and could risk the identification of those patients/staff and breach Caldicott principles.

In these cases ≤ 5 is used to indicate that a figure between 1 and 5 is being suppressed.

This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, CCG's providers and Trusts may allow identification of patients/staff and should not be published.

3: Number of Violence and Aggression (including physical, verbal, sexual) incidents by department for the following periods:

- 1st January 2017 - 31st December 2017
- 1st January 2018- 31st December 2018
- 1st January 2019 - 31st December 2019
- 1st January 2020- 31st December 2020
- 1st January 2021 - 31st December 2021

The Trust holds this information for the Eastern service. Please see attached spread sheets for the Eastern Service response.

Please note that Northern Services do hold information regarding physical assaults in the format requested by 'department'. However, we can provide you with data regarding violence and aggression incidents from 2017-2021. Please see attached spreadsheets.

Please note >5 were indicated

In accordance with Section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients/staff is less than or equal

to five and could risk the identification of those patients/staff and breach Caldicott principles.
 In these cases ≤5 is used to indicate that a figure between 1 and 5 is being suppressed.

This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, CCG's providers and Trusts may allow identification of patients/staff and should not be published.

Q4: Number of Security incidents (i.e. theft, damage, fire etc) by type for the following periods:

The Trust holds this information. Please see table below:-

Area	Year	Amount
Eastern	1st January 2017 - 31st December 2017	356
North	1st January 2017 - 31st December 2017	399
Eastern	1st January 2018- 31st December 2018	379
North	1st January 2018- 31st December 2018	284
Eastern	1st January 2019 - 31st December 2019	423
North	1st January 2019 - 31st December 2019	294
Eastern	1st January 2020- 31st December 2020	396
North	1st January 2020- 31st December 2020	305
Eastern	1st January 2021 - 31st December 2021	298
North	1st January 2021 - 31st December 2021	307

Q5: Does the trust use in-house or contracted security services for security officers/guards?

For the Eastern service, the Security team are internal to the organisation 24/7. For the Northern service, the security is a contracted Security services.

Q6: If contract security services used, when did the trust start using contracted services? (Month/year)

For the Eastern service, this question is not applicable. For the Northern service, the Contracted Security services commenced September 2009.

Q7: If contracted security services are used for security officers/guards what companies have provided these services in the following periods?

- 1st January 2017 - 31st December 2017
- 1st January 2018- 31st December 2018
- 1st January 2019 - 31st December 2019
- 1st January 2020- 31st December 2020
- 1st January 2021 - 31st December 2021

For the Eastern service, this question is not applicable. For the Northern Service, Sodexo is the contracted service for all of the time periods given above.

Q8: If in-house, what are the pay bands for the following roles?

- Security Manager/ Head of Security
Local Security Management Specialist (LSMS) / Accredited Security Management Specialist (ASMS)
- Security Advisor roles
- Security Team Leaders/ Supervisors
- Security Officers
Security Support Staff (i.e. Control room operators, receptionist, car park operatives) (only those directly working within security departments).

For the Eastern service, the pay bands are Security Officers are Band 3, Security Officer Team and Leaders are Band 4. For the Northern service, the Security manager is Band 8A

Q9: If contracted services, are the pay and conditions associated with the contracted services aligned to Agenda for Change (AFC) pay and conditions?

For the Eastern service, this question is not applicable. For the Northern service, the answer is Yes.

Q10: If Contracted services pay conditions are NOT aligned to Agenda for Changes (AFC) please confirm the hourly pay rates for the following roles:

- Security Advisor roles
- Security Team Leaders/ Supervisors
- Security Officers
- Security Support Staff (i.e. Control Room Operators, Receptionist, Car Park Operatives) (only include those directly working within security departments/services)

For the Eastern service, this question is not applicable.

For the Northern service, Security Team Leader/Supervisor is provided by a third-party contractor, therefore Northern Services do not hold information regarding hourly rates.

Q11: Please confirm the number of staff by position within the trust security team/staffing complement. (i.e. number supervisors, Officers/guards)

This information is held by the Trust.

For the Eastern service, we employ 4 teams of 4, including 1 Team Leader for each team (12 x Band 3 and 4x Band 4). In the Northern service the staffing is as follows:- an LSMS 1, Sodexo Security Supervisor 1 and 15 Sodexo SIA licensed security officer staff.

Q12: What is the annual staff turnover by percentage in the trust security team/service (all roles)

For the Eastern service, this question is not applicable.

For the Northern service the answer is 4%.

Q13: Does or has the trust ever used mechanical restraints for use on patients that present violent or aggressive behaviour (including handcuffs, velcro or plastic restraints)?

The Trust response is no these are not used.

Q14: Does or has the trust ever used mechanical restraints for use on non-patients that present violent or aggressive behaviour (including handcuffs, velcro or plastic restraints)?

The Trust response is no these are not used.

Q15: If yes, are these mechanical restraints used by the Trust Security Team?

This question is not applicable.

Q16: What staff groups are provided physical restraint training by department? (i.e Security, A&E, etc)

This information is held by the Trust.

For the Eastern service: Security staff and operational site management staff.

