

Title: Agency / Bank Staff

Reference Number: RDF1327-23

Date of Response: 05/04/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

No.	Question	Doctors	Nurses	Allied Health Professionals or Health Scientists	Non-Medical, Non-Clinical
1	Please provide agency spend for the staff group for the year 2022				
	Total	£4,939,053	£11,484,320	£1,590,585	£6,135,233
2	Please provide bank spend for the staff group for the year 2022				
	Total	£6,359,554	£12,424,804	£624,706	4,914,947
3	Please confirm which model you have in place for managing the staff group: Email to preferred supplier List, a Master Vendor, a Neutral Vendor, or a Software cascade to a preferred supplier list				
	Northern & Eastern Services	Direct Engagement model	Software cascade to preferred supplier list	Direct Engagement model	Email to preferred supplier List
4	If you have a master vendor or neutral vendor in place, please confirm who this contract is with and the date on which this contract expires				
	Northern & Eastern Services	No master vendor or neutral vendor	No master vendor or neutral vendor	No master vendor or neutral vendor	No master vendor or neutral vendor
5	Please confirm what percentage of bookings over the last 6 months have been within the NHSI/E agency				

	<i>caps (an approximation based on NHSI data submissions is fine)</i>				
	Northern & Eastern Services	3.97%	2.95%	35.02%	55.52%
6	<i>Please confirm which provider manages your direct engagement process, the fee for the service and the date on which this contract expires (no this is not relevant for Nursing)</i>				
	Northern Services	*Liaison - Expires 30/06/2023	-	*Liaison - Expires 30/06/2023	None
	Eastern Services	*Liaison - Expired 13/01/2023	-	*Liaison - Expired 13/01/2023	None
7	<i>Please confirm what percentage of bookings are processed with a VAT savings by your direct engagement provider</i>				
	Northern Services	66.9%	N/A	100.0%	N/A
	Eastern Services	51%	N/A	N/A	
8	<i>Is your bank managed by an external bank provider (e.g. NHS Professionals, Bank Partners) or in-house? Please confirm who is the external bank provider and when the contract expires if relevant</i>				
	Northern Services	Liaison - Expires 30/06/2023	NHSP	Liaison - Expires 30/06/2023	In House
	Eastern Services	In House	In House	In House	
9	<i>Is your bank managed via software? If so, please confirm which software.</i>				
	Northern Services	TempRE	NHSP	TempRE	Some staff groups via Allocate Healthroster
	Eastern Services	No	Allocate Healthroster	Allocate Healthroster	
10	<i>Please confirm what the percentage is on framework (for example, "£6,650,000 – 99% framework /20% off-framework") for the year 2022</i>				
	Northern Services	**	£4,440,505 - 34.57%	**	Not Known
	Eastern Services	2%	76%	87%	100%

11	<i>Please confirm what percentage is off-framework (for example, "£6,650,000 – 99% framework /20% off-framework") for the year 2022</i>				
	Northern Services	**	£319,238 - 2.48%	**	-
	Eastern Services	98%	24%	13%	-
12	<i>Please confirm the direct engagement- DE% uptake for the year 2022</i>				
	Northern & Eastern Services	66%	-	100%	-
13	<i>Please confirm the direct engagement- DE provider</i>				
	Northern & Eastern Services	Liaison	-	Liaison	-
14	<i>Please confirm the direct engagement- DE contract end date</i>				
	Northern Services	30/06/2023	-	30/06/2023	-
	Eastern Services	13/01/2023	-	13/01/2023	-

* This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

**The Trust has considered your request, however to provide you with the information requested would require the manual extraction and manipulation of information from various sources. To carry out this work would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply with a request for information if it estimates that the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving and extracting that information.