

## Digital Services - Laptops & Desktops

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Reference Number: RDF2028-23

Date of Response: 22/11/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*To Royal Devon University Healthcare NHS Foundation Trust,*

*I am writing to make an open government request for all the information to which I am entitled under the Freedom of Information Act 2000.*

1. *Do you have an IT supplier of hardware e.g. Laptops / Desktops and associated peripherals? If so,*
  - a. *Who is the current provider?*

Answer: The Trust can confirm that it holds information that you have requested. This information is exempt under Section 21 of the Freedom of Information Act because it is reasonably accessible to you. The information you requested can be accessed via the following link:

- <https://www.royaldevon.nhs.uk/media/4kmpkryr/foi-rdf1499-23-trust-it-infrastructure.pdf>

Section 21 of the Freedom of Information Act exempts disclosure of information that is reasonably accessible by other means. The terms of this exemption mean that the Trust does not have to consider whether or not it would be in the public interest for you to have the information.

- b. *Is it contracted? If so, when does their contract end?*

Answer: No.

- c. *How many laptops and desktops are there in your estate?*

Answer: Please see the response for question 1 for Royal Devon's Eastern and Northern Services (Table 1 and Table 2).

- d. *What is your annual spend on IT hardware such as laptops/desktops?*

Answer: The Trust has considered your request however, to provide you with the information requested would require the manual search, extraction and manipulation of information of individual records 'by device' from various sources and systems across services.

To carry out this work would exceed the appropriate cost limit as set out in Section 12(1) of the Freedom of Information Act 2000 and is therefore exempt.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply with a request for information if it estimates that the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving, and extracting that information.

*e. How would you rate their service delivery on a scale of 1-10?*

Answer: The Trust does not hold this information.

*2. Do you have an internal IT Department?*

Answer: Yes.

*a. How many members of staff does this department have?*

Answer: 202, across Royal Devon's Eastern and Northern Services.

*3. Do you currently use a Public Sector Framework for procurement of these services? If so, which ones do you currently use?*

Answer: Crown Commercial Services RM6068/ Digital Workplace Solutions SBS Framework.