

## Title

# Outpatient attendances & incidents

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Reference Number: RDF2386-24

Date of Response: 21/03/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

- 1 *Please can you provide me with number of patients who attended all outpatient departments across your estate for the time period 01/04/2022 to 31/03/2023*

Answer: 952,048.

- 2 *Please can you provide me with the number of incidents affecting patients who attended any outpatient department recorded in your incident reporting system for the time period 01/04/2022 to 31/03/2023. Please can the incidents be split into harm categories (no harm to death)*

Answer:

Severity of Harm	Total
None - No/minimal harm, loss or damage	2005
Minor - Injury/Illness requiring minor intervention, increase length of stay 1- 3 days	652
Moderate - Injury requiring professional intervention, increase length of stay 4-15 days	28
Severe- Injury leading to long term incapacity/disability, increase length of stay > 15 days	8
Fatal Incident leading to death, multiple permanent injuries	*<5

\*<5 - Section 40 (2) of the Freedom of Information Act

Please note that in accordance with Section 40 (2) where activity is 5 or less than 5, the Trust is unable to provide the exact information. We consider the data exempt on the following grounds:

The Trust considers that disclosure of the information risks identifying individuals. The reason for this is that the number of patients for which this applies is very low. This and the fact that the data requested relates to the RDUH Health NHS Trust only and therefore relates to patients treated in a specific location (rather than covering a larger geographical area), increases the risk of identification or self-identification.

The Trust's view is that s.40(2) is applicable because disclosure of information which could lead to a patient being identified would be a breach of the patient's rights under the Data Protection Act Data Protection Principles set out in Schedule 1 of the GDPR, namely Principle 1. As such release of the information would be likely to cause distress to the individuals/family concerned.