

Title: RDF1199-23 Off-Framework Agency Staff Spend

Reference Number: RDF1199-23

Date of Response: 08/02/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

I would like to make a request for information.

1) *Please can you state your trust's total off-framework agency staff spend for healthcare staff in the following financial years:*

i) 2017/18

ii) 2018/19

iii) 2019/20

iv) 2020/21.

v) 2021/22.

vi) 2022/23 to date

Answer: Please see table below representing Royal Devon University Healthcare NHS Foundation Trust's Eastern and Northern services.

<i>Financial year</i>	<i>Trust service</i>	<i>1) Trust's total off-framework agency staff spend for healthcare staff in the following financial years (£):</i>
<i>i) 2017/18</i>	Eastern Services:	1,668,610
	Northern Services:	1,023,931
<i>ii) 2018/19</i>	Eastern Services:	3,756,311
	Northern Services:	1,032,399
<i>iii) 2019/20</i>	Eastern Services:	3,413,098
	Northern Services:	2,224,148
<i>iv) 2020/21</i>	Eastern Services:	2,289,238
	Northern Services:	591,334
<i>v) 2021/22</i>	Eastern Services:	2,681,389
	Northern Services:	1,169,534
<i>vi) 2022/23 to date</i>	Eastern Services:	2,107,218
	Northern Services:	583,892

2) *Please provide a breakdown of this figure by the staffing agency used, providing the company name and the total spent with the agency in the year, for each of the following financial years.*

i) 2017/18:

ii) 2018/19:

iii) 2019/20:

- iv) 2020/21:
- v) 2021/22:
- vi) 2022/23 to date:

Answer: Please see tables below. The Supplier information is commercially sensitive and has been anonymised; its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

RDUH Eastern Services	2017/18 (£)	2018/19 (£)	2019/20 (£)	2020/21 (£)	2021/22 (£)	2022/23 to date (£)
Agency 1	-	4,602	-	-	-	-
Agency 2	-	54,595	-	-	-	-
Agency 3	-	86	-	-	-	-
Agency 4	27,000	-	-	-	-	-
Agency 5	-	-	-	-	-	-
Agency 6	1,551	-	-	-	7,464	12,223
Agency 7	6,660	12,950	-	-	-	-
Agency 8	30	-	-	-	-	-
Agency 9	233	-	-	-	-	-
Agency 10	-	-	-	-	16,284	-
Agency 11	-	-	-	-	46,986	-
Agency 12	15,315	4,964	-	-	-	-
Agency 13	1,375	-	-	-	-	-
Agency 14	-	-	-	-	-	660
Agency 15	23,729	3,028	3,420	-	-	-
Agency 16	11,060	-	-	-	-	-
Agency 17	-	346,888	232,727	88,692	15,197	4,929
Agency 18	7,180	-	-	-	-	-
Agency 19	-	-	136,099	116,650	81,634	416,967
Agency 20	-	-	1,591,692	1,211,206	960,756	468,454
Agency 21	-	-	-	-	-	131,733
Agency 22	-383	-	11,570	52,412	58,254	63,083
Agency 23	80,074	9,536	-	-	-	-
Agency 24	100,014	-	-	-	-	-
Agency 25	-	5,229	4,490	-	-	-
Agency 26	-	9,000	113,100	10,200	35,276	32,644
Agency 27	22,351	29,086	479	-1,133	-	-
Agency 28	129,745	358,350	56,954	17,582	2,941	-
Agency 29	-	-	-	-	124,972	293,318
Agency 30	-	131,901	35,318	18,598	-	-

Agency 31	25,857	-	21,508	6,320	-	-
Agency 32	381,949	452,413	12,657	-	-	-
Agency 33	119,825	201,368	128,750	33,219	55,267	24,422
Agency 34	183,033	609,960	104,221	35,615	-	-
Agency 35	-	-	132,350	19,991	-	-
Agency 36	1,973	1,822	-	-	-	-
Agency 37	527,641	1,504,249	816,340	678,358	1,276,358	656,342
Agency 38	2,395	7,997	-	1,529	-	-
Agency 39	-	-	-	-	-	2,443
Agency 40	-	-	11,424	-	-	-