For the Northern service, Front line clinical staff (identified via risk assessment) security staff and clinical site management staff are listed to receive de-escalation, breakaway and safe holding training (1 day GSA accredited course)

Q17: What training is provided to those staff groups who use physical restraint?

This information is held by the Trust.

The Training is General Services (GSA) techniques.

Q18: What is the name of the restraint training provider?

This information is held by the Trust.

Please see answer to question 17.

Q19: Does the trust delivery mandated conflict resolution training to all staff?

This information is held by the Trust. The answer is Yes.

Q20: Is the conflict resolution training provided by a contractor?

This information is held by the Trust. The answer is No.

Q21: If the conflict resolution training is provided by a contractor, please provide the contact company name.

This question is not applicable.

**Q22: What is the Trust annual security budget? (Excluding cyber and IT)
Please include contracted services, personnel, training, security systems-cctv, access control etc.**

The Trust holds this information.

This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure.

The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

Incidents by Category and Specialty

	Accommoc	Acute	Med	Ambulator	AMD	Servic	Anaestheti	Bladder an	Blood Tran	Bone Bank
FOI RDF100	0	35	0	0	<5			0	0	0

Breast surg Cancer Ser Car Parking Cardiology Catering Chronic Fat Clinical Auc Clinical Che Colorectal
0 0 0 <5 0 0 0 0 <5

Community Community Community Community Community Community Complaints Cystic fibro Day Surger
0 0 0 0 0 0 0 0 0 0

Dementia (Dermatolo; Diabetes/E Domestic S Ear, Nose a Exeter Mol Exeter Onc Fertility Sei First Steps
0 0 <5 0 <5 0 0 0 0

Foot and A	Fracture	Cl Gastroente	General Th	Great Moo	Gynaecoloç	Haematolo	Health Rec	Healthcare
0	0	21 <5		0	0	0	0	61

Hips	Hotel Servi	Informatio	Inpatient C	Intensive C	IT Support	Knees	Linen Servi	Main	Conc
<5	0	0	7	<5	0	0	0	0	0

Maternity 0 Medical Elc 0 Medical Ocl 0 Medical Ocl 0 Mortuary 0 MSK 0 Comr 0 Neonatal Ir 0 Neonatal S 0 Neurology <5

Neurophys	Non Patien	Nursing	Oncology (Ophthalmc	Oral and M	Other	Other - Ad	Other NHS
0	0	0	0	0 <5	<5		0	0

Other Spec Out of Hou Paediatric / Paediatric (Paediatric ! Paediatric ! Paediatric ~ Pain Servic Patient Tra
0 0 0 0 6 0 0 0 <5

PEOC Outp	PEOC Thea	Personnel	Pharmacy	Physiother	Plastics and	Portering S	Post and w	Priority Ser
<5	0	0	0	0	0	0	0	0

Radiology	Rapid Resp	RD&E	Estal	Renal	Respiratory	Rheumatol	Security	Shoulders	Spinal patie
<5	0	<5	<5		12	0	<5	<5	0

Staff Bank	Stoma Care	Stroke	Support W	Surgical Ad	Telecomm	Therapy	Thoracic Su	Trauma
0	0	12	0	0	0	0	0	5

Upper GI	Urgent Cor	Urgent Cor	Urology	Vascular Surgery
<5	<5	0	<5	0

Breast surg Cancer Ser Car Parking Cardiology Catering Clinical Che Clinical Res Clinical Tri Colorectal
0 0 <5 <5 0 0 0 0 <5

Community	Community	Community	Community	Community	Community	Community	Complaints	Co-ordinat
<5	<5	0	<5	0	0	0	0	0

Crediton H	Day Surger	Dermatolo	Diabetes/E	Domestic S	Ear, Nose a	Early Suppr	Exeter Mol	Exeter Onc
0	0	0	10	0 <5		0	0	0

Exmouth H	Fertility Ser	First Steps	Foot and A	Gastroente	General Of	General Th	Gynaecolo	Haematolo
<5	0	0	0	14	0	0	0	<5

Hands	Health and Health Rec	Healthcare Hips	Honiton Hc	Honiton Hc	Hotel Servi	Inpatient C	
0	0	0	76 <5	0	0	0	9

Microbiolo Mortuary MSK Comr Neonatal Ir Neonatal S Neurology Nuclear Mκ Nursing Occupatior
0 0 0 0 0 5 0 0 0

OT/PT/Nur Other	Other - Ad	Other NHS	Ottery St M	Out of Hou	Paediatric	Paediatric	Paediatric
0 <5	0	0	0	0	0	0	19

Paediatric : Paediatric Pain Servic PEOC Outp Pharmacy Phlebotom Physiother: Plastics and Portering S
<5 0 0 0 0 0 0 <5 0

Priority Ser	Radiology	RD&E	Estal	Recruitmer	Renal	Research a	Respirator	Rheumatol	Rowan/Lin
0	0	0	0	0	8	0	7	0	0

Security	Service De	Shoulders	Sidmouth I	Site Manag	Spinal pati	Staff Bank	Stroke	Support W
0	0 <5		0	0	0	0	22 <5	

