Title: Public Facing NHS Trust Website

Reference Number: RDF1186-23
Date of Response: 26/01/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

I am making this request under the Freedom of Information Act.

My requests are outlined below as specifically as possible, please could you provide answers to the following questions for Northern Devon Healthcare NHS Trust:

Public Facing NHS Trust Website

1. *What CMS/software and version does your public facing NHS Trust website use? (e.g. In-house, Sharepoint, Jadu, Drupal 7)*
    Answer: Umbraco 8.14.4.

    Please note the Northern Devon Healthcare NHS Trust (NDHT) and the Royal Devon and Exeter NHS Foundation Trust (RD&E) merged on 1 April 2022 to become the Royal Devon University Healthcare NHS Foundation Trust (RDUH). As requested responses to this FOI request have been provided by Royal Devon University Healthcare NHS Foundation Trust Northern Services (previously NDHT) only.

2. *Is your public facing NHS Trust website hosted and supported by a third party IT partner or on-premise? If a third party, when does your current contract expire?*
    Answer: September 2023.

3. *When was your public facing NHS Trust website launched?*
    Answer: April 2022.

4. *What are your separate budgets for hosting/supporting and development for your public facing NHS Trust website?*
    Answer: Hosting and Support £11,280, Development £9,500.

5. *Which team/department/individual is responsible for maintaining your public facing NHS Trust website?*
    Answer: The Communications, Engagement and Marketing team.

Digital Accessibility

6. *When was your public facing NHS Trust website last audited for accessibility compliance?*
    Answer: November 2022.

7. *Which team/department/individual is responsible for maintaining accessibility compliance across your public facing websites?*
Answer: The Communications, Engagement and Marketing team.

Website Content

8. *Do you work with external marketing/communications suppliers to create content for your public facing services?*
Answer: Yes.

9. *When was the last time you conducted a content audit on your website to remove outdated content?*
Answer: November 2022.