

Non site-specific pathway

Other formats

If you need this information in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, please contact the PALS desk on 01271 314090 or at rduh.pals-northern@nhs.net.

What the service offers

You may have visited your GP recently with some concerning symptoms such as weight loss, abnormal blood test results or pain that has no clear cause. These symptoms can be vague and the cause of these symptoms may remain unclear, even after your GP has assessed you and undertaken further investigations. Sometimes these symptoms can be caused by a cancer, however the risk of this is low.

Following your initial consultation in the Outpatient Department, we may need to request further investigations for you e.g. scans or further blood tests.

Following any investigations you might have, you will be followed up in clinic with the results available for you to discuss with team members.

Where service is provided

The clinic is located in Outpatient Area A, Level 2, North Devon District Hospital, RaleighPark, Barnstaple, EX31 4JB

The public car park at the hospital is located on the left as you enter the main hospital site and has 285 parking and 11 disabled spaces, with an additional 10 disabled spaces outside the main entrance.

What will happen at first appointment

You will see a clinician and/or clinical nurse specialist in an outpatient clinic. The consultation will be around 30 minutes long. The clinician may need to perform some examinations. If you would like to bring a relative or friend with you to this appointment, please do. If you have particular needs, e.g. you need assistance to get on/off couch, or other needs, please let us know in advance.

Who's who

Our team consists of a lead clinician, clinical nurse specialist and patient navigator.

Further information

Please contact us Monday – Friday, 8am – 6pm on 01271 311579.

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or email rduh.pals-northern@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

Have your say

Royal Devon University Healthcare NHS Foundation Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

Tell us about your experience of our services. Share your feedback on the Care Opinion website www.careopinion.org.uk.

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