

## A&E Patient Self Discharge

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Reference Number: RDF2139-23

Date of Response: 27/03/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*In accordance with the Freedom of Information Act, I would be grateful if you could comply with the following request. Could you provide the following information:*

- In the last 5 years, how many patients that have registered in the Accident and Emergency (A&E) department have left/discharged themselves before being seen by a medical professional for treatment, transfer or discharge? (financial years 2018/19, 2019/20, 2020/21, 2021/22, 2022/23 and up to Quarter 1. 2023/24)*

Answers below:

<i>Year</i>	<i>Total</i>
<i>2018/2019</i>	<i>3,148</i>
<i>2019/2020</i>	<i>4,332</i>
<i>2020/2021</i>	<i>2,254</i>
<i>2021/2022</i>	<i>8,287</i>
<i>2022/2023</i>	<i>12,497</i>
<i>2023/2024 Q1</i>	<i>2,511</i>

- Of those patients, how many left before receiving an initial assessment? (please provide this information broken down by financial years 2018/19, 2019/20, 2020/21, 2021/22, 2022/23 and up to Quarter 1. 2023/24)*

3. Answers below:

<i>Year</i>	<i>Total</i>
<i>2018/2019</i>	<i>437</i>
<i>2019/2020</i>	<i>353</i>
<i>2020/2021</i>	<i>303</i>
<i>2021/2022</i>	<i>1,626</i>
<i>2022/2023</i>	<i>1,782</i>
<i>2023/2024 Quarter 1</i>	<i>277</i>

4. *Of those patients, how many left after receiving an initial assessment but before seeing a medical professional to determine whether they will need treatment, transfer or discharge? (please provide this information broken down by financial years 2018/19, 2019/20, 2020/21, 2021/22, 2022/23 and up to Quarter 1. 2023/24)*

Answers below:

<i>Year</i>	<i>Total</i>
<i>2018/2019</i>	2,711
<i>2019/2020</i>	3,979
<i>2020/2021</i>	1,951
<i>2021/2022</i>	6,661
<i>2022/2023</i>	10,715
<i>2023/2024 Quarter 1</i>	2234

Answers below:

5. *On average, how long was a patient waiting to be seen (for either triage or treatment) before leaving/discharging themselves from A&E? (please provide this information broken down by financial years 2018/19, 2019/20, 2020/21, 2021/22, 2022/23 and up to Quarter 1. 2023/24)*

Answers below: Please note, the data relates to longest waits for treatment.

<i>Year</i>	<i>Average Wait (minutes)</i>
<i>2018/2019</i>	57
<i>2019/2020</i>	61
<i>2020/2021</i>	45
<i>2021/2022</i>	57
<i>2022/2023</i>	64
<i>2023/2024 Quarter 1</i>	65

6. *What was the longest time a patient was waiting to be seen (for either triage or treatment) before leaving/discharging themselves from A+E? (please provide this information broken down by financial years 2018/19, 2019/20, 2020/21, 2021/22, 2022/23 and up to Quarter 1. 2023/24)*

Answers below: Please note, the data relates to longest waits for treatment.

<i>Year</i>	<i>Longest Wait (minutes)</i>
<i>2018/2019</i>	463
<i>2019/2020</i>	460
<i>2020/2021</i>	361
<i>2021/2022</i>	405
<i>2022/2023</i>	396
<i>2023/2024 Quarter 1</i>	688