

# **Skin Cancer Nursing Service**

### Other formats

If you need this information in another format such as audio tape or computer disk, Braille, large print, high contrast, British Sign Language or translated into another language, please telephone the PALS desk on 01271 314090.

#### What the service offers

The skin cancer nursing service aims to provide practical help together with psychological and social support for patients with skin cancer.

## What is a skin cancer nurse specialist?

The skin cancer nurse specialists are qualified nurses who have specialised in skin cancer and work within the skin cancer team.

# What will happen at first appointment?

A skin cancer nurse specialist will normally have seen you at your first outpatient appointment where you were given your diagnosis. You will then have regular contact with the team throughout your treatment and follow-up care.

# What the team can provide

The nurses can provide you with explanations regarding all aspects of your disease and your treatment options.

They will coordinate your investigations, treatments and follow-up care to ensure your plan of care runs smoothly without any unnecessary delays.

They can advise you on how to look after yourself in the sun and how to check yourself for signs of further problems.

They will provide continuing support for you and your family throughout your treatment and are happy for you to contact them and discuss anything that you feel is important.

# Where the service is provided

Litchdon House (opposite Litchdon Medical Centre), Landkey Road, Barnstaple, Devon EX32 9LL

- Although parking is limited, it includes disabled parking bays.
- There is wheelchair access into Litchdon House.

### **Contact details**

Laura Beer, skin cancer nurse specialist

Hours of work:

Monday 8am - 5pm

Tuesday 8am - 5pm

Friday 9.30am – 5pm

Tel: 01271 312850.

#### **Further information**

The nurses can provide you with useful contact numbers as well as the names of support groups in your area should you wish to use them.

#### **PALS**

The Patient Advice and Liaison Service (PALS) ensures that the NHS listens to patients, relatives, carers and friends, answers questions and resolves concerns as quickly as possible. If you have a query or concern call 01271 314090 or e-mail ndht.pals@nhs.net. You can also visit the PALS and Information Centre in person at North Devon District Hospital, Barnstaple.

### Have your say

Northern Devon Healthcare NHS Trust aims to provide high quality services. However, please tell us when something could be improved. If you have a comment or compliment about a service or treatment, please raise your comments with a member of staff or the PALS team in the first instance.

'Care Opinion' comments forms are on all wards or online at www.careopinion.org.uk.

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