

Managed Print Service

Reference Number: RDF1438-23

Date of Response: 19/04/2023

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1st April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

No.	Question	Eastern Services	Northern Services
1	Please confirm if the Trust is in contract for a 'managed print service' (MPS)?	Yes	
2	Does this include both MFD's and Printers?	MFDs only	
3	Please confirm who the contract was awarded to?	Konica Minolta	Canon
4	Please confirm procurement route used?	Via framework agreements	
5	Please confirm name of Trust employee that is responsible for the management of the printer estate for the Trust?	Francis Gillan CIO	
6	How many locations does the Trust have?	36 as listed here: https://www.royaldevon.nhs.uk/our-sites	
7	How many MFD's does the Trust have?	495	185
8	What is the annual spend on MFD's – including lease costs, consumables, costs per click and service charges?.	*Section 43 – Commercial Exemption	
9	How many printers does the Trust have?	* Section 21 – RDF1389 – please see link here. https://www.royaldevon.nhs.uk/media/tqffrnzb/foi-rdf1389-mfd-notice-of-tender.pdf	
10	What is the annual spend on printers – including lease costs,	* Section 21 – RDF1389 – please see link here. https://www.royaldevon.nhs.uk/media/tqffrnzb/foi-rdf1389-mfd-notice-of-tender.pdf	

	consumables, costs per click and service charges?		
11	Please confirm the annual print volumes for both mono and colour pages?	7.92 million sheets (2021/22, which is the latest information until reports expected in late April 2023) The exact mono/colour split is not available, but historical figures are believed to be greater than 10:1 (mono:colour)	376,750 B/W 124,112 Colour Per/Month. As per attached report. Monthly report only available, therefore use Pro rata over 12 months
12	Please confirm the name and contact details of your Sustainability lead?	Section rduh.sustainability@nhs.net Zara Hyde Director of Estates and Facilities	

***Section 43 – Commercial Exemption - question 8:**

The Trust can confirm it hold the requested information. This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure.

Considerations for and against disclosure :

Against disclosing:

The information requested in question 8 of this FOI is not provided because this data (when matched with print volumes) will give a bidder an unfair advantage in a future procurement competition, which is contrary to the Procurement Regulations (PCR 2015).

Public Interest in disclosing:

- Accountability for public funds tending to favour release
- Openness and accountability for tender processes and prices
- Obtaining value for money

The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. Add the public interest test for & against release

The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

***Section 21 – Available elsewhere – Questions 9 and 10:**

The Trust can confirm that it holds information that you have requested. This information is exempt under Section 21 of the Freedom of Information Act because it is reasonably accessible to you. The information you requested can be accessed via the following link:

<https://www.royaldevon.nhs.uk/media/tqffrnzb/foi-rdf1389-mfd-notice-of-tender.pdf>

All Trust responses to Freedom of Information requests can be found at the following link:

<https://royaldevon.nhs.uk/about-us/information-governance/freedom-of-information-foi-and-environmental-information-regulations-eir/foi-disclosure-log/>

Section 21 of the Freedom of Information Act exempts disclosure of information that is reasonably accessible by other means. The terms of this exemption mean that the Trust does not have to consider whether or not it would be in the public interest for you to have the information.

Section 40 (3a?) – Personal Data (Patient) – question 12.

The Trust does not release the names of staff below a Director under Section 40 (2) of the Freedom of Information Act 2000 Personal Information, where disclosure may contravene the Data Protection Act 2018 and therefore applies an exemption under Section 40 (2) - Personal Information of the Freedom of Information Act 2000 and Section 10 of the Data Protection Act 2018.