

Title: IT Connectivity & Network Services

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Reference Number: RDF1248-23

Date of Response: 23/02/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

*Dear Royal Devon University Healthcare NHS Foundation Trust,*

*Connectivity and Network Services*

*1. Who provides your WAN and internet connectivity and the annual spend on each*

Answer:

Eastern Services: BT and Virgin.

Northern Services: BT and MLL Telecom.

The annual spend information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

*2. Who provides your SIP trunks*

Answer:

Eastern Services: Gamma.

Northern Services: Gamma and SW Comms.

*a. what is the annual spend*

Answer: This information is commercially sensitive, please see response to question 1.

*3. Who provides your WAN services*

Answer:

Eastern Services: BT.

Northern Services: BT.

*a. is this MPLS, SD WAN or Internet*

Answer:

Eastern Services: BT.

Northern Services: BT.

*b. and what is the annual spend*

Answer: This information is commercially sensitive, please see response to question 1.

4. *Who provides your LAN infrastructure and what is your annual spend*

Answer:

Eastern Services: HP/Aruba.

Northern Services: Cisco and HP/Aruba.

The annual spend information is commercially sensitive, please see response to question 1.

5. *Who provides your WIFI infrastructure and what is your annual spend*

Answer:

Eastern Services: HP/Aruba.

Northern Services: Cisco.

The annual spend information is commercially sensitive, please see response to question 1.

6. *Please confirm the manufacturer(s) of your wired network core and edge switching?*

Answer:

Eastern Services: HP/Aruba.

Northern Services: Cisco and HP/Aruba.

7. *When was your core network installed?*

Answer:

Eastern Services: 09/04/2019.

Northern Services: 2013.

8. *Has it been updated subsequently?*

Answer:

Eastern Services: No.

Northern Services: Currently being updated to HP/Aruba.

9. *Who maintains your core network?*

Answer:

Eastern Services: Vanix.

Northern Services: CAE (Cisco) Qolcom (HP/Aruba).

10. *When is the contract renewal date?*

Answer:

Eastern Services: 28/02/2025.

Northern Services: CAE 01/04/2023, HP/Aruba Sept 2025.

11. *Please confirm value of the initial project?*

Answer: This information is commercially sensitive, please see response to question 1.

12. *Please confirm the value of annual support/maintenance services (in £)?*

Answer: This information is commercially sensitive, please see response to question 1.