

Title Patient Friends & Family Test

Reference Number: RDF1874-23 Date of Response: 20/09/2023

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Can you answer the three questions for the Patient Friends and Family Test normally administered by the Patient experience team.

Can you provide details of your current supplier:
Can you provide details of the current renewal/end date of this contract?
Who is the main point of contact for this contract and their title and contact details?

The Trust in unable to respond to the above questions as the Information is not held by the Trust.

The Trust can confirm that we not use a third party supplier in relation to the FFT either in Northern or Eastern Services.