

IUD Fittings & Removals

Reference Number: RDF1552-23

Date of Response: 19/06/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

Dear Royal Devon University Healthcare NHS Foundation Trust,

I wish to request the following information under the Freedom of Information Act:

For the following calendar years; 2023 (up to date), 2022, 2021, 2020, 2019, 2018 please provide the following information broken down by calendar year.

- 1. How many appointment requests for coil fittings did your trust receive? **
- 2. How many appointment requests for coil removals did your trust receive?*
- 3. How many Intrauterine device (IUD) fittings were performed by your trust?*
- 4. How many Intrauterine device (IUD) removals were performed by your trust?*
- 5. What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?*
- 6. What was the average wait time for a patient to have a Intrauterine device (IUD) removed?*
- 7. How many complaints did your trust received regarding coil fittings?*
- 8. How many complaints did your trust received regarding coil removals?*

**Answers should include patients using GP services, sexual health clinics or any other NHS funded service that provides coil fittings and removals.*

Answer: Please see table overleaf.

* For questions 1 & 2 – The service is almost entirely self-referral and all requests for insertions and removals are given appointments. The true number of requests will be the number fitted plus cancelled/did not attend (DNA) patients (who don't request another appointment) plus failed fittings, which are very few.

The Trust does not record 'coil appointment requested', the Trust does hold this information but is unable to run a report on it in the manner requested. To provide you with the information would require the manual extraction and manipulation of information from various department systems including legacy systems and individual patient records. To obtain accurate data an analysis of 'failed fittings' who didn't subsequently have a successful 2nd fit, and 'cancelled/DNA's' that didn't subsequently attend for a fit would need to be completed. To carry out this work

would exceed the appropriate cost limit as set out in Section 12 (1) of the Freedom of Information Act 2000 and is therefore exempt.

Under the Freedom of Information Act 2000 Section 12 (1) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004, a public authority is not obliged to comply with a request for information if it estimates the cost of complying would exceed the appropriate limit. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, locating, retrieving and extracting that information.

In accordance with Section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients is less than or equal to five and could risk the identification of those patients and breach Caldicott principles. In these cases ≤ 5 is used to indicate that a figure between 1 and 5 is being suppressed.

This follows NHS Digital (formerly HSCIC) analysis guidance (2014) which states that small numbers within local authorities, wards, postcode districts, CCG's providers and Trusts may allow identification of patients and should not be published.

	2023	2022	2021	2020	2019	2018
1. <i>How many appointment requests for coil fittings did your trust receive? *</i>	*	*	*	*	*	*
2. <i>How many appointment requests for coil removals did your trust receive?</i>	*	*	*	*	*	*
3. <i>How many Intrauterine device (IUD) fittings were performed by your trust?</i>	No validated data available, as yet	1,906	1,784	1,072	1,897	Full year data not available
4. <i>How many Intrauterine device (IUD) removals were performed by your trust?</i>	No Validated data available, as yet	988	895	475	1,053	Full year data not available
5. <i>What was the average wait time for a patient to have a Intrauterine device (IUD) fitted?</i>	2-4 weeks	2-4 weeks	2-4 weeks	2-4 weeks	2-4 weeks	2-4 weeks
6. <i>What was the average wait time for a patient to have a Intrauterine device (IUD) removed?</i>	2 working days	2 working days	2 working days	2 working days	2 working days	2 working days
7. <i>How many complaints did your trust received regarding coil fittings?</i>	Nil	≤5	Nil	Nil	Nil	≤5
8. <i>How many complaints did your trust received regarding coil removals?</i>	Nil	≤5	≤5	≤5	Nil	Nil