

Racial Abuse Towards NHS Staff

Reference Number: F4940 Date of Response: 14/10/2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

- How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2019 – 31.12.2019? 10
- 2. How many of these reported incidents were followed up with any action being taken against the perpetrator? ≤5.
- 3. If action was taken against any of the perpetrators, how many incidents were reported to the police? ≤5.
- 4. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2020 31.12.2020? 22.
- 5. How many of these reported incidents were followed up with any action being taken against the perpetrator? 10.
- 6. If action was taken against any of the perpetrators, how many incidents were reported to the police? 5.
- 7. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2021 31.12.2021? 16.
- 8. .How many of these reported incidents were followed up with any action being taken against the perpetrator? **7**.
- 9. .If action was taken against any of the perpetrators, how many incidents were reported to the police? ≤5.
- 10. How many incidents of racial abuse BY PATIENTS towards NHS staff (physical, verbal or written), were reported by NHS staff between 01.01.2022 current date? 10.
- 11. How many of these reported incidents were followed up with any action being taken against the perpetrator? ≤5. .
- 12. If action was taken against any of the perpetrators, how many incidents were reported to the police? ≤5.

Please note, the answers above do not include a verbal warning. A verbal warning is given in every incident of hate crime regardless of whether the patient had capacity at the time.

The reasons not all incidents were followed up or any further action taken include: the patient did not have capacity, no further action was requested by the victim or the patient's details were not available



≤5. Were indicated,

In accordance with section 40 (2) of the Freedom of Information Act 2000, we are unable to provide figures where the number of patients and staff involved is less than or equal to five and could risk the identification of those patients and staff and breach Caldicott principles.