

Clinical Systems

Reference Number: F4671
Date of Response: 08/09/2022

Further to your Freedom of Information Act request, please find the Trust's response, in **blue bold text** below:

Royal Devon's Eastern FOI Office Response

Please enter 'No System Installed' under supplier name if your trust does not use the system:

1) System type – Cardiology.

Please find a clarified definition of Cardiology system: A specialist clinical information system used by medical, nursing and admin teams in clinical care for cardiology management and reporting, booking and scheduling etc. May also help heart care teams make sound diagnostic decisions. Common suppliers include HD Clinical, GE Healthcare, Change Healthcare, Philips etc.

For your convenience I have included the data currently available for this system at your Trust. Please update with what you currently hold:

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System type – Cardiology 2

Supplier name - Dedalus

System name - Swift Plus

Date installed - 01/04/2009

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes -

2) System type – E-Rostering (staffing)

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

-

3) System type – Order Communications

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

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4) System type - Pathology

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

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5) System type – Pharmacy

Supplier name

System name -

Date installed -

Contract expiration -

Is this contract annually renewed? - Yes/No

Do you currently have plans to replace this system? - Yes/No

Procurement framework -

Other systems it integrates with? –

Total value of contract (£) –

Notes - e.g. we are currently out to tender

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System definitions:

- Cardiology – A specialist clinical information system is used for cardiology
- E-rostering (staffing) - An electronic staff management tool that enables trusts to plan staffing requirements, report on enhanced hours, overtime, sickness, TOIL and annual leave. Common suppliers include Allocate Software.
- Order Communications - Diagnostic tests are electronically ordered and communicated, rather than being ordered on paper
- Pathology - Pathology testing is managed electronically
- Pharmacy - Pharmacy orders and stock control is managed electronically

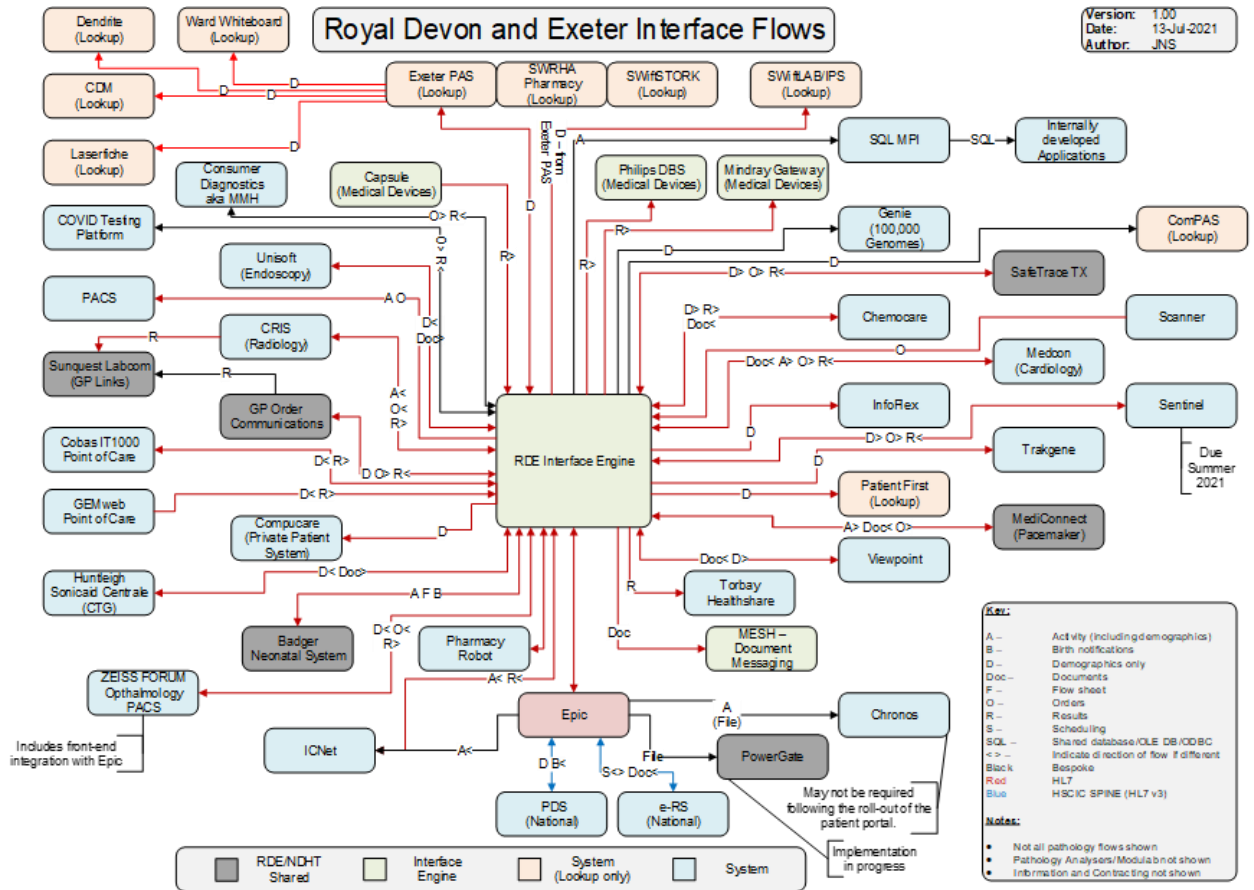
The Trust's Electronic Patient System is the Epic system, and as such is now the master EPR for the Trust so takes in Cardiology, Pathology and Pharmacy –

Supplier name:	Epic
System name:	Epic
Date installed:	Implementation from Nov 2018 – October 2020. Live date 10 October 2020
Contract expiration:	15 years
Is this contract annually renewed?	No
Do you currently have plans to replace this system?	No
Procurement framework	The Trust completed an OJEU Open Dialogue procurement process, which engaged clinical and non-clinical staff in the evaluation of bids on the basis of demonstrations, references, financial value and commercial proposition'.
Other systems it integrates with?	Too many to list – via two interface engines Epic is data interfaced to approx. 70 systems. Images below show System State for Northern and Eastern Services:
Total value of contract (£)	*Section 43

***Section 43**

The Trust has considered all the relevant factors in the public interest test and has reached the conclusion that the benefit to the public in applying the exemption outweighs the public interest in releasing the information requested, as a result of the prejudices and losses that would potentially affect the Trust and patients. The release could jeopardise the companies future positions, which would cause a detrimental knock on effect on the market place, and would potentially limit the choices available to public authorities, including the Trust. This would potentially threaten the quality of products and services available to the Trust. The Trust considers that it is not in the public interest to do anything to undermine the competitive nature of the procurement process, and the disclosure of key information, as has been requested, could have that affect. The Trust believes that the consequences of releasing the information are serious and the likelihood of this occurring is high.

Therefore in conclusion, the Trust has reached the decision that the release of the information requested would be likely to be prejudicial to the commercial interests of the company concerned and the Trust, and that the public interest in withholding the information is greater than the public interest in releasing the information, and as such the information is being withheld under section 43 of the Freedom of Information Act.



North Devon Final Interface Flows

Version: 0.03
Date: 17-Sep-2021
Author: JNS