Support W Support W Support W Surgical (A Surgical Ad Thoracic Su Tiverton - (Tiverton H Tiverton H
0 <5 0 0 0 0 0 0 0

Trauma	Trauma an	Upper GI	Urgent Car	Urodynami	Urology	Vascular - (Vascular Cc	Vascular Su
<5	<5	0	0	0 <5		0	0 <5	

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Incidents by Category and Specialty

FOI RDF1008-22 2019 Q 2 - Eastern service Physical Assault

	Accommoc	Acute	Med	Ambulator	AMD	Servic	AMU	Anaestheti	Axminster	Axminster
Physical As	0	45	<5			0	15	<5	0	0

Axminster	Axminster	Breast surg	Cancer Ser	Car Parking	Cardiology	Catering	Chaplaincy	Clinical Ger
0	0	0	0	0 <5		0	0	0

Clinical Res Clinical Tri Colorectal Community Community Community Community Community Community
0 0 <5 0 0 0 0 0 0

Community 0
Community 0 <5
Community
Community 0
Community 0 <5
Complaints
Crediton - (0
Crediton - (0
Crediton - (0

Crediton H. Cystic fibro Day Surger Dementia (Dermatolo Diabetes/E Domestic S Ear, Nose a Exeter - Co
0 0 0 0 0 8 0 <5 0

Exeter Cor Exeter Cor Exeter Cor Exeter Cor Exeter Mol Exeter Onc Exmouth H Exmouth H Fertility Sei
0 0 0 0 <5 0 0 <5 0

First Steps 0
Foot and A 0
Fracture Cl 0
Franklyn H 0
Gastroente 36 <5
General Th
Great Moo 0
Gynaecolo 0 <5
Haematolo

Healthcare Hips
84 <5

Honiton - C Honiton Hc Honiton Hc Honiton Hc Honiton Hc Honiton/O: Informatio
0 0 0 0 0 0 0 0

Inpatient C	Intensive C	Knees	Learning ar	Linen Servi	Logistics	Main	Conc	Maternity	Medical Ou
<5	0 <5		0	0	0 <5			0	0

Medical Oncology 0
Moretonhatchley 0
Mortuary 0
Neonatal Intensive Care 0 <5
Neonatal Surgery 5
Neurology 0
Occupational Health 0
Oncology (Paediatric) 0 <5

Onward Ca	Ophthalmc	Oral and M	Orthodonti	OT/PT/Nur	OT/PT/Nur	OT/PT/Nur	Other	Other - Ad
0 <5		0	0	0	0	0	0	0

Other Child Other NHS Other Spec Ottery St M Ottery St M Out of Hou Paediatric , Paediatric (Paediatric (

0 <5

0

0

0

0 <5

0 <5

Paediatric : Paediatric Pain Servic Patient Tra PEOC Outp PEOC Thea Personnel Pharmacy Plastics and
0 0 0 0 0 0 0 0 <5

Podiatry –	Radiology	RD&E	Estal	Renal	Research a	Respirator	Rheumatol	Rowan/Lin	SALT's	Corr
0		0 <5			5	0	10	0 <5		<5

Seaton Hos	Seaton Hos	Security	Shoulders	Sidmouth	† Sidmouth	† Spinal patie	Staff Bank	Stroke
0	0	0	0	0	0	5	0 <5	10

Support W	Support W	Support W	Surgical (A	Surgical Ad	Telecommi	Therapy	Thoracic Su	Tiverton Hc
<5	0	0 <5		0	0	0	0	5

Tiverton Hc	Tiverton Hc	Tiverton Hc	Trauma	Trauma an	Trustwide	Upper GI	Urgent Car	Urology
0	0 <5		0	8	0	0	0 <5	

Vascular Surgery
0

Incidents by Category and Specialty

FOI RDF1008-22 2020 Q 2 - Eastern service Physical Assault

	Access Tea	Accommoc	Acute Med	Ambulator	AMD Servi	AMU	Anaestheti	Bladder an	
Physical As	0	0	18	0	0	25	0	0	

Blood Tran Breast surg Cancer Ser Car Parking Cardiology Castle Plac Catering Clinical Che Clinical Res
0 0 0 0 <5 0 0 0 0

Community Community Community Community Community Community COVID19 Crediton H Crediton H
0 0 0 0 0 <5 0 0 0

Day Surger Dermatolo; Diabetes/E Domestic S Ear, Nose a Early Supp; Exeter - Co Exeter Mol Exeter Onc
0 <5 5 0 <5 0 0 <5 0

Exmouth - Exmouth H Exmouth H Exmouth H Foot and A Fracture Cl Gastroente General Th Gynaecolog
0 <5 <5 0 0 0 15 0 <5

Haematolo	Hands	Healthcare	Hips	Honiton - C	Honiton Hc	Honiton Hc	Honiton/O!	Hotel Servi
0	0	70	<5	0	0	0	0	0

Information	Information	Intensive C	IT Support	Knees	LABS -RILD	Legal Servi	Linen Servi	Main	Conc
0	0	7	0	0	0	0	0	0	0

Maternity 0 Medical Oncology 0 Medical Oncology 0 Mortuary 0 Neonatal Intensive Care 0 Neonatal Services 0 <5 Neurology Neurophysiology 0 Okehampton 0

