

Microsoft Software Assets Audit

Reference Number: RDF2329-24

Date of Response: 27/02/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

I hereby submit a Freedom of Information request.

- 1. Has Microsoft (or a third party on its behalf) carried out an audit of your Microsoft software assets in the last 8 years?*

Answer: Royal Devon Eastern Services – Yes, Northern Services - No, the last audit was completed November 2015.

- a. If so, what date did any such audits start and finish?*

Answer: Royal Devon Eastern Services - Specific start date is unclear, completed 19/08/2021. Northern Services - Specific start and end dates unclear, but records indicate final true up quote placed November 2015.

- 2. What is the corporate identity of the party carrying out the audit, e.g. Microsoft or the name of the third-party auditing company?*

Answer: Royal Devon Eastern Services – Softcat, Northern Services - Microsoft and Trustmarque.

- 3. Did the audit identify any breaches of, underlicensing, or non-compliance with, your licensing conditions?*

Answer: Royal Devon Eastern & Northern Services – Yes.

- a. If so, were any incentives relating to such breaches or non-compliance given by Microsoft to encourage your organisation to move to Microsoft cloud subscription licences?*

Answer: Royal Devon Eastern & Northern Services – No.

- b. If so, please provide details of these incentives.*

Answer: Not applicable.