RDUH Northern Services	2017/18 (£)	2018/19 (£)	2019/20 (£)	2020/21 (£)	2021/22 (£)	2022/23 to date (£)
Supplier 1	-	-	-	62	-	-
Supplier 2	-	-	-	-	-	1,293
Supplier 3	-	-	-	1,950	-	-
Supplier 4	9,070	11,624	12,442	12,991	16,664	
Supplier 5	-	-	864	-	-	-
Supplier 6	-	-	-	-	-	8,976
Supplier 7	94,420	-	734	-	-	-
Supplier 8	-	5,600	-	-	-	-
Supplier 9	148		-	-	-	-
Supplier 10	120	-120	-	-	-	-
Supplier 11	90		-	-	-	-
Supplier 12	22,610	26,702	28,474	25,939	28,463	2,129
Supplier 13	375	-	-	-	-	-
Supplier 14	-	956	-	-	-	-
Supplier 15	-	870	-	-	-	-
Supplier 16	-	-	-	-	30,380	-1,240
Supplier 17	-	-	-	-	-	819
Supplier 18	-	260	-	-	317	-
Supplier 19	66,004	-	-	-	-	-
Supplier 20	1,800	-	-	-	-	-
Supplier 21	2,454	2,806	-	-	-	-
Supplier 22	-	-	42,880	-	-	-
Supplier 23	-	-	1,953	317	3,338	1,578
Supplier 24	31,888	63,199	145,631	9,307	-	-
Supplier 25	1,157	-	-	840	-	-
Supplier 26	-	30	40		-	-
Supplier 27	-	-	-	2,394	-	-
Supplier 28	971	-	-	1,286	264	
Supplier 29	-	-	-	-	-	11,920
Supplier 30	-	35,900	-	-	-	-
Supplier 31	-	-	-	-	-	5,478
Supplier 32	169	-	-	266	-	-

Supplier 33	-		39,550	40,775	7,700	
Supplier 34	90	-	-	-	-	-
Supplier 35	-	-	-	405	-	-
Supplier 36	-	36,993	-	11,339	-	-
Supplier 37	-	-	605	-	-	-
Supplier 38	-	-	-	92	-	-
Supplier 39	-	-	-	338	-	-
Supplier 40	-	126,218	50,339	18,940	247,456	44,469
Supplier 41	102	136	1,193	50	-	-
Supplier 42	-	-	-	-	13,225	-
Supplier 43	-	-	-	0		-
Supplier 44	15,989	1,823	-	-	-	-
Supplier 45	78	-	-	479		-
Supplier 46	-	-	-	-	-	551
Supplier 47	-	-	-	-	6,045	-
Supplier 48	475	-	-	-	-	-
Supplier 49	1,004	244	163	-	-	-
Supplier 50	-	-	-	-	-	133,973
Supplier 51	-	-	-	-	548	-
Supplier 52	-	-	-	198	-	-
Supplier 53	268	-	-	3,841	-	-
Supplier 54	1,896	98	-	-	-	-
Supplier 55	8,261	-	-	-	-	-
Supplier 56	-	-	605	-	-	-
Supplier 57	-	-	-	19,272	-	-
Supplier 58	-	729	-	-	-	-
Supplier 59	-	-240	-	-	-	-
Supplier 60	16,359	-	1,117	-	-	-
Supplier 61	7,933	14,855	9,213	12,293	41,030	1,884
Supplier 62	-	16,400	12,000	-	-	-
Supplier 63	-1,057	-	-	-	-	-
Supplier 64	-	-	1,200	-	-	-
Supplier 65	-	-	-	-	153,729	12,219
Supplier 66	450	-	-	-	-	-
Supplier 67	-	-	32,497	643		-
Supplier 68	-	2,841		5,720	3,599	-
Supplier 69	12,041	14,724	15,210	15,605	-	-
Supplier 70	1,485	-	-	-	-	-
Supplier 71	851	-	-	1,746	2,725	-
Supplier 72	-	-	207	-	-	-
Supplier 73	-	-	-	62,532	228,810	-
Supplier 74	-	-	-	-	1,667	-
Supplier 75	37,355	24,010	16,350	25,925	25,072	19,169
Supplier 76	246,727	232,763	78,846	6,447	12,504	-
Supplier 77	101,722	113,445	121,527	53,369	40,214	-
Supplier 78	-	-	35	-	-	-
Supplier 79	36,522	207	-	-	18,853	78,384