Okehampt: Okehampt: Oncology (Ophthalmc Oral and M OT/PT/Nur OT/PT/Nur OT/PT/Nur Other
0 0 0 0 0 0 <5 0 0

Other - Ad Other Chilc Other NHS Ottery St Iv Out of Hou Paediatric , Paediatric (Paediatric ! Paediatric !
0 0 0 0 0 <5 0 <5 <5

Paediatric 0 PEOC Outp 0 PEOC Thea 0 Pharmacy 0 Physiother 0 Plastics and 0 Podiatry – 0 Podiatry Cc 0 Porter 0 S

Post and w Radiology	RD&E Estal Renal	Research a Respiratory	Seaton Hos Security	Sidmouth -
0	0	0	10	0
			7	0 <5
				0

Sidmouth F	Sidmouth F	Site Manag	Spinal pati	Staff Bank	Stroke	Support W	Support W	Support W
<5	0	0	0	0	26	0	0	0

Support W Support W Surgical (A Surgical Ad Telecomm Thoracic S Tiverton H Tiverton H Tiverton H
<5 0 <5 <5 0 <5 0 6 0

Tiverton Hc Trauma	Trauma an	Upper GI	Urgent Car Urology	Vascular Surgery
<5	<5	9 <5	0 <5	0

Incidents by Category and Specialty

FOI RDF1008-22 2021 Q 2 - Eastern service Physical Assault

	Accommoc	Acute	Med	Ambulator	AMU	Anaestheti	Bladder an	Blood Tran	Bone Bank
Physical As	0	17	0	34	<5	0	0	0	

Breast surg Cancer Ser Car Parking Cardiology Castle Plac Clinical Che Clinical Ger Clinical Me Clinical Res
0 0 0 <5 0 0 0 0 0

Clinical Trial Colorectal Community Community Community Community Community Community Community
0 <5 0 0 0 0 0 0 0 0

Community	Community	Complaints	COVID Test	COVID19	Crediton H.	Crediton H.	Day Surger	Dermatolo
0	0	0	0 <5		0	0	0	0

Diabetes/E Ear, Nose a Early Suppr Exeter Mol Exeter Onc Exmouth - Exmouth H Exmouth H Exmouth H
20 0 0 0 0 0 0 0 <5

Exmouth H Fertility Ser Financial A First Steps Foot and A Gastroente General Th Gynaecolo; Haematolo
0 0 0 0 0 8 0 0 <5

Haematolo Health Rec Healthcare Hips
0 0 100 <5

Honiton Hc Honiton Hc Honiton Hc Honiton Hc Hospice at
0 0 0 0 0

Information	Intensive C	Knees	LABS -RILD	Linen Servi	Main	Conc	Maternity	Medical Ed	Medical Ele
0	6	0	0	0	0	<5		0	0

Medical O 0 Medical O 0 Microbiolo 0 Neonatal Ir 0 Neonatal S 0 Neurology 13 Non COVID 0 Non Patien 0 Nutrition a 0

Other	Other - Ad	Other Chilc	Other NHS	Other Spec	Out of Hou	Paediatric	Paediatric	Paediatric
<5	<5	0	0	0	0 <5		0	12

Paediatric	Pain Servic	PEOC Outp	PEOC Thea	Pharmacy	Phlebotom	Physiother	Plastics and	Portering S
<5	0	0	0	0	0	0	0	0

Procurement	Radiology	RD&E	Estates	Renal	Research	Respiratory	Rheumatology	RILD	Vaccines	Risk Management
0	<5		0		8	0	14	0	0	0

Seaton - Cc	Seaton Hos	Seaton Hos	Security	Sidmouth F	Site Manag	Spinal patie	Stem Cell	Stroke
0	0	0	0 <5		0	0	0	14

Tiverton Hc	Tiverton Hc	Trauma	Trauma an	Trustwide	Upper GI	Urgent Car	Urology	Vascular Su
<5	<5	<5	17	0	0	0	3	<5

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Physical as: North Devc Community, South Molt Crown Yealm House, South Molton (NDHT)

A & E dept,	30	0	0	0
Intensive c.	<5	0	0	0
Office	0	0	0	<5
Paediatric	<5	0	0	0
Patient's H	0	<5	0	0
Radiology	<5	0	0	0
Ward/Adja	53	0	<5	0
Wards - ac	<5	0	0	0

Physical as: North Devc Residential South Molton Community Hospital (NDHT)

A & E dept,	28	0	0
Intensive c:	<5	0	0
Office	<5	0	0
Outpatient	<5	0	0
Reception	<5	0	0
Residential	0 <5		0
Ward/Adja	80	0 <5	

Physical as:	North Devc	Bideford C	Community	Dental Acc	Residential	South Molton	Community Hospita
A & E dept,	39	0	0	0	0	0	0
Corridor / I <5		0	0	0	0	0	0
Grounds	0 <5		0	0	0	0	0
Health Cen	0	0	0 <5		0	0	0
Intensive c	7	0	0	0	0	0	0
Office	0	0 <5		0	0	0	0
Outpatient <5		0	0 <5		0	0	0
Paediatric \ <5		0	0	0	0	0	0
Patient's H	0	0	5	0	0	0	0
Recovery R <5		0	0	0	0	0	0
Residential	0	0	0	0 <5			0
Ward/Adja	76	0	0	0	0	0	6

