Robotic Process Automation

Reference Number: F4626
Date of Response: 13th June 2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

1. Does your organisation currently use Robotic Process Automation (RPA)/Intelligent Automation technology?

   The Trust does not currently use Robotic Process Automation(RPA)/Intelligent Automation Technology.

If no:

2. Are you intending on exploring the possible implementation of RPA technology in 22/23? **The Trust does not intend on exploring the implementation of RPA technology in 2022/2023.**
3. Who would be the best point of contact within the organisation to discuss Robotic Process Automation with, and what are their contact details? **Not applicable, please see response to question 2.**
4. Which EPR does your organisation use? **The Trusts EPR is EPIC.**
5. Which PAS does your organisation use? **The Trusts PAS is EPIC.**
6. Which patient communication (appointment management tool) does your trust use? **The Trust uses EPIC for patient communication.**

If yes:

7. Which RPA technology provider does your organisation currently use?
8. Who is the project managing the RPA programme within your Trust, and what are their contact details?
9. How many licenses are in place under your current contract?
10. What is the current annual spend with your supplier for RPA – split between licence costs and professional services?
11. How many processes have you got live?
12. What is the contract start date?
13. What is the contract end date?
14. Which EPR does your organisation use?
15. Which PAS does your organisation use?
16. Which patient communication (appointment management tool) does your trust use?

   Questions 7 – 16 are not applicable. Please see the response to question 1.