

Title: Risk Management System

Reference Number: RDF1195-23 Date of Response: 02/02/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please find questions below in relation to the Risk Management System FOI.

What Risk Management System does your organisation use?	DatixCloudIQ		
What modules does your organisation have access to?	Incidents, Mortality, Feedback, Claims, Risk, Safeguarding, Recommendations & Controls		
Approx. how many end users/super users (e.g., investigators/handlers) do you have?	6 Admins 1800 Investigators/handlers		
Are you considering changing provider within the next year – if yes why?	Yes – As part of value for money exercise		
What annual costs have been paid for your Risk Management System for the following years.	FY 20/21	FY 21/22	FY22/23 (up to Dec 2022)
	*	*	*
Has your organisation completed the configuration within your incident system for the LFPSE?	No		
Are you planning on going live with LFPSE by the original April 2023 or the extension later in the year?	Aim to complete in the summer following upgrades		

Answer: Please see table above.

In applying the exemption under Section 43(2) the Freedom of Information Act the Trust has balanced the public interest in withholding the information against the public interest in disclosure. The Trust has considered all the relevant factors in the public interest test and concluded that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested as a result of the prejudices and losses that would potentially affect the Trust and patients. As such this information is being withheld under Section 43 (2).

^{*} This information is commercially sensitive and its release would, or would be likely to prejudice the commercial interests of the Trust.