1 (NDHT)

Physical as: North Devon Barnstaple Bideford Community Residential South Molton Community Hospital (NDHT)

A & E dept,	41	0	0	0	0
Grounds <5		0	0	0	0
Health Cen	0 <5		0	0	0
Hospital bu <5		0	0	0	0
Intensive c	7	0	0	0	0
Operating r <5		0	0	0	0
Paediatric v	5	0	0	0	0
Residential	0	0	0 <5		0
Unknown l	0	0 <5		0	0
Ward/Adja	108	0	0	0 <5	

Physical as: North Devc Vaccinator Community Residential South Molton Community Hospital (NDHT)

A & E dept,	27	0	0	0	0
Hospital bu	0 <5		0	0	0
Intensive c	6	0	0	0	0
Labour Wa <5		0	0	0	0
Paediatric \	9	0	0	0	0
Patient's H	0	0 <5		0	0
Reception <5		0	0	0	0
Residential	0	0	0 <5		0
Ward/Adja	121	0	0	0	5

Breast surg	Cancer Ser	Car Parking	Cardiology	Catering	Chronic Fat	Clinical Auc	Clinical Che	Colorectal
0	0	7	<5		0	0	0	0
0	0	0		0 <5		0 <5	<5	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0 <5		0	<5		0	0	0	0
0	0 <5		<5		0	0	0	0 <5
0	0	0	<5		0	0	0	0

Hips	Hotel Servi	Informatio	Inpatient C	Intensive C	IT Support	Knees	Linen Servi	Main	Conc
<5	<5		0	7	0	0	0	0	<5
	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0
	0	0	0	<5	0	0	0	0	0
<5		0	0	<5	0	0	0	0	<5
<5		0	0	9	0	0	<5	0	0
<5		0	0	<5	0	0	0	0	0

Radiology	Rapid Resp	RD&E	Estal Renal	Respiratory	Rheumatol	Security	Shoulders	Spinal patie
0 <5	<5			17	7	0	0	0
0	0	0 <5			0	0	0	0
0	0	0	0	0	0	0 <5	0	0
0	0	0	0	0	0	0	0	0
0 <5		0 <5			7	0	0	0 <5
0	0	0 <5			7	0 <5	0	0
0	0 <5			0 <5		0	0	0

Upper GI	Urgent Cor	Urgent Cor	Urology	Vascular Surgery
<5	0	<5	0	<5
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
<5	0	0	0	0
0	0	0	0	0

Community	Community	Community	Community	Community	Community	Community	Community	Community
0	0	0	0	0	0	0	0 <5	
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0 <5		0	0
0	0	0	0 <5		0 <5		0 <5	
0	0	0 <5		0	0	0	0	0

Community	Community	Community	Community	Community	Community	Community	Community	Community
0	0	0 <5		0	0 <5		0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0 <5		0	0
0	0	0	0	0	0 <5		0	0
0	0	0 <5		0	0	0	0	0

Hands	Health and Health Rec	Healthcare Hips	Honiton Hc	Honiton Hc	Hotel Servi	Inpatient C
0	0	0	8 <5	0 <5	0 <5	
0	0	0 <5		0	0	0
0	0	0	0	0	0	0
0	0	0	0	0	0	0
0	0	0	27 <5		0	0 <5
0	0	0	76 <5		0	0
0	0	0	0	0	0	9
0	0	0	0	0	0	0

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Incidents by Category and Specialty

RDF1008 - 22 2019 Q3 Number of Violence and Aggression (including physical, verbal, sexual

	Accommoc	Acute	Med	Ambulator	AMD	Servic	AMU	Anaestheti	Axminster	Axminster
Non-Physic	0	16	0	0	0	<5		0	0	0
Non-Physic	0	<5		0	0		0	0	0	0
Non-Physic	0	0	0	0	0		0	0	0	0
Non-Physic	0	<5		0	0		0	0	0	0
Non-Physic	0	41	0	0	0		5	0	<5	0

Axminster	Axminster	Breast surg	Cancer Ser	Car Parking	Cardiology	Catering	Chaplaincy	Clinical Ger
0	0	0	0	13 <5	<5		0 <5	
0	0	0	0 <5		0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0 <5		0	0 <5	<5		0	0	0

Clinical Res	Clinical Tri	Colorectal	Community	Community	Community	Community	Community	Community
0	0 <5		0	0	0	0 <5		0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0 <5		0	0	0	0	0	0

Community	Community	Community	Community	Community	Community	Community	Community	Community
0	0 <5		0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0 <5		0	0	0	0	0

Community	Community	Community	Community	Community	Community	Community	Community	Community
0	0	0	0	0	5 <5		0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0 <5		0	0	0

Community	Community	Community	Community	Community	Community	Complaints	Crediton - (Crediton - (
0	0	0 <5	<5		0	0 <5	<5	
0	0	0	0	0	0 <5		0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0 <5		0	0

