

Title: RDF1072-22 Teleradiology / Outsourced
Radiology Reporting

Reference Number: RDF1072-22

Date of Response: 30/11/22

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

I would be most grateful if you would provide me, under the Freedom of Information Act, details regarding the Trusts outsourced teleradiology reporting. The details required are below.

Answer: Please see table 1 representing Royal Devon University Healthcare NHS Foundation Trust Eastern Services and table 2 representing Northern Services.

Table 1 - Eastern Services.

<i>Please confirm the below information for each contract you hold with a teleradiology/outsourced radiology reporting provider:</i>	<i>Eastern Services Provider 1</i>	<i>Eastern Services Provider 2</i>
<i>Name</i>	Medica Reporting Ltd	4 Ways Healthcare Limited,
<i>Contract start date</i>	01/10/2020	09/06/2022
<i>Contract end date</i>	30/04/2023	30/06/2025
<i>Option for extension/roll-over period</i>	Yes, extension possible/no set period	Yes, extension possible/no set period
<i>Procurement route/framework used</i>	Medica NOECPC Framework, direct award	4 Ways Healthcare Limited, NHS Supply Chain Framework, direct award
<i>Exclusivity or volume commitment within contract</i>	No	No
<i>Please provide the below information for each teleradiology provider above:</i>		
<i>Number of CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting)</i>	Nil	Nil
<i>If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1st July 2022 and 30th September 2022 that require a 1-</i>	1	5

<i>hour turnaround time or quicker (Emergency reporting)</i>		
<i>Number of CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a turnaround time of between 1 and 48 hours (Urgent reporting)</i>	Nil	4,514
<i>Number of CT examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	857	2,904
<i>Number of MRI examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	1,353	1,610
<i>Number of Plain Film (X-Ray) examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	7,461	1
Please provide the below information for each teleradiology provider above:	(£)	(£)
<i>Total financial expenditure for CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting)</i>	0	0
<i>Total financial expenditure for CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a turnaround time of between 1 and 48 hours (Urgent reporting)</i>	0	0
<i>Total financial expenditure for CT examinations reported between 1st July 2022 and 30th September 2022 that require a 48 hour turnaround time or longer (Routine/general reporting)</i>	**	**
<i>Total financial expenditure for MRI examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	**	**
<i>Total financial expenditure for Plain Film (X-Ray) examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	**	**

Table 2 - Northern Services.

<i>Please confirm the below information for each contract you hold with a teleradiology/outsourced radiology reporting provider:</i>	<i>Northern Services Provider 1</i>	<i>Northern Services Provider 2</i>
<i>Name</i>	Medica Reporting Ltd	4Ways Healthcare Ltd
<i>Contract start date</i>	31/03/2021	01/10/2022
<i>Contract end date</i>	31/03/2023	30/06/2025
<i>Option for extension/roll-over period</i>	Yes, in blocks of 2 years	Joined Eastern Services contract until expiry then will be reviewed
<i>Procurement route/framework used</i>	Procured through NOECPC (North of England Commercial Procurement Collaborative).	Procured through the Supply Chain Framework
<i>Exclusivity or volume commitment within contract</i>	Non-Exclusive or volume binding and can be use as and when required	Non-Exclusive and can be used as and when required
<i>Please provide the below information for each teleradiology provider above:</i>	<i>Provider 1</i>	<i>Provider 2</i>
<i>Number of CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting)</i>	None	None
<i>If Emergency reporting (up to 1-hour) is not outsourced, then please confirm the number of examinations reported locally between 1st July 2022 and 30th September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting)</i>	*	*
<i>Number of CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a turnaround time of between 1 and 48 hours (Urgent reporting)</i>	18 examinations same day	217 examinations done under 24-hour turnaround (the only available option offered by provider)
<i>Number of CT examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	1,378	13
<i>Number of MRI examinations reported between 1st July 2022 and</i>	698	137

<i>30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>		
<i>Number of Plain Film (X-Ray) examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	8,389	1,239
Please provide the below information for each teleradiology provider above:	(£)	(£)
<i>Total financial expenditure for CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a 1-hour turnaround time or quicker (Emergency reporting)</i>	0	0
<i>Total financial expenditure for CT/MRI examinations reported between 1st July 2022 and 30th September 2022 that require a turnaround time of between 1 and 48 hours (Urgent reporting)</i>	**	**
<i>Total financial expenditure for CT examinations reported between 1st July 2022 and 30th September 2022 that require a 48 hour turnaround time or longer (Routine/general reporting)</i>	**	**
<i>Total financial expenditure for MRI examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	**	**
<i>Total financial expenditure for Plain Film (X-Ray) examinations reported between 1st July 2022 and 30th September 2022 that require a 48-hour turnaround time or longer (Routine/general reporting)</i>	**	**

* To collate this information would require our staff manually reviewing individual invoices/patient records/discharge notes.

To undertake this work would take in excess of the limit set by the Freedom of Information Act 2000 (section 12 (1)) and defined in the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004. The limit of £450 represents the estimated cost of one person spending two and a half days in determining whether the Trust holds the information, then locating, retrieving and extracting that information. Consequently, the Trust is applying the Section 12 exemption and is not obliged to retrieve the information. I regret to inform you that we shall not process your request to the above question further.

** This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust. In accordance with section 43(2) of the Freedom of Information Act 2000, I am writing to advise you that the Trust holds the information you have requested. However, the Trust is refusing your request for this information.