

<b>DPIA Reference</b>	<i>DPIA1271</i>
<b>DPIA Title</b>	Datix Cloud IQ - Feedback
<b>Summary of Proposal</b> <p>This is provided to Information Governance Steering Group and Safety and Risk as an overview of the project. It is also published on the website and should provide the public with an understanding of the information asset and how data is protected as a standalone statement.</p>	<p>NDHT &amp; RDE moving to joint feedback (complaints, compliments and PALS) form using Datix Cloud IQ. This will ensure all feedback (complaints, compliments and PALS) can capture the same type of information and support the alignment of complaints management processes.</p> <p>Please see additional system wide DPIA which covers the technical requirements.</p>
<b>Date Ratified</b>	23 May 2022