

Digital - OPEL & ICS Systems

Reference Number: RDF2153-23

Date of Response: 03/01/24

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

I am writing to make a request for information under the Freedom of Information Act 2000. I am seeking access to certain information held by your organisation. Please find the details of my request below. Timeframe of Information: 01/01/19 - Present Day.

Description of Information:

- 1. Do you have a digital or electronic tool to manage your operational activity in real-time in line with Operational Pressures Escalation Levels (OPEL) Framework 2023/24 (see: <https://www.england.nhs.uk/wp-content/uploads/2016/10/PRN00551-OPEL-Framework-2023.24-V2.0.pdf> for more information)*

Answer: NHS Devon have recently procured SHREWD (Single Health Resilience Early Warning Dashboard), a digital dashboard that all health and social care providers submit data to.

- 2. If so who is the supplier of this tool and when does the contract expire*

Answer: Devon ICB procured via Vital Hub, the Trust does not hold the contract information please contact the Devon ICB direct <https://devon.icb.nhs.uk/freedom-of-information/> emailing their Freedom of Information Team D-CCG.FOI@nhs.net

- 3. If not, please provide an overview of how you manage OPEL levels within your organization*

Answer: Not applicable.

- 4. Do you provide real-time data feeds into a your ICS System Control Centre*

Answer: Yes, via SHREWD.