

Title: **Clinical Insourcing at NDHT**

Reference Number: RDF1031-22

Date of Response: 22/12/22

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Dear Northern Devon Healthcare NHS Trust (NDHT),

Under the Freedom of Information Act 2000, I would like to request the following information regarding clinical insourcing.

Insourcing is a term used to describe a range of medical and clinical services, which are deployed to utilise spare, out-of-hours capacity, typically at weekends, within a trust, in addition to the trusts existing provisions, with the intention to bolster service outputs and improve efficiency (full definition <https://www.england.nhs.uk/wp-content/uploads/2022/01/guidance-for-trusts-on-the-use-of-insourcing.pdf>). The largest providers are Medinet and 18 Week Support.

Where possible, could this please be provided in a spreadsheet.

1. *Have you used insourced providers this current financial year? (April 2022 – March 2023)?*

Answer: Yes.

- a. *Which insourcing companies have you used this current financial year?*

Answer: Elective Services, SAH Diagnostics, Medica Reporting Ltd, 4 Ways Healthcare Ltd, Glanso Uk & Primary Eyecare Devon Ltd.

2. *Have you ever used insource providers in the past?*

Answer: Yes.

- a. *If you have stopped using insourced providers, why?*

Answer: Not applicable.

3. *Which clinical activities have been insourced and from which insourcing company from FY2017 to FY2022 (financial year ending March)? Please detail your spend on insourced activities from FY2017 to FY2022 by company, specialty or procedure, and year*

- a. *E.g. Company X, Endoscopy, £10000, FY2022*

Answer: Please see table b overleaf.

<i>Company</i>	<i>Speciality / Procedure</i>	<i>Total (£)</i>	<i>Year – financial</i>
Glanso	Ophthalmology	30,655	2018-19
Glanso	Ophthalmology	42,802	2019-20
Glanso	Ophthalmology	0	2020-21
Glanso	Ophthalmology	100,256	2021-22
Glanso	Ophthalmology	63,754	2022-23
Primary Eyecare	Ophthalmology	5,050	2021-22
Primary Eyecare	Ophthalmology	14,500	2022-23
Elective Services	Endoscopy	101,544	2018-19
Elective Services	Endoscopy	287,708	2019-20
Elective Services	Endoscopy	53,971	2020-21
Glanso	Endoscopy	58,981	2020-21
Glanso	Endoscopy	28,148	2021-22
Elective Services	Endoscopy	362,946	2021-22
Elective Services	Endoscopy	164,323	2022-23
Elective Services	Neurology	36,260	2019-20
Elective Services	Neurology	-15,540	2020-21
Elective Services	Neurology	86,706	2020-21
Elective Services	Neurology	56,775	2022-23
Elective Services	Cardiology	50,200	2018-19
Elective Services	Cardiology	102,822	2019-20
Elective Services	Cardiology	80,323	2020-21
Elective Services	Cardiology	144,130	2021-22
Elective Services	Cardiology	84,487	2022-23
SAH Diagnostics	Dermatology	116,880	2022-23
Medica	Radiology	112,857	2016-17
Medica	Radiology	273,369	2017-18
Medica	Radiology	299,980	2018-19
Medica	Radiology	181,653	2019-20
Medica	Radiology	152,074	2020-21
Medica	Radiology	348,368	2021-22
4Ways	Radiology	0	2016-17
4Ways	Radiology	0	2017-18
4Ways	Radiology	0	2018-19
4Ways	Radiology	40,031	2019-20
4Ways	Radiology	90,862	2020-21
4Ways	Radiology	103,848	2021-22

4. Please provide a breakdown of the total number of procedures completed by each insourcing company per year from FY2017 to FY2022 (financial year ending March) in:
- Endoscopy
 - Ophthalmology
 - ENT
 - Dermatology:
 - All other

Answer: Please see table below:

Year / Speciality	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23 (to end Nov)
<i>Endoscopy Elective Services</i>	0	340	966	232	939	491
<i>Endoscopy Glanso</i>	0	0	0	73	123	0
<i>Ophthalmology:</i>	0	0	150	0	285	498
<i>ENT</i>	0	0	0	0	0	0
<i>Radiology: 4 Ways</i>	0	0	0	1,159	2,659	3,997
<i>Dermatology:</i>	0	0	0	0	0	*140
<i>Neurology</i>	0	150	0	0	483	373
<i>Cardiology</i>	0	494	1,058	1,051	1,451	663
<i>All other: Radiology Medica</i>	3,450	12,432	23,777	21,749	19,658	37,741

*The Trust does not hold this data; the third-party supplier estimates 140 patients were treated with a mix of regular to very complex dermatology procedures and a combination of single to multiple site excisions.

5. Were any services terminated or discontinued early and if so, please detail the reason(s).

Answer: Not applicable.