

## Non-medical non-clinical (NMNC) agency workers

Reference Number: F4755  
Date of Response: 06/09/2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

### Royal Devon's Eastern FOI Office Response

1. What did the Trust spend on non-medical non-clinical (NMNC) agency workers during the period between 1<sup>st</sup> April 2021 and 31<sup>st</sup> March 2022 (please include all cost elements that fall within scope of NHS Improvement and NHS England Agency Rules, June 2019, defined as "Price")?.

**The Estates agency spend between April 2021 and March 2022 was £26,578.44**

2. **What proportion of this spend was on agency workers in Estates (i.e., managing and maintaining NHS properties, buildings, grounds, repairs and maintenance, renovations etc.), and please indicate what proportion of this spend is Band 5 and above, and what proportion is Band 4 and below.** Where agency staff are categorised into sub-divisions outside of "Estates", for example "Facilities", please also include any spend pertaining to workers broadly classed under the general term "Facilities Management", for example gardening, environmental etc... Please exclude Porters, Cleaners, Catering, Security, Car Parking, Reception, Switchboard, Helpdesk, IT, Medical Engineering, Corporate Functions, Legal and all Admin & Clerical when answering this section. Please feel free to further break down by specific job role if information is readily available.

**All Trust spend was on band 4 and below as it is all for a laundry services engineer (Band 4).**

3. Does the Trust access NMNC agency workers via a Managed Service Provider or are agencies engaged directly, for example via an approved PSL or a Framework?. **The Trust does not use a Managed Service Provider – agencies are engaged directly**

4. If a Managed Service is in place for NMNC, please disclose **the name of the Managed Service business** and indicate whether they operate the solution as a **Master Vendor** (i.e., they themselves are an agency, both supplying agency workers directly from their own candidate pool and managing the agency supply chain), or a **Neutral Vendor** (i.e. removed from the supply chain, providing demand management services but not direct fill).

**N/A**

5. When does the incumbent managed service contract for NMNC expire?

**N/A**

6. Does the Trust foresee any planned procurement exercise in the next 12 months to appoint a managed service provider for NMNC agency management? **No**

7. Does the Trust utilise any software to manage NMNC agency bookings, if so please disclose which platform is utilised and the contract start and expiry dates (MM/YY) **No**

8. Does the Trust operate a wholly owned subsidiary providing Facilities Management services to the Trust's estates? If so, please answer questions 1-7 for both the Trust itself, and the wholly owned subsidiary, indicating where applicable the numbers (spend, dates etc.) associated with each.

**No we do not have a wholly owned subsidiary for Facilities Management.**