Crediton H	Cystic fibro	Day Surger	Dementia (Dermatolo	Diabetes/E	Domestic S	Ear, Nose a	Exeter - Co
0	0	0	0	0 <5		0 <5		0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0 <5		0	0	0
0	0 <5		0	0	3 <5		0	0

Exeter	Con	Exeter	Con	Exeter	Con	Exeter	Con	Exeter	Mol	Exeter	Onc	Exmouth	H	Exmouth	H	Fertility	Sei
0	<5			0		0		0		0		0		0		0	<5
0		0		0		0		0		0		0		0		0	0
0		0		0		0		0		0		0		0		0	0
0		0		0		0		0		0		0		0		0	0
0		0		0	<5			0		0		0	<5			0	0

First Steps	Foot and A	Fracture CI	Franklyn H	Gastroente	General Th	Great Moo	Gynaecolo	Haematolo
0 <5	<5		0	16	0	0	0	6
0	0	0	0 <5		0	0	0 <5	
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
<5	0 <5		0	38	0	0	0 <5	

Healthcare Hips	Honiton - C	Honiton Hc	Honiton Hc	Honiton Hc	Honiton Hc	Honiton Hc	Honiton/O:	Information
<5	5 <5		0	0	0	0	0	0
<5	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0 <5	
<5	0	0	0	0	0	0	0	0
63 <5		0	0	0	0	0	0	0

Inpatient C	Intensive C	Knees	Learning ar	Linen Servi	Logistics	Main	Conc	Maternity	Medical Ou
0	0	0	0	0	0	<5	<5	<5	
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0 <5	<5		0	0	0	0	0	0 <5	

Medical O	Moretonh	Mortuary	Neonatal Ir	Neonatal S	Neurology	Occupatio	Okehampt	Oncology (
0	0	0	0 <5	<5		0 <5		0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0 <5	<5	<5		0	0	0

Paediatric	Paediatric	Pain Servic	Patient Tra	PEOC Outp	PEOC Thea	Personnel	Pharmacy	Plastics and
0	0	0	0	0	0	0	0 <5	
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0 <5		0	0	0 <5		0	0

Podiatry –	Radiology	RD&E	Estal	Renal	Research a	Respiratory	Rheumatol	Rowan/Lin	SALT's	Corr
<5	<5	<5			9	0	7	0	0	0
	0	0	0		0	0 <5		0	0	0
	0	0	0		0	0 <5		0	0	0
	0	0	0		0	0 <5		0	0	0
	0 <5	<5			8	0	6	0	0	0

Seaton Hos	Seaton Hos	Security	Shoulders	Sidmouth	† Sidmouth	† Spinal patie	Staff Bank	Stroke
<5	0	0	0	0	0	0	0	0 <5
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0 <5		0	0 <5		0	0	0 <5

Support W	Support W	Support W	Surgical (A	Surgical Ad	Telecommi	Therapy	Thoracic Su	Tiverton Hc
0 <5		0	0 <5		0	0	0 <5	
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0 <5		0	0	0	0	0	0	0
0 <5		0	0	0 <5		0	0	0

Vascular Surgery

<5

0

0

0

0

Day Surger	Dermatolo	Diabetes/E	Domestic S	Ear, Nose a	Early Supp	Exeter - Co	Exeter Mol	Exeter Onc
<5	<5	<5	<5	<5		0	0 <5	<5
	0	0 <5	<5	<5		0	0	0
	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0 <5	0
<5		0 <5		0	0 <5		0	0 <5
	0 <5		0 <5		0	0 <5		0 <5

Exmouth -	Exmouth H	Exmouth H	Exmouth H	Foot and A	Fracture CI	Gastroente	General Th	Gynaecolog
0	0	0	0	0	0	12	0 <5	
0	0	0	0	0	0 <5		0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0 <5		0	0	0	0	22	0	0
0	0	0	0	0	0 <5		0	0

Other - Ad	Other Chilc	Other NHS	Ottery St	IV Out of Hou	Paediatric	Paediatric	Paediatric	Paediatric	Paediatric
0	0	0	0	0 <5		0 <5			0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0 <5		0	0	0	0 <5		7		0
0	0	0	0	0	0	0 <5			0

Post and w Radiology	RD&E Estal Renal	Research a Respiratory	Seaton Hos Security	Sidmouth -
<5	<5	0	12	0 <5
0 <5	0 <5	0 <5	0 <5	0
0	0	0	0	0
0	0	0 <5	0 <5	0
0 <5	0	5	0	5
0	0	0	0	0 <5
				0
				0
				0
				0
				0

Sidmouth I	Sidmouth I	Site Manag	Spinal pati	Staff Bank	Stroke	Support W	Support W	Support W
<5	0	0	1	<5	7	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	<5	0	0	0
<5	0	0	0	0	0	17	0	0
0	0	0	0	0	<5	0	0	0

Tiverton Hc	Trauma	Trauma an	Upper GI	Urgent Car	Urology	Vascular Surgery
<5	<5	6	0	0	<5	<5
0	0	<5	0	0	0	<5
0	0	0	0	0	0	0
0	0	0	0	0	0	0
<5	0	<5	<5	0	<5	0
0	0	<5	0	0	0	0

Incidents by Category and Specialty

RDF1008 - 22 2021 Q3 Number of Violence and Aggression (including physical, verbal, sexual.

