

## Doctor & Nursing Agency Usage

Reference Number: RDF1917-23

Date of Response: 25/10/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*Dear Royal Devon University Healthcare NHS Foundation Trust,*

*Under the Freedom of Information Act 2000, please can you provide the following information in relation to your expenditure over the last financial year (2022/23) of Medical Locum Doctors via off-framework suppliers:*

- 1) *Number of hours filled?*  
Answer: 659 hours.
- 2) *Broken down by grade/specialty?*  
Answer: Please see table below.

| <b><i>Roles broken into grades</i></b> | <b><i>Medical Locum Doctors (Hrs)</i></b> |
|--|---|
| Medical - Consultant / GP              | 20  |
| Medical - Consultant / GP              | 639                                       |
| <b>Grand Total</b>                     | <b>659</b>                                |

- 3) *Off-framework agencies used during this period including the total spend for each agency?*  
Answer: Please see table below.

| <b><i>Agency</i></b>               | <b><i>Total</i></b> |
|------------------------------------|---------------------|
| Exeter Supply Partnership          | 1,142               |
| Hcl Healthcare Ltd                 | 3,253               |
| Locum X                            | 92,260              |
| Ocean City Therapy Ltd             | 13,970              |
| Presto Nursing                     | 1,896               |
| RECRUITMENT SOLUTIONS SW LTD       | 41,986              |
| Source Group                       | 25,025              |
| THORNBURY NURSING SERVICES LTD     | 66,765              |
| THORNBURY NURSING SERVICES LTD LTD | 48,147              |
| TOTAL QUALITY RECRUITMENT          | 333,131             |

- 4) *Highest off-framework charge rate (including detail of grade/specialty)?*  
Answer: Total of £62,860 for medical - Consultant GP grade.
- 5) *Average off-framework charge rates per grade/specialty (if available)?*  
Answer: £1,397.87 only one grade: Medical – Consultant GP.
- 6) *Contact details for the member of staff / department responsible for on-boarding Doctor agencies?*  
Answer: Hannah Foster – Chief People Officer.

*On top of the above. Please could you clarify the below Nursing information;*

- 7) *In the last 60 days how many hours has your trust utilised Thornbury Nursing Services for agency nurses?*  
Answer: 330 Hours.
- 8) *In the last 60 days which wards, departments were these TNS requests for?*  
Answer: Please see below.
- Intensive Care and High Dependency Unit.
  - Acute Internal Medicine
  - Community Nursing
  - Emergency Medicine
  - General Internal Medicine
  - Intensive Care Medicine
  - Paediatric
- 9) *Please can you confirm how many nursing shifts have been filled by Thornbury Nursing Services?*  
Answer: 33 Shifts.
- 10) *In the last 60 days has your Trust utilised any other off framework provider for agency nurses? If yes, please name these providers.*  
Answer: Yes: TNS.
- 11) *Please can you confirm how many shifts have been released/allocated to off framework agencies within the last 60 days?*  
Answer: 38 Shifts.
- 12) *In the last 60 days which wards, or departments were these off framework requests for?*  
Answer: Please see below.
- Intensive Care and High Dependency Unit.
  - Acute Internal Medicine
  - Community Nursing
  - Emergency Medicine
  - General Internal Medicine
  - Intensive Care Medicine
  - Paediatric
- 13) *Please can you confirm how many nursing shifts have been filled by off framework agencies within the last 60 days?*  
Answer: 33 Shifts.

- 14) *How many long-term lines of work or block bookings are currently being supplied by off framework agencies?*  
Answer: Nil.
- 15) *Which off framework agencies is the trust currently utilising for Nursing vacancies and what is the spend on these agencies year to date?*  
Answer: Thornbury - £158,747. Your world Nursing limited - £655,310.
- 16) *What is the average charge for both RMN's and RGN's from off framework agencies?*  
Answer: £97.14 / £117.47.
- 17) *Who at director level is responsible for patient safety and staffing levels?*  
Answer: Graham Armstrong – Head of Health & Safety. Hannah Foster – Chief People Officer.
- 18) *Who at temporary staffing is responsible for onboarding new agencies and could you provide me with their contact details?*  
Answer: Hannah Foster – Chief People Officer.
- 19) *Can you confirm if your Off-Framework agency suppliers list (PSL) is always looking to onboard new agencies. If not, what dates does the Trust review this list and look to bring new agencies onto It?*  
Answer: Depends on Demand.