Royal Devon & Exeter NHS Foundation Trust	
Data Protection Impact Assessment Toolkit	Version: 6
DPIA Reference	DPIA 1327
DPIA Title	BEST - Soft Options EMC (Exeter Mobility Centre) Wheelchairs and Approved Repairer Module (Including Boditrak)
Summary of Proposal	BEST (Soft Options) is an Exeter Mobility Centre Wheelchair Service (EMC) Non Epic Electronic Patient Record System used for arranging clinics, placing orders (referrals,
This is provided to Information Governance Steering Group and	repairs, resupply, modifications), storing scanned copies of patient notes and prescriptions and holding stock.
Safety and Risk as an overview of the project. It is also published on	
the website and should provide the public with an understanding of	It has been used in the EMC since 2016.
the information asset and how data is protected as a standalone	
	Duplicate and old system entries were identified on the IAR, this combined with the installation of BodiTak lead to the requirement to review BEST as an Information Asset (taking into consideration associated IAR entries). This review has been presented as a DPIA1327 BEST (Soft Options), which includes BodiTrak and Status change for IA156 BEST Old System (CIMS Opcare application). It also covers the introduction of a new module in BEST, 'AR Module' which the service will need as the approval repairer element of the service is coming back under NHS control from June 23. The service will also introduce BESTweb from June 23, which allows clincians the ability to access the software remotley, such as from patients' homes using Trust approved devices if they have a mobile signal. EPIC does not currently offer the functionality required for the wheelchair service (no invoicing, repairs, equipment ordering modules). By June 2023 the service hopes
	to upgrade to BEST web which will offer the ability to access and update the system in the community, reducing the need for patient records and improving efficiency. BodiTrak is a wheelchair pressure mapping system which has been procured due to the old pressure mapping software becoming beyond economical repair. It is an updated version of our previous pressure mapping system. Images of the screen showing the visual representation of the pressure points of a patient sitting on a wheelchair cushion are saved (with the patients initials and centre number for identification) saved to the patient's record on BEST. The image is used to identify which pressure relieving cushion will be of most benefit to the client and also to educate the client on pressure and how they can relieve this themselves to keep their skin healthy.
Date Ratified	17 January 2023