

Primary Care Referrals

Reference Number: F4680
Date of Response: 1st July 2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

1. What is the combined number of primary care referrals that you **received** for the period of 1 May 2021 – 30 April 2022 for all services provided by your Trust?

77,984 Primary care referrals were received for the period of 1st May 2021 – 30th April 2022.

2. What is the combined number of **rejected** primary care referrals for the period of 1 May 2021 – 30 April 2022 for all services provided by your Trust?

1,223 Primary care referrals were rejected for the period of 1st May 2021 – 30th April 2022.

3. What is the combined number of primary care referrals that you **received** for the period of 1 May 2020 – 30 April 2021 for all services provided by your Trust?

63,172 Primary care referrals were received for the period of 1st May 2020 – 30th April 2021.

This number excludes October 2020 data due to its unreliability following the implementation of the new patient administration system – EPIC.

4. What is the combined number of **rejected** primary care referrals for the period of 1 May 2020 – 30 April 2021 for all services provided by your Trust?

By rejected referrals I mean all primary care referrals that were returned to the referrer. And by primary care referrals I mean all referrals coming from GP practices.

394 Primary care referrals were rejected for the period of 1st November 2020 – 30th April 2021.

The level of detail requested is unavailable from 1st May 2020 – 31st October 2020 prior to the implementation of the new patient administration system – EPIC.