

Oncology Meal Card

(Eastern Services)

Other formats

If you need this leaflet in another format such as audio CD, Braille, large print, high contrast, British Sign Language or translated into another language, contact the Patient Advice and Liaison Service:

- 01392 402093 (for Mid Devon, East Devon and Exeter services)
- 01271 314090 (for North Devon services)
- rduh.pals@nhs.net

What is the oncology meal card?

Recognising that treatment can cause a reduced appetite or altered meal times, the oncology meal card can be used to obtain food in hospital at no cost, solely for the child receiving treatment.

How does it work?

Your child is able to choose a cooked meal from the Bramble ward food trolley at mealtimes (midday and 5pm). This is also at no cost to yourself. Ask your nurse or dietitian for more information or to show you where the food trolley is.

If you miss the meal trolley the meal card can be used just within the Royal Devon & Exeter hospital. Present the card at TLC restaurant (Level 2) or fine fillings (inside main entrance) and choose any of the following: A meal, snack, pudding and drink for your child at no cost to yourself.

Who is the card for?

All children receiving treatment under the paediatric oncology team will be able to use the meal card. Unfortunately, the card cannot be used for parents/carers or siblings of children receiving treatment.

How long will the card last for?

The meal card can be used whilst your child is receiving treatment. After treatment has finished, we will ask for the card to be returned. Your card may need to be reissued after 12 months.

Your notes

PALS

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern, please contact PALS:

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Have your say

Royal Devon University Healthcare NHS Foundation Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

You can also share your feedback on the Care Opinion website at www.careopinion.org.uk or freephone 0800 122 3135.



Scan the QR code to visit the Care Opinion website →

Royal Devon University Healthcare NHS Foundation Trust
www.royaldevon.nhs.uk

Eastern Services
Barrack Road, Exeter
Devon EX2 5DW
Tel: 01392 411611

Northern Services
Raleigh Park, Barnstaple
Devon EX31 4JB
Tel. 01271 322577

The Trust cannot accept any responsibility for the accuracy of the information given if the leaflet is not used by Royal Devon staff undertaking procedures at the Royal Devon sites or in community settings.