<i>Supplier 80</i>	-	11,238	1,197,734	8,362	-	-
<i>Supplier 81</i>	-	6,500	-	-	-	-
<i>Supplier 82</i>	378	1,118	794	-	-	-
<i>Supplier 83</i>	-	-	-	2,500	-	-
<i>Supplier 84</i>	-	-	-	-	1,110	-
<i>Supplier 85</i>	-	-	7	-	-	-
<i>Supplier 86</i>	45	-	-	-	-	-
<i>Supplier 87</i>	57,886	129,331	47,855	-	-	-
<i>Supplier 88</i>	1,980	-	-	-	-	-
<i>Supplier 89</i>	563	-	-	2,234	-	-
<i>Supplier 90</i>	-	-	5,597	-	-	-
<i>Supplier 91</i>	-	4,000	-	-	-	-
<i>Supplier 92</i>	13,457	-	-	-	-	-
<i>Supplier 93</i>	-	-	-	-	324	-
<i>Supplier 94</i>	4,129	1,376	-	-	-	-
<i>Supplier 95</i>	-	11,466	-	-	-	-
<i>Supplier 96</i>	495	-	-	-	-	-
<i>Supplier 97</i>	-	16,587	-	-	-	-
<i>Supplier 98</i>	6,098	-	-	-	-	-
<i>Supplier 99</i>	174	-	-	-	-	-
<i>Supplier 100</i>	4,087	-	-	-	-	-
<i>Supplier 101</i>	-	2,655	-	-	-	-
<i>Supplier 102</i>	-	-	-	3,550	32,602	-
<i>Supplier 103</i>	2,080	-	-	-	-	-
<i>Supplier 104</i>	-	30,420	255,502	198,392	218,561	262,290
<i>Supplier 105</i>	24,000	4,100	-	-	-	-
<i>Supplier 106</i>	231	-	-	-	163	-
<i>Supplier 107</i>	-	-	35,000	-	-	-
<i>Supplier 108</i>	-	1,400	-	-	-	-
<i>Supplier 109</i>	-	-	-	9,257	27,913	-
<i>Supplier 110</i>	61,558	72,685	62,258	12,729	-	-
<i>Supplier 111</i>	191	-	-	-	-	-
<i>Supplier 112</i>	-	890	-	-	-	-
<i>Supplier 113</i>	-	-	-	18,900	-	-
<i>Supplier 114</i>	-	5,562	5,729	-	6,259	-
<i>Supplier 115</i>	-	-	-	50	-	-
<i>Supplier 116</i>	1,051	-	-	-	-	-
<i>Supplier 117</i>	125,120	-	-	-	-	-
<i>Supplier 118</i>	580	-	-	-	-	-

3a) Please state how many healthcare staff shifts at your trust were filled by agency staff in each of the following financial years:

- i) 2017/18
- ii) 2018/19
- iii) 2019/20
- iv) 2020/21
- v) 2021/22
- vi) 2022/23 to date

Answer: Answer: Please see table below. For the Northern Services date range 2017 – March 2022 the information provided is inclusive of shifts that were booked via NHS Professionals. Not all agency suppliers raise invoices per shift. Some agency invoices are raised per week with timesheets attached; the number of these shifts are not recorded, to identify every individual shift would mean investigating every single invoice manually. This would exceed FOI time limit allowed.

The Trust has considered your request, however to provide you with the information requested would require the manual extraction and manipulation of information from various sources. To carry out this work would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply with a request for information if it estimates that the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving and extracting that information.

3b) For each year 2017- 2023 to date, please provide a breakdown of the number by the shifts covered by

- i) On framework agency staff
- ii) Off framework agency staff

Answer: Please see table below and the response to question 3a.

<i>Financial year / Trust service</i>	<i>3a) Please state how many healthcare staff shifts at your trust were filled by agency staff in each of the following financial years:</i>	<i>3b (i) number by the shifts covered by Framework</i>	<i>3b (ii) number by the shifts covered by Off Framework</i>	<i>Comments</i>
<i>i) 2017/18</i>				
Eastern Services:	9,018	6,808	2,210	
Northern Services:	6,024	6,024	0	
<i>ii) 2018/19</i>				
Eastern Services:	17,845	11,270	6,575	
Northern Services:	8,639	8,639	0	

<i>iii) 2019/20</i>				
Eastern Services:	17,316	13,043	4,273	
Northern Services:	9,218	8,982	236	
<i>iv) 2020/21</i>				
Eastern Services:	6,814	6,056	758	
Northern Services:	4,582	4,537	45	
<i>v) 2021/22</i>				
Eastern Services:	10,369	9,195	1,174	
Northern Services:	7,400	7,173	227	
<i>vi) 2022/23 to date</i>				
Eastern & Northern Services:	20,633	18,583	1,026	Joint services Apr 22 - Dec 22 inclusive