

## Digital Technology

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Reference Number: RDF1981-23

Date of Response: 17/11/23

Further to your Freedom of Information Act request, please find the Trust's response(s) below:

Please be aware that the Royal Devon University Healthcare NHS Foundation Trust (Royal Devon) has existed since 1<sup>st</sup> April 2022 following the integration of the Northern Devon Healthcare NHS Trust (known as Northern Services) and the Royal Devon and Exeter NHS Foundation Trust (known as Eastern Services).

*Dear Royal Devon University Healthcare NHS Foundation Trust,*

*We are keen to understand the digital transformation needs of UK public sector organisations.*

*Please provide all relevant information to the following questions, with both text and relevant links to documents.*

*1. When was your last networking (LAN, Core & Edge refresh, and when is the next refresh planned?*

Answer: Currently in progress, no future plans made.

*1a. What would you like to improve upon in your next refresh?*

Answer: The Trust does not hold this information.

*1b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

Answer: Qolcom/Aruba.

*2. When was your last Wi-Fi refresh, and when is the next refresh planned?*

Answer: Currently in progress, no future plans made.

*2a. What would you like to improve upon in your next refresh?*

Answer: The Trust does not hold this information.

*2b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

Answer: Qolcom/Aruba.

*3. When was your last Telephony Hardware refresh, and when is the next refresh planned?*

Answer: October 2017, refresh/resign planned October 2023.

*3a. What would you like to improve upon in your next refresh?*

Answer: The Trust does not hold this information.

a. *3b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

Answer Royal Devon's Eastern Services: Maintel and Focus. Royal Devon's Northern Services: Not applicable please see question 4 Unified Communications response.

*4. When was your last Unified Communications refresh, and when is the next refresh planned?*

Answer: Royal Devon's Northern Services Refresh: October 2017, next refresh planned: October 2023. Royal Devon's Eastern Services: The Trust adopted MS Teams in 2020 but does not full integrate with the phone system.

*4a. What would you like to improve upon in your next refresh?*

Answer: The Trust does not hold this information.

*4b. Could you please confirm the supplier for your current contract and the vendor that you are using?*

Answer: Royal Devon's Northern Services: Gamms/SWcomms (Now Focus Group). Royal Devon's Eastern Services: Microsoft, Maintel.

*5. Do you currently use SD-WAN or SASE, if not it this something that you are planning to do?*

Answer: No.

*5a. If yes, could you please confirm the supplier for your current contract and the vendor that you are using?*

Answer: Not applicable.

*6. What adoption of asset tracking/real-time asset locating, or RFID has been implemented or is being considered or planned?*

Answer: Royal Devon's Northern Services: IDOX. Royal Devon's Eastern Services: Not applicable.

*6a. Can you confirm contract dates and vendors?*

Answer: IDOX - iFIT Records Support and Maintenance is from 31/10/2023 to 30/10/2024 which is year 2 of a 3-year agreement.

*7. Do you have an alert/notification solution in place for reducing false alarms or is being considered or planned?*

Answer: Yes.