	Accommoc	Acute	Med	Ambulator	AMU	Anaestheti	Bladder an	Blood Tran	Bone Bank
Non-Physic	0	41	0	0	8	0	0	0	0
Non-Physic	0 <5		0	0	0	0	0	0	0
Non-Physic	0	0 <5		0	0	0	0	0	0
Non-Physic	0 <5		0 <5		0	0	0	0	0
Non-Physic	0	33	0	22	0	0	0	0	0
Non-Physic	0 <5		0	0	0	0	0	0	0

Community	Community	Community	Community	Community	Community	Community	Community	Community	Community
<5	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0	0
0 <5		0	0	0	0	0	0	0	0
0 <5		0	0	0	0	0	0	0	0
0	0	0	0	0	0 <5		0	0	0

Community	Community	Complaints	COVID Test	COVID19	Crediton H.	Crediton H.	Day Surger	Dermatolo
0 <5		0 <5		0 <5	<5		0 <5	
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0 <5		0	0	0	0	0	0

Diabetes/E	Ear, Nose	a	Early Supp	Exeter Mol	Exeter Onc	Exmouth -	Exmouth H	Exmouth H	Exmouth H
<5	<5		0	<5	0	0	0	0	0
	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0
	0	0	0	<5	0	0	0	0	0
<5	<5		0	0	0	0	0	0	<5
	0	<5	0	0	0	0	0	0	0

Exmouth H	Fertility Ser	Financial A	First Steps	Foot and A	Gastroente	General Th	Gynaecolo	Haematolo
0 <5	<5	<5		0	10	0 <5	<5	
0	0	0	0	0	0	0	0	0
0 <5		0	0	0	0	0	0	0
0	0	0	0	0 <5		0	0	0
0	0	0	0	0	11	0	0 <5	
0	0	0	0	0 <5		0	0 <5	

Haematolo	Health Rec	Healthcare	Hips	Honiton Hc	Honiton Hc	Honiton Hc	Honiton Hc	Hospice at
0	0	14	<5	0	0	0	<5	0
0	0	<5		0	0	0	0	0
0	0	<5		0	0	0	0	0
0	0	<5		0	0	0	0	0
0	0	37	<5	0	0	0	0	0
0	0	<5		0	0	0	0	0

Medical O	Medical O	Microbiolo	Neonatal Ir	Neonatal S	Neurology	Non COVID	Non Patien	Nutrition a
<5	0	0 <5	<5	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0
0	0	0	0 <5	0	0	0	0	0
0	0	0	0	0	5	0	0	0
0	0	0	0	0	0	0	0 <5	

Other	Other - Adl	Other Chilc	Other NHS	Other Spec	Out of Hou	Paediatric	Paediatric	Paediatric	Paediatric
0	0	0	0	0	0 <5	<5	<5		
0	0	0	0	0	0	0	0	0	0
0	0	0	0	0	0	0	0	0 <5	
0	0	0	0	0 <5		0	0 <5		
0	0	0	0	0	0 <5		0		5
<5	0	0	0	0	0	0	0 <5		

Seaton - Cc	Seaton Hos	Seaton Hos	Security	Sidmouth	Site Manag	Spinal patie	Stem Cell	Stroke
0	0	0	0	0	0 <5		0 <5	
0	0	0 <5		0	0	0	0	0
0	0	0 <5		0	0	0	0	0
0	0	0	0	0	0	0	0 <5	
0	0 <5	<5		0	0	0	0	6
0	0	0	0	0	0	0	0 <5	

irgery

q 3 North - North Devc	Barnstaple	Bideford C	Boutport S	Community	Holsworthy	South Molt	Tyrrell Cor
A & E dept,	72	0 <5		0	0	0	0
DayCase Tr	5	0	0	0	0	0	0
Grounds	5 <5		0	0	0	0	0
Health Cen	0 <5		0	0	0	0	0
Hospital bu	5	0	0	0	0	0	0
Intensive c <5		0	0	0	0	0	0
Labour Wa <5		0	0	0	0	0	0
Office	18 <5		0 <5		0	0	0
Operating r <5		0	0	0	0	0	0
Outpatient <5		0	0	0	0	0	0
Outpatient	6 <5	<5		0	0	0	0 <5
Paediatric i <5		0	0	0	0	0	0
Patient's H	0	0	0	0	9	0	0
Pharmacy <5		0	0	0	0	0	0
Public Plac	0	0	0	0 <5		0	0
Radiology <5		0	0	0	0	0	0
Reception	0	0	0	0	0 <5		0
Recovery R <5		0	0	0	0	0	0
Sterile Serv <5		0	0	0	0	0	0
Therapy de	0	0 <5		0	0	0	0
Unknown I <5		0	0	0	0	0	0
Walk in Cei	0	0	0	0	0	0	0
Ward/Adja	107	0	0	0	0 <5		5
Wards - aci <5		0	0	0	0	0	0

Franklyn Hi Crown Yeal Exeter Corr Walk in CeI Walk in Centre - Sidwell Street

	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0 <5	
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
<5	<5	<5	<5		0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0 <5	
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0 <5	<5	
	0	0	0	0	0
	0	0	0	0	0

non-physical & physical V&A's 2018 department x unit

	North non-	North Devc	Barnstaple	Bideford C	Castle Stre	Communit	Dental Acc	Litchdon H	Residential
A & E dept,	62	0	<5		0	0	0	0	0
Corridor / I	<5	0		0	0	0	0	0	0
DayCase Tr	<5	0		0	0	0	0	0	0
Grounds	<5	0		0	0	0	0	0	0
Hospital bu	7	0		0	0	0	0	0	0
Hospital bu	<5			0	0	0	0	0	0
Intensive c	<5	0		0	0	0	0	0	0
Laboratory	<5	0		0	0	0	0	0	0
Labour Wa	<5	0		0	0	0	0	0	0
Office	7	<5		0	<5		0	<5	0
Outpatient	5	<5		0	0		0	<5	0
Paediatric	6	0		0	0		0	0	0
Patient's H	0	0		0	<5		0	0	0
Radiology	5	0	<5		0		0	0	0
Reception	<5	0		0	0	<5		0	0
Recovery R	<5	0		0	0		0	0	0
Residential	0	0		0	0		0	0	<5
Therapy de	0	0	<5		0		0	0	0
Ward/Adja	140	0		0	0		0	0	0

South Molt St Georges Torrington Crown Yeal Exeter Community Hospital (Whipton) (NDHTES)

0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0 <5	<5	<5	<5	
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
0	0	0	0	0
<5	0	0	0	0

	North non-	North Devc	Barnstaple	Bideford Cc	Community	GP Practice	Holsworthy	Residential	South Molt
A & E dept,	67	0 <5		0	0	0	0	0	0
Day care se	<5	0	0	0	0	0	0	0	0
Grounds	<5	0	0	0	0	0	0	0	0
Health Cen	0 <5		0	0	0 <5		0	0	0
Hospital bu	<5	0	0	0	0	0	0	0	0
Hospital bu	<5	0	0	0	0	0	0	0	0
Intensive c	9	0	0	0	0	0	0	0	0
Labour Wa	5	0	0	0	0	0	0	0	0
Office	14	0 <5		0 <5			0	0	0
Operating	<5	0	0	0	0	0	0	0	0
Outpatient	11	0	0	0	0	0	0	0	0
Paediatric	6	0	0	0	0	0	0	0	0
Patient's H	0	0	0	7	0	0	0	0	0
Radiology	<5	0	0	0	0	0	0	0	0
Reception	<5	0	0	0	0	0	0	0 <5	
Residential	0	0	0	0	0	0	0 <5		0
Staff home	0	0	0	0	0	0	0	0	0
Therapy de	<5	0	0	0	0	0	0	0	0
Therapy de	<5	0	0	0	0	0	0	0	0
Unknown l	<5	0 <5	<5		0	0	0	0 <5	
Ward/Adja	171	0	0	0	0 <5		0 <5		

Staff Home Tyrrell Cor Franklyn H Crown Yeal Walk in Centre - Sidwell Street

	0 <5		0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0 <5	<5	<5	
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0 <5	
	0	0	0	0	0
<5		0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0
	0	0	0	0	0

non-physic	North Devc	Vacination	Bideford Cc	Castle Stre	Community	Holsworthy	Litchdon H	Residential
A & E dept,	73	0	0	0	0	0	0	0
Community	0	0 <5		0	0	0	0	0
Corridor / I	<5	0	0	0	0	0	0	0
Day care se	<5	0	0	0	0	0	0	0
DayCase Th	<5	0	0	0	0	0	0	0
Grounds	<5	<5	0	0	0	0	0	0
Health Cen	0 <5		0	0	0	0 <5		0
Hospital bu	<5	0	0	0	0	0	0	0
Hospital bu	<5		0	0	0	0	0	0
Intensive c	7	0	0	0	0	0	0	0
Laboratory	<5	0	0	0	0	0	0	0
Laboratory	<5	0	0	0	0	0	0	0
Labour Wa	<5	0	0	0	0	0	0	0
Office	21	0	0 <5		0	0	0	0
Outpatient	6	0 <5		0	0	0	0	0
Paediatric \	20	0	0	0	0	0	0	0
Patient's H	0	0	0	0	17	0	0	0
Pharmacy	<5	0	0	0	0	0	0	0
Radiology	<5	0	0	0	0	0	0	0
Reception	<5	0	0	0	0 <5		0	0
Residential	0	0	0	0	0	0	0 <5	
Therapy de	0	0	0	0	0 <5		0	0
Unknown I	<5	0	0	0	0	0	0	0
Ward/Adja	208	0	0	0	0	0	0	0

South Molt Walk in Centre - Sidwell Street

	0	0
	0	0
	0	0
<5		0
	0	0
	0	0
	0	0
	0	0
	0	0
	0	0
	0	0
	0	0
	0	0
	0 <5	
	0	0
	0	0
	0	0
	0	0
	0	0
	0 <5	
	0	0
	0	0
	0	0
10		0