

Clinical Systems

Reference Number: RDF1853-23

Date of Response: 05/10/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

I am writing to make an open government request for all the information to which I am entitled under the FOI Act 2000.

Please provide information regarding the following systems:

1. *Document Management*
2. *ePOA*
3. *EPR*
4. *Finance*
5. *Finance BI and analytics system*
6. *HR*
7. *Maternity*
8. *Pathology PACS*
9. *Payroll*
10. *Population health management*
11. *Procurement Software*
12. *Voice recognition*

Please enter 'No System Installed' or 'No Department' under supplier name if your trust does not use the system or have the department:

- a) *System type –*
- b) *Supplier name -*
- c) *System name -*
- d) *Date installed -*
- e) *Contract expiration -*
- f) *Is this contract annually renewed? - Yes/No*
- g) *Do you currently have plans to replace this system? - Yes/No*
- h) *Procurement framework -*
- i) *Other systems it integrates with? –*
- j) *Total value of contract (£) –*
- k) *Notes - e.g. we are currently out to tender*

Answer: Please see table overleaf.

System type	Supplier name	System name	Date installed	Contract expiration	Is this contract annually renewed? - Yes/No	Do you currently have plans to replace this system? - Yes/No	Procurement framework	Other systems it integrates with?	Total value of contract (£)	Notes - e.g. we are currently out to tender
Document Management	Civica	Cito	October 2021	March 2024	No	No	-	Epic	*See Note 1	-
ePOA (Electronic Pre-Operative Assessment)	Part of EPR	Part of EPR	Part of EPR	Part of EPR	Part of EPR	Part of EPR	Part of EPR	Part of EPR	*See Note 1	-
EPR (Electronic Patient Record)	EPIC	EPIC	Eastern Services – 10/2020. Northern Services - 07/2022	October 2035	No	No	Yes	No	*See Note 1	-
Finance	Unit4 Business Software Ltd	Unit4	06/04/2023 Go-live	31/12/26 with extension options	No	No	Yes LPP	None	*See Note 1	-
Finance BI & analytics system	Microsoft	Excel	-	-	-	-	-	-	*See Note 1	-
Human Resources	IBM Oracle Applications	ESR	-	05/04/2024	No	No	-	None	*See Note 1	National Contract
	NHSBSA	NHS Jobs Career Gateway	-	31/03/2026	No	No	-	None		National Contract
	Allocate	Selenity (Employee Relations) / Assure HRCASE	-	31/03/2025	No	Yes	HTE FRAMEWORK FOR ICT REF SF050716 SOFTCAT -	None		-
	Allocate Bank	TempRE	-	2023	No	No	-	None		-
	Think Learning	Learn+	-	10/02/2024	Yes		SSW	None		-

	Allocate	Health Roster / RosterPro	-	28/11/2024 11/2024 31/05/2024	No	No	HTE-005706selenity	None		-
	L2P (Licence to Practice)	L2P (Licence to Practice)	01/12/2022	01/2026	NO	NO	T22/0448	Allocate & CRMS		-
	SME	Vivup	-	11/2024	No	No	espo framework reference 319_19)	None		-
<i>Maternity</i>	EPIC	EPIC	Eastern Services - October 2020. Northern Services - July 2022	October 2035	No	No	Yes	No	*See Note 1	Viewpoint – 2012 & GAP GROW - 2017
<i>Pathology PACS (Picture Archiving Communications System)</i>	Insignia	Insignia	2012	20/9/2024	No	Yes	No: by Open ITT	-	*See Note 1	-
<i>Payroll</i>	IBM	ESR	Feb 2006	N/A	N/A	N/A	N/A	Allocate Roster and Expenses	*See Note 1	ESR is provided under a DOH arrangement not a local procurement
<i>Population health management</i>	EPIC	EPIC	Eastern Services - October 2020. Northern Services - July 2022	June 2033	No	No	Yes	No	*See Note 1	-
<i>Procurement Software</i>	Unit4 Business Software Ltd	Unit4	6.4.23 Go-live	31/12/26 with extension options	No	No	Yes LPP	None	*See Note 1	-
<i>Voice recognition</i>	M-Modal	Fluency Direct (Eastern Services)	December 2019	December 2025	No	No	Yes SBS	EPIC	*See Note 1	-
		Fluency for Transcription (Northern Services)	September 2021	September 2028	No					

*Note 1: This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